



**DRAFT**

**ANNUAL BUDGET REPORT FOR**

**ABAQULUSI MUNICIPALITY**

**2020/21 TO 2022/23**

**MEDIUM TERM REVENUE AND EXPENDITURE FORECASTS**

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- *All public libraries within the municipality*
- *Website: [www.Abaqulusi.gov.za](http://www.Abaqulusi.gov.za)*

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## **ABBREVIATIONS AND ACRONYMS**

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**Adjustments Budgets** – Prescribed in Section 28 of the Municipal Finance Management Act, this is the formal means by which a municipality may revise its budget during a financial year.

**Allocations** – Money received from Provincial and National Treasury.

**Budget** – The financial plan of a municipality.

**Budget related policy** – Policy of a municipality affecting, or affected by, the budget. Examples include tariff policy, rates policy and credit control and debt policy.

**Budget Steering committee** – Committee established to provide technical assistance to the Mayor in discharging the responsibilities set out in Section 53 of the MFMA.

**Capital Expenditure** – Spending on municipal assets such as land, buildings and vehicles. Any capital expenditure must be reflected as an asset on a municipality's balance sheet.

**Cash Flow Statement** – A statement showing when actual cash will be received and spent by the municipality, and the month end balances of cash and short-term investments.

**CPI** – Headline Consumer Price Index

**DORA** – Division of Revenue Act. Annual legislation which shows the allocations from national to local government.

**DORB** – Division of Revenue Bill. Annual legislation tabled in parliament, but not enacted, which shows the allocations from national to local government.

**Executive Management Team** – A team comprising the Municipal Manager and the Executive Directors. It reports to the Municipal Manager.

**Equitable Share** – A general grant paid to municipalities. It is predominantly targeted at assisting municipalities with the costs of free basic services.

**GDFI** - Gross Domestic Fixed Investment

**GFS** – Government Finance Statistics. An internationally recognised classification system that facilitates comparisons between municipalities.

**IDP** – Integrated Development Plan. The main strategic planning document of a municipality.

**KPI** – Key Performance Indicators. Measures of service output and/or outcome.

**MFMA** - Municipal Finance Management Act (No 53 of 2003). The principal piece of legislation relating to municipal financial management.

**MSCOA** – Municipal Standard Chart of Accounts

**MTREF** – Medium Term Revenue and Expenditure Framework, as prescribed by the MFMA. It sets out indicative revenue and projected expenditure for the budget year, plus two outer financial years.

**MYPD** – Multi Year Price Determination

**NT** – National Treasury

**Operating Expenditure** – The day-to-day expenses of a municipality such as general expenses, salaries & wages and operational costs.

**Portfolio Committee** – In line with Section 79 of the Structures Act, the Municipality's Portfolio Committees process policies and bylaws relating to the functional areas within their terms of reference, and are responsible for implementation monitoring of these, as well as oversight of the functional areas. Portfolio Committees are also responsible for assessing and monitoring services delivery, ensuring that annual budgets are spent wisely, and that there is no wastage or corruption.

**Rates** – Local Government tax based on assessed valuation of a property.

**TMA** – Total Municipal Account

**SCM** - Supply Chain Management

**SDBIP** – Service Delivery Budget Implementation Plan. A detailed plan comprising quarterly performance targets and monthly budget estimates.

**SFA** – Strategic Focus Areas. The main priorities of a municipality as set out in the IDP. Budgeted spending must contribute towards achievement of these Strategic Focus Areas.

**Vote (Function)** – One of the main segments into which a budget is divided, usually at directorate level.



## Part 1 – Annual Budget

### Mayor's Report

Today, I submit to the Council the Draft Medium-Term Budget for 2020/2021. It reflects to the best of my judgement the financial situation of the municipality.

Abaqulusi is named after a Zulu clan whose descendants live in the vicinities of [Vryheid](#), [Utrecht](#), [eDumbe](#) and [eNgoje](#). They hailed from different origins but were unified by their allegiance to local Zulu royal homesteads. It is therefore in the interest of our people and community and not in the narrow objectives of any political party that I table this Draft Medium-Term Budget, to promote and safeguard the financial status of the municipality. We need to provide greater investment into our community, taking collective action using our knowledge, skills and resources to enable measurable change in the communities we serve.

We need to ask ourselves “How does this budget impact the community” further maintaining the Vision of the municipality “to be the progressive, prosperous and sustainable hub of Zululand by 2035”

Does this budget build on the Mission of “creating a conducive environment focused on Agricultural, Industrial and Tourism Development in order to attract investment and provision of basic services”?

Achieving these principles will not be easy as there are no quick fixes but as a Council, we will through focussing and working hard, with patience, kindness and understanding, working together conquer any obstacles that may face us and through our faith make Abaqulusi a safe environment to invest in.

Continuing on the remarks made by the Minister of Finance during the tabling of the annual budget, what are the conditions under which we must implement our plan to win. We need to consider there are many challenges that need to be considered, we must acknowledge there have been mistakes made along the way but through commitment to our basic ethical values by working together we can win.

Due to the global economic activity, high debt and deteriorating credit, the coronavirus outbreak which has the further potential to impact on the economy the economy and growth in the financial year will be challenging. This is going to impact heavily on funds being available for infrastructure bottlenecks, ageing infrastructure and unemployment.

As the Minister of Finance explained “Budgets are complex, but the numbers are simple. The numbers show we have work to do”

We need to build a strong culture of payment in our community. Collecting the revenue due to the municipality is the underlying foundation of our democracy and of building our community. It is our duty to pay for services especially if we can afford to do so. National Treasury will be leading a process to encourage those, including

government departments who owe money to municipalities to pay for the services. Municipal bills must be paid on time.

The budget is all about the long-term vision of the municipality:

- To this extend we need to spend a lot on infrastructure by injecting more funding into infrastructure projects
- We need to focus on getting ready for technology
- Climate change is for real and affects us all, to this extent government is ensuring steps are undertaken at Eskom to allow for the expansion of renewable energy

We need to control our debt, especially in areas such as controlling our wage bill and stimulating the economy. The municipality needs to follow the example of Provincial departments in managing the appointment of critical staff to ensure that services are delivered to the people. We need to make difficult and painful sacrifices. Staff need to be motivated, effective and suitably qualified.

These are difficult times for the municipality as we are still losing money yet our responsibilities are not diminishing. We had to cut our expenditure budget with the least impact on the citizens of Abaqulusi.

All departmental revenue budgets need to be assessed and where found to be too conservative these departments need to increase their budgets.

To restore the confidence of the community we need to ensure more value for money, we need to deal with wasteful expenditure.

The Auditor-General has been empowered to:

- Refer matters to a public body for investigation and prosecution
- Take binding remedial actions
- Recover money directly from the responsible culprits

National Treasury have further implemented the following steps to deal with runaway costs by implementing:

- The abolishment of the current wasteful subsistence and travel system
- Replacing the cell phone policy

The cost cutting measures remain in place and are now more than ever important and we have to continue to look for efficiency savings in the face of the budget cuts. Every cent saved through cost cutting allows us to redirect funds to service delivery. As one world leader put it, **“Beware of little expenses. A small leak will sink a great ship.”**

Determinations to implement the Integrated Resource Plan of 2019 are finalised and await the concurrence of the National Energy Regulator. It will shortly be possible for municipalities in financially good standing to purchase electricity from independent power producers.

*For all South Africans, the state is “their municipality” and funds allocated to the municipality are to assist the municipality in providing basic services to the community.*

*The State of the Province Address spells out the following priorities:*

- *Job creation in a growing economy (including SMMEs and Cooperatives)*
- *Basic services (especially access to clean potable water)*
- *Education, health, and skills development*
- *Human settlements and sustainable livelihood*
- *Build a peaceful province*
- *Build a caring and incorruptible government*

*While there have been budget cuts effected in the municipality every effort was made to not effect these cuts against the infrastructure budgets of the departments.*

*Support will be given to municipalities in ensuring sustainability of tourism structures and providing guidance on the development of tourism sector strategies. In this regard, support will be given to municipalities on key infrastructure projects emanating from municipal consultations such as visitor information centres, as well as tourism signage. In partnership with the Tourism Grading Council of South Africa, the department will support Small and Medium Enterprises to become star graded establishments to improve their service and quality standards.*

*COGTA received funding over the MTREF to continue to support local government to promote good governance and to enhance financial management in municipalities for improved service delivery, as well as provide support and build the capacity of traditional institutions.*

*In terms of local governance, the main focus for 2020/21 includes the implementation of the District Delivery Model which advances the idea of One Budget, One Plan for district municipalities, providing support to municipalities in the development of their Integrated Development Plans (IDPs) through capacity building sessions, workshops, IDP forums and IDP assessments, as well as the implementation of an audit outcome strategy to support municipalities to improve their audit status, among others.*

*The NDP stipulates that, for the country to support its long-term economic objectives and development goals, South Africa needs to focus on investing in basic services, such as electricity, water, sanitation, telecommunications and public transport. In this regard, the department will co-ordinate stakeholders to develop provincial Water and Energy Master Plans which will indicate the strategies to meet the water demand in the province. The department will also monitor the implementation of service delivery programmes relating to electricity, water and sanitation, indigent policies, as well as operational and maintenance plans. The department will continue with the water, sanitation and electricity backlog study which focuses on existing backlogs, as well as assessing the state of existing infrastructure in the province. The backlog study is anticipated to be completed in May 2020. The information obtained from the backlog study will be used to identify gaps and challenges in water, sanitation and electricity supply in all districts. The result of this study will inform the interventions to be implemented. The department will also provide support to municipalities.*

*The municipal space will be an area of priority focus for our provincial government. We are very mindful that it is in this arena that our crisis of governance, of financial management and of implementation, finds its most acute expression.*

*Provincial Treasury receives funding over the MTEF that is largely for financial governance for general oversight of all departments, municipalities and public entities, internal audit, supply chain management, as well as support for transversal financial systems. The key focus areas include improved audit outcomes across the*

province, as well as on-budget spending, and for the province to remain cash positive. Continued focus will be on hands-on engagement and support to departments and public entities to enhance their financial accounting and reporting performance, as well as continued staff development and training programmes to develop and retain the requisite financial management skills and expertise. A significant role in the Operation Clean Audit campaign will be played, with the main aim being to attain improved provincial audit outcomes.

Risk-based audits with specific focus on overall good governance will be performed. Areas that require internal audit process enhancements will be identified. Departments will be assisted in redesigning these processes to ensure all risks are well controlled. There will be continued focus on IT audit reviews, transversal reviews of SCM, transfer payments, asset management, as well as performance information. In terms of municipal financial management, there will be continued focus on improving technical support to delegated municipalities on the preparation of multi-year budgets, as well as the monthly outcomes of those budgets.

More focus will be placed on in-year monitoring including statutory returns, as well as the preparation of monthly, quarterly, mid-year and annual consolidated reports on the state of financial performance. The focus will be on assisting, supporting and monitoring municipalities with financial management and compliance with the annual reporting framework. This will be achieved by providing accounting services and support, as well as implementing systems and processes to improve sound financial management and audit outcomes.

The Abaqulusi Municipality undertakes to conduct its daily duties incorporating the following core values:

- Integrity
- Transparency
- Fairness
- Competitiveness
- Honesty
- Courage
- Accountability
- Ethical
- Time bound

The goals set by the Abaqulusi Municipality include but are not limited to:

- Reducing levels of infrastructure backlogs by providing basic services, facilities and maintaining existing infrastructure
- Empowering and capacitating institutional structures and promotion of transparent cooperative governance
- Ensure sound financial management and accountability
- Ensure transparency, accountability and community involvement in municipal affairs
- To promote socio-economic growth and job opportunities
- To redress the spatial imbalances and promote sustainable environmental planning

Abaqulusi Municipality is committed as the sphere of government closest to the people to ensure it delivers effective service delivery to improve the quality of life.

Although the municipality has some financial challenges and to ensure a better and safe life for all and in keeping with the cost containment measures regulated by the National Treasury, the municipality will be

*adopting a bold and radical approach in its revenue enhancement and expenditure programs. As a matter of urgency, the municipality will be considering the following:*

- ✓ *Clean up and compile a credible consumer database*
- ✓ *Disconnect fraudulent consumers, in all respects*
- ✓ *Provide and replace water meters in areas where there are no meters*
- ✓ *Ration water to consumers*
- ✓ *Migrate to solar street lighting*
- ✓ *Clean up the indigent register*
- ✓ *Source funding from National Departments*
- ✓ *Rehabilitate our environment*
- ✓ *Improve tourist attractions*
- ✓ *Make a foot print on local economic development*
- ✓ *Deal with employment costs specifically positions that are not budgeted for*
- ✓ *Review all by-laws, policies and standard operating procedures to ensure alignment with mSCOA*
- ✓ *Use funds for purposes they are meant for and have time-lined implementation plans*
- ✓ *S&T usage needs verification and approval. Fraudulent claims should stop*
- ✓ *Ward IDP*

### **Highlights**

*The highlights of the 2019/2020 financial year are:*

- *The total operating revenue received for the 1<sup>st</sup> 6 months is 25,2% more than the budgeted target*
- *Operating expenditure is below budget*
- *Overtime has reduced*
- *Electricity losses have reduced*
- *The municipality received an unqualified audit opinion*

*The highlights of the Draft Budget for the 2020/2021 financial year are:*

- *Additional funding allocated to Repairs and Maintenance, the % increases from 2,6% to 6%*
- *Salary costs remain at 30% of the total expenditure*
- *Contract payments are reduced due to initiatives from departments to insource functions that have been outsourced in the past and now that the contracts are due to expire will be implemented inhouse. These include one of the refuse removal contracts, internal audit, the compilation of Annual Financial Statements, amongst other contracts that will be reviewed as the contract period ends*
- *Capital funding being allocated from own revenue to replace ageing infrastructure in water and electricity*
- *The upgrading of street lighting*
- *Funding being allocated to poverty alleviation projects*
- *Funding for the promotion of special programmes*

*I would like to express my appreciation to the members of the Executive Council for their valuable inputs. Collectively difficult by informed decisions were made on how best to serve our community. Thank you to all*

members of this Council, including all representatives of all political parties and all members of the administration for their contributions made. A budget is defined as “a plan for spending money wisely” and the administration under the Municipal Manager, the CFO and his team are trying to install strict fiscal discipline. I would further like to thank all members of the public who assisted and took part in putting the municipality on the winning path. Every input, suggestion and all active participation is valued. Abaqulusi Municipality is an example of what can be achieved with a partnership of an active and participating community and a responding Council. We must never forget that this is the purpose of local government and that we are mere servants placed here to serve our community. I would also like to thank all sectors of the community who still need upgrading of services and facilities who have been patiently waiting with us to achieve it. Trust us we are equal to the task.

Mr Speaker I am humbled by the huge task entrusted to me as leader of this Council and the opportunity to table this Draft Budget to better serve our people. My team and I would like to ensure every citizen of Abaqulusi that we shall work tirelessly and leave no stone unturned to create a community of excellence for all with the funds entrusted to us. Trust us we will gradually achieve this. This is a budget that plants a seed for the future growth and it is our duty to ensure the seed grows strong and healthy.

I would like to make the following recommendations:

1. The Council of Abaqulusi Local Municipality, acting in terms of Section 24 of the Municipal Finance Management Act, (Act 56 of 2003) notes and adopts:
  - 1.1. The Draft Annual Budget of the municipality for the Financial Year 2020/21 and the Multi-Year and Single-Year Capital appropriations as set out in the following tables:
    - 1.1.1. Budgeted Financial Performance (revenue and expenditure by standard classification) as contained in Table 18;
    - 1.1.2. Budgeted Financial Performance (revenue and expenditure by municipal vote) as contained in Table 19;
    - 1.1.3. Budgeted Financial Performance (revenue by source and expenditure by type) as contained in Table 21; and
    - 1.1.4. Multi-year and single-year capital appropriations by municipal vote and standard classification and associated funding by source as contained in Table 22.
  - 1.2. The financial position, cash flow budget, cash-backed reserve/accumulated surplus, asset management and basic service delivery targets are approved as set out in the following tables:
    - 1.2.1. Budgeted Financial Position as contained in Table 23;
    - 1.2.2. Budgeted Cash Flows as contained in Table 24;
    - 1.2.3. Cash backed reserves and accumulated surplus reconciliation as contained in Table 25;
    - 1.2.4. Asset management as contained in Table 26; and
    - 1.2.5. Basic service delivery measurement as contained in Table 27.

2. *The Council of Abaqulusi Local Municipality, acting in terms of Section 75A of the Local Government: Municipal Systems Act (Act 32 of 2000) approves and adopts with effect from 1 July 2020 the proposed tariffs of Abaqulusi Municipality*
3. *To give proper effect to the municipality's annual budget, the Council of Abaqulusi Local Municipality approves:*
  - 3.1. *That cash backing is implemented through the utilisation of a portion of the revenue generated from property rates to ensure that all capital reserves and provisions and unspent conditional grants are cash backed as required in terms of the municipality's funding and reserves policy as prescribed by Section 8 of the Municipal Budget and Reporting Regulations.*
4. *The Council of Abaqulusi Local Municipality approves and adopts with effect from 1 July 2020 the following budget related policies:*
  - a) *The tariffs policy in terms of section 74 of the Municipal Systems Act*
  - b) *The rates policy in terms of section 3 of the Municipal Property Rates Act*
  - c) *The credit control and debt collection policy in terms of section 96 of the Municipal Systems Act*
  - d) *The cash management and investment policy in terms of section 13(2) of the Act*
  - e) *A borrowing policy complying with Chapter 6 of the Act*
  - f) *A funding and reserves policy*
  - g) *A policy related to the long-term financial plan*
  - h) *The supply chain management policy in terms of section 111 of the Act*
  - i) *Any policies dealing with the management and disposal of assets*
  - j) *Any policies dealing with infrastructure investment and capital projects, including the policy governing the planning and approval of capital projects and on developer contributions for property developments*
  - k) *The indigent policy of the municipality*
  - l) *Any policy relating to the provision of free basic services*
  - m) *Any policy related to budget implementation and monitoring including the shifting of funds within votes, the introduction of adjustment budgets, unforeseen and unavoidable expenditure and management and oversight*
  - n) *Any policy relating to managing electricity and water including the management of losses and promoting conservation and efficiency*
  - o) *Any policies relating to personnel including policies on overtime, vacancies and temporary staff*
  - p) *Any policies dealing with entities*
  - q) *Any other budget related or financial management policies of the municipality*
  - r) *Performance Management Policy Framework*

## Council Resolutions

On 26 March 2020 the Council of Abaqulusi Local Municipality met in the Council Chambers of Abaqulusi Municipality to consider the draft annual budget of the municipality for the financial year 2020/21. The Council noted the following draft resolutions:

5. The Council of Abaqulusi Local Municipality, acting in terms of Section 24 of the Municipal Finance Management Act, (Act 56 of 2003) notes:
  - 5.1. The Annual Budget of the municipality for the Financial Year 2020/21 and the Multi-Year and Single-Year Capital appropriations as set out in the following tables:
    - 5.1.1. Budgeted Financial Performance (revenue and expenditure by standard classification) as contained in Table 18;
    - 5.1.2. Budgeted Financial Performance (revenue and expenditure by municipal vote) as contained in Table 19;
    - 5.1.3. Budgeted Financial Performance (revenue by source and expenditure by type) as contained in Table 21; and
    - 5.1.4. Multi-year and single-year capital appropriations by municipal vote and standard classification and associated funding by source as contained in Table 22.
  - 5.2. The financial position, cash flow budget, cash-backed reserve/accumulated surplus, asset management and basic service delivery targets are approved as set out in the following tables:
    - 5.2.1. Budgeted Financial Position as contained in Table 23;
    - 5.2.2. Budgeted Cash Flows as contained in Table 24;
    - 5.2.3. Cash backed reserves and accumulated surplus reconciliation as contained in Table 25;
    - 5.2.4. Asset management as contained in Table 26; and
    - 5.2.5. Basic service delivery measurement as contained in Table 27.
6. The Council of Abaqulusi Local Municipality, acting in terms of Section 75A of the Local Government: Municipal Systems Act (Act 32 of 2000) approves and adopts with effect from 1 July 2019 the proposed tariffs of Abaqulusi Municipality
7. To give proper effect to the municipality's annual budget, the Council of Abaqulusi Local Municipality approves:
  - 7.1. That cash backing is implemented through the utilisation of a portion of the revenue generated from property rates to ensure that all capital reserves and provisions and unspent conditional grants are cash backed as required in terms of the municipality's funding and reserves policy as prescribed by Section 8 of the Municipal Budget and Reporting Regulations.



8. *The Council of Abaqulusi Local Municipality approves and adopts with effect from 1 July 2020 the following budget related policies:*

- s) *The tariffs policy in terms of section 74 of the Municipal Systems Act*
- t) *The rates policy in terms of section 3 of the Municipal Property Rates Act*
- u) *The credit control and debt collection policy in terms of section 96 of the Municipal Systems Act*
- v) *The cash management and investment policy in terms of section 13(2) of the Act*
- w) *A borrowing policy complying with Chapter 6 of the Act*
- x) *A funding and reserves policy*
- y) *A policy related to the long-term financial plan*
- z) *The supply chain management policy in terms of section 111 of the Act*
- aa) *Any policies dealing with the management and disposal of assets*
- bb) *Any policies dealing with infrastructure investment and capital projects, including the policy governing the planning and approval of capital projects and on developer contributions for property developments*
- cc) *The indigent policy of the municipality*
- dd) *Any policy relating to the provision of free basic services*
- ee) *Any policy related to budget implementation and monitoring including the shifting of funds within votes, the introduction of adjustment budgets, unforeseen and unavoidable expenditure and management and oversight*
- ff) *Any policy relating to managing electricity and water including the management of losses and promoting conservation and efficiency*
- gg) *Any policies relating to personnel including policies on overtime, vacancies and temporary staff*
- hh) *Any policies dealing with entities*
- ii) *Any other budget related or financial management policies of the municipality*
- jj) *Performance Management Policy Framework*

*The MFMA Circular No 72 indicates that all municipalities must formulate service Level Standards which must form part of the 2020/21 tabled MTREF budget documentation. The Service Level Standards need to be tabled before the Council for formal adoption.*

*The setting of standards is an integral part of the service delivery value chain. It provides transparency in understanding performance indicators and strengthens the entire performance management system. In addition, it ensures accountability on the part of the officials responsible for providing the service.*

*Local government is mostly classified in the service delivery and governance category and as such needs to be clear on what the public at large can expect as a service delivery standard. Rate payers must be placed in a position by which they are able to measure the service outputs against the predetermined service standards. This also serves as a performance rating instrument at an organisational and individual level.*

*It is for this reason that the municipality must adopt service standards as part of our strategic objectives and report on the achievements.*

*The service standards must at a minimum incorporate the administrative, technical and economic development categories of the municipality.*

*The following are to be considered for use:*

*Administrative service standards*

- *Turnaround time in dealing with correspondence received*
- *Turnaround time in opening a consumer account*

*Technical service standards*

- *Turnaround time in dealing with reported incidents (water leakage, potholes, power outages, etc.)*
- *Turnaround time in restoring water and electricity connectivity*

*Economic development service standards*

- *Turnaround time in processing rezoning applications*
- *Turnaround time in processing building plans*
- *Turnaround time in processing special business applications*

### 1.3 Executive Summary

The application of sound financial management principles for the compilation of the Municipality's financial plan is essential and critical to ensure that the Municipality remains financially viable and that municipal services are provided sustainably, economically and equitably to all communities.

The Municipality's service delivery priorities were reviewed as part of this year's planning and budget process. Where appropriate funds will be transferred from low- to high priority programmes so as to maintain sound financial stewardship. A critical review will also be undertaken of expenditure on non-essential and 'nice-to-have' items. 2020/21 MTREF was drafted in context of an economy that is not projected to grow supported.

The draft budget for the 2020/21 MTREF period is based on the realisation that revenues and cash flows are expected to remain under pressure in 2020/21 and the municipality must adopt a conservative approach when projecting expected revenues and cash receipts. The municipality must further in terms of MFMA Circular 98 carefully consider the affordability of tariff increases especially in relation to domestic consumers which makes up the bulk of the municipality's revenue base whilst considering the level and quality of services versus the associated cost.

The draft budget was compiled by ensuring that the financial management processes are transparent, aligned to the accountability cycle and facilitate good governance that is accountable to the local community. Public perception shows high levels of unhappiness with service delivery and perceived corruption at municipalities and sound leadership is required as well as measures put in place to address mismanagement by implementing effective systems to measure, monitor and evaluate performance.

The draft budget supports the provision of basic services to the communities, facilitating social and economic development, promoting a safe and healthy environment in a sustainable manner.

The main challenges experienced during the compilation of the 2020/21 MTREF can be summarised as follows:

- Ensuring the timely delivery of capital programmes (eliminate under-spending of capital budgets) and to review all by-laws and development approval processes with a view of removing any bottlenecks to investment and job creation.
- Under spending on repairs and maintenance – often seen as a way to reduce short term spending which shortens the life of assets, increases long term maintenance and refurbishment costs and causes a deterioration in the reliability of our infrastructure
- Spending on non-priorities – including unnecessary travel, luxury furnishings, excessive catering and the use of consultants to perform routine tasks.
- Not just employing more people without any reference to the level of staffing required delivering effective services. The municipality must through fully participate in the Expanded Public Works Program focus on maximizing its contribution to job creation

by ensuring that service delivery and capital projects use labour intensive methods wherever appropriate and implement intern's programmes to provide young people with on-the-job training.

- Collecting outstanding debts – this requires political commitment, sufficient administration capacity and pricing policies that ensure that bills are accurate and affordable.
- Pricing services correctly – the full cost of services must be reflected in the tariffs charged to consumers who can afford to pay. Overly generous subsidies and rebates that result in services running at a loss cannot be entertained.

*The following budget principles and guidelines directly informed the compilation of the draft 2020/21 MTREF:*

- The 2019/20 Adjustment Budget priorities and targets, as well as the base line allocations contained in the Adjustment Budget.
- Service level standards were used to inform the measurable objectives, targets and backlog eradication goals.
- Tariff and property rate increases should be affordable and try not to exceed inflation as measured by the CPI, except where the price increases in the services that are beyond the control of the municipality, i.e. ESKOM.
- Cost Containment Regulations have been implemented to curtail spending in terms of the regulations.
- No budget has been allocated to national and provincial funded projects unless the necessary grants to the municipality are reflected in the Division of Revenue Act gazette.

National Treasury has issued a Circular (MFMA Circular No 64) giving guidance to municipalities of what should be done to maximise the revenue generating potential of existing sources of revenue such as property rates and trading services. Further Circulars will be issued by National Treasury to guide municipalities in developing credible revenue frameworks by reaffirming the fundamental principles of costing, revenue management and revenue enhancement.

Revenue management is described as a fundamental and routine financial management function of the municipality's revenue generating business that includes billing and collection activities in respect of trading services and property rates.

Revenue enhancement is about improving by making more, in the case of municipal revenue it is associated with increasing the value of revenue generated. Revenue enhancement can be broken into two components. The first being national policy developments that give rise to additional sources of revenue from government (grant funding) and the second component is the ability of the municipality to grow its own revenue base.

MFMA Circular No 58 advises that the municipality must ensure that the billing systems are accurate; accounts are sent out to residents on a monthly basis and follow-up to collect revenue owed to the municipality.

In terms of MFMA Circular No 64 the main responsibility of the municipality is to deliver services. In terms of Section 75A of the Municipal Systems Act the municipality is allowed to levy and recover fees, charges or tariffs in respect of municipal service delivery functions and recover collection charges and interest on outstanding amounts. The municipality must adopt by-laws to give effect to the implementation and enforcement of the tariff policies.

Revenue generation is everyone's responsibility, not just that of the revenue Section. The municipality must effectively manage all functions that impact protecting and growing the revenue base. The implementation of internal controls along the revenue value chain will aid effective data handovers; utilising system data validation mechanisms and ensuring that service level standards are fundamental to ensuring the integrity of the billing data but are advised to stay away from costly data cleansing exercises.

The following are fundamental to maximising the existing revenue:

- Billing system that correctly reflects all billing and customer information required to issue accurate accounts to consumers.
- All property within the municipal jurisdiction must be correctly valued and the billing system must be updated with any change in property ownership. This is necessary to protect and grow the property rates base.
- Effective business processes to ensure new property development as well as improvements to existing properties are valued as required.
- Correct categorisation of properties.
- Water and electricity meter numbers must be recorded correctly and linked to corresponding property.
- Continual maintenance of water and electricity meters to minimise losses due to leakages or incorrectly metered consumption.
- Accurate meter reading and minimising the amount of meter reading estimates.
- Refuse and sanitation service charges must be included in all billing records and the municipality must ensure these services are not run at a loss.
- Billing queries to be resolved within reasonable timeframes.
- Municipal functions must be adequately staffed with competently skilled individuals who understand the job requirements and how to deliver on it.

The Circular further advises municipalities to table "surplus" budgets. To achieve this the municipality must ensure cost reflective tariffs; operation efficiencies; maximising revenue regenerating potential of own revenue sources and a productive workforce and sound decision making to ensure that the limited financial resources are spent wisely so that value for money is achieved.

National Treasury's MFMA Circular No. 98 was used to guide the compilation of the Draft 2020/21 MTREF.

In view of the aforementioned, the following table is a consolidated overview of the proposed 2020/21 Medium-term Revenue and Expenditure Framework:

**Table 1 Consolidated Overview of the Draft 2019/22 MTREF**

Description	2020/21 Medium Term Revenue & Expenditure Framework			Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
	Original Budget	Adjusted Budget	Pre-audit outcome			
R thousands						
<b>Financial Performance</b>						
Property rates	78 789	78 789	63 103	84 637	88 699	92 957
Service charges	229 847	238 574	186 023	280 439	293 841	307 945
Investment revenue	1 000	1 700	1 460	1 785	1 316	1 379
Transfers recognised - operational	179 813	190 724	132 883	184 096	196 926	207 308
Other own revenue	30 007	30 829	16 354	31 924	30 755	32 232
	519 456	540 617	399 824	582 881	611 537	641 821
<b>Total Revenue (excluding capital transfers and contributions)</b>						
Employee costs	152 728	155 379	101 872	162 971	170 666	179 073
Remuneration of councillors	18 300	18 300	9 586	19 490	20 425	21 406
Depreciation & asset impairment	60 445	60 152	–	40 152	42 914	48 545
Finance charges	–	–	912	–	–	–
Materials and bulk purchases	185 621	194 781	156 168	222 813	233 441	244 579
Transfers and grants	10 081	12 076	8 461	11 912	12 484	13 083
Other expenditure	125 260	135 225	60 846	115 547	120 727	126 487
<b>Total Expenditure</b>	552 436	575 914	337 846	572 885	600 657	633 173
<b>Surplus/(Deficit)</b>	(32 980)	(35 297)	61 978	9 996	10 880	8 648
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)	35 278	43 983	22 342	35 375	37 899	39 978
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions) & Transfers and subsidies - capital (in-kind - all)	–	–	–	–	–	–
	2 299	8 686	84 319	45 371	48 779	48 626
<b>Surplus/(Deficit) after capital transfers &amp; contributions</b>						
Share of surplus/ (deficit) of associate	–	–	–	–	–	–
<b>Surplus/(Deficit) for the year</b>	2 299	8 686	84 319	45 371	48 779	48 626
<b>Capital expenditure &amp; funds sources</b>						
Capital expenditure	35 279	41 666	13 174	45 371	48 779	48 626
Transfers recognised - capital	–	(52 917)	(6 884)	–	–	–
Borrowing	–	–	–	–	–	–
Internally generated funds	–	–	199	–	–	–
<b>Total sources of capital funds</b>	–	(52 917)	(6 685)	–	–	–
<b>Financial position</b>						
Total current assets	(31 175)	254 419	389 759	131 499	137 266	149 559
Total non current assets	(32 836)	1 444 528	1 483 058	2 126	2 624	(3 316)
Total current liabilities	(66 310)	283 062	434 495	88 254	91 110	97 618
Total non current liabilities	–	22 847	22 847	–	–	–

Community wealth/Equity	2 299	8 686	84 319	45 371	48 779	48 626
<b>Cash flows</b>						
Net cash from (used) operating	(312 723)	(325 035)	60 408	(15 526)	(15 526)	(13 061)
Net cash from (used) investing	(35 279)	(41 666)	(8 708)	(45 371)	(48 779)	(48 626)
Net cash from (used) financing	–	–	10	–	–	–
Cash/cash equivalents at the year end	(348 002)	(365 737)	49 590	(60 896)	(125 202)	(186 888)
<b>Cash backing/surplus reconciliation</b>						
Cash and investments available	(340 332)	(337 567)	67 830	83 446	86 965	96 845
Application of cash and investments	(81 432)	173 464	95 422	46 018	46 932	51 319
Balance - surplus (shortfall)	(258 900)	(511 031)	(27 592)	37 428	40 033	45 526
<b>Asset management</b>						
Asset register summary (WDV)	–	–	–	–	–	–
Depreciation	57 591	57 541	–	37 541	40 177	45 677
Renewal and Upgrading of Existing Assets	16 710	16 710	–	50 543	62 449	19 898
Repairs and Maintenance	11 975	24 056	–	22 479	23 580	22 614
<b>Free services</b>						
Cost of Free Basic Services provided	–	–	–	–	–	–
Revenue cost of free services provided	–	–	–	–	–	–
<b>Households below minimum service level</b>						
Water:	–	–	–	–	–	–
Sanitation/sewerage:	–	–	–	–	–	–
Energy:	–	–	–	–	–	–
Refuse:	–	–	–	–	–	–

Total operating revenue has increased by R 42,2 million for the 2020/21 financial year when compared to the 2019/20 Adjustment Budget. For the two outer years, operational revenue will increase, equating to a total revenue growth of R101,2 million over the MTREF when compared to the 2019/20 financial year.

Total operating expenditure for the 2020/21 financial year has been appropriated at R 572,8 million. When compared to the 2019/20 Adjustment Budget, operational expenditure has increased by 5% in the 2020/21 budget and 5% increases for each of the respective outer years of the MTREF. The budget for bulk purchases to Eskom has increased to 8,1% as announced by NERSA and the employment budget has increased by 6,5% as per the salary agreement of CPI + 1,25%

The capital budget of R 45,3 million for 2020/21 is more when compared to the 2019/20 Adjustment Budget. The increase is due to capital funding from own revenue being allocated for 2020/21. The capital program increases to R48,7 million in the 2021/22 financial year due and then decreases to R48,6 million in 2022/23. Currently a limited amount of funding for the capital budget will be funded from internally generated funds in each of the financial years of the MTREF. Capital from government grants and transfers amounts to R 36,89 million which is R231,000 less than the 2019/20 financial year. Of the R11,4 million allocated to the municipality from INEP an amount of R3,2 million has been allocated as capital projects for the municipality, the remainder of the funds is for electrification in Eskom areas and the funds for that portion are shown under general expenses as the project does not become a capital item of the municipality but is handed back to Eskom on completion.

## **Operating Revenue Framework**

For Abaqulusi Municipality to continue improving the quality of services provided to its citizens it needs to generate the required revenue. In these tough economic times strong revenue management is fundamental to the financial sustainability of every municipality. The reality is that we are faced with development backlogs and poverty. The expenditure required to address these challenges will inevitably always exceed available funding; hence difficult choices have to be made in relation to tariff increases and balancing expenditures against realistically anticipated revenues.

The municipality's revenue strategy is built around the following key components:

- National Treasury's guidelines and macroeconomic policy;
- Growth in the municipal area and continued economic development;
- Efficient revenue management, which aims to ensure an 85% annual collection rate for property rates and other key service charges;
- Electricity tariff increases as approved by the National Electricity Regulator of South Africa (NERSA);
- Determining the tariff escalation rate by establishing/calculating the revenue requirement of each service;
- The municipality's Property Rates Policy approved in terms of the Municipal Property Rates Act, 2004 (Act 6 of 2004) (MPRA);
- Increase ability to extend new services and recover costs;
- The municipality's Indigent Policy and rendering of free basic services; and
- Tariff policies of the Municipality.

The following table is a summary of the Draft 2020/21 MTREF (classified by main revenue source):



**Table 2 Summary of revenue classified by Main Revenue Source A4****KZN263 Abaqulusi - Table A4 Budgeted Financial Performance (revenue and expenditure)**

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand	1										
<b>Revenue By Source</b>											
Property rates	2	16 100	70 448	70 969	78 789	78 789	–	63 103	84 637	88 699	92 957
Service charges - electricity revenue	2	172 465	159 402	170 332	144 356	151 053	–	129 993	188 542	197 592	207 076
Service charges - water revenue	2	3 236	32 785	32 936	37 020	39 020	–	24 378	40 971	42 879	44 937
Service charges - sanitation revenue	2	40 925	18 671	27 041	28 551	28 581	–	19 296	30 010	31 450	32 960
Service charges - refuse revenue	2	–	14 904	18 855	19 920	19 920	–	12 356	20 916	21 920	22 972
Rental of facilities and equipment		–	1 463	1 636	1 425	1 425	–	812	1 050	734	769
Interest earned - external investments		–	5 206	365	1 000	1 700	–	1 460	1 785	1 316	1 379
Interest earned - outstanding debtors		–	29 879	15 288	–	–	–	7 838	–	–	–
Dividends received		–	–	–	–	–	–	–	–	–	–
Fines, penalties and forfeits		9 573	23 262	21 579	22 473	23 099	–	4 158	24 254	25 396	26 615
Licences and permits		4 292	4 625	4 493	4 903	4 903	–	3 134	5 148	3 109	3 258
Agency services		–	–	–	–	–	–	–	–	–	–
Transfers and subsidies		108 515	133 378	137 787	179 813	190 724	–	132 883	184 096	196 926	207 308
Other revenue	2	64 277	1 295	17 571	1 206	1 402	–	411	1 472	1 517	1 589
Gains		–	–	–	–	–	–	–	–	–	–
Total Revenue (excluding capital transfers and contributions)		419 383	495 318	518 852	519 456	540 617	–	399 824	582 881	611 537	641 821

In line with the formats prescribed by the Municipal Budget and Reporting Regulations, capital transfers and contributions are excluded from the operating statement, as inclusion of these revenue sources would distort the calculation of the operating surplus/deficit.

Revenue generated from rates and services charges forms a significant % of the revenue basket for the Municipality.

Service charge revenues comprise more than 48% of the total revenue mix. In the 2020/21 financial year, revenue from services charges is expected to total R 280,4 million. This increases to R 293,8 million and R307,9 million in the respective financial years of the MTREF. The above table excludes revenue foregone arising from discounts and rebates associated with the tariff policies of the Municipality.

Property rates is the second largest revenue source totalling 15% or R 84,8 million rand and increases to R92,9 million by 2022/23.

The third largest sources are “other revenue” which consists of various items such as income received from permits and licenses, building plan fees, connection fees and advertisement fees. Departments have been urged to review the tariffs of these items on an annual basis to ensure they are cost reflective and market related. The anticipated revenue from other revenue is R 1,4 million.

Operating grants and transfers totals R 184 million in the 2020/21 financial year and increases to R207,3 million by 2022/23. Note that the year-on-year growth is 6% in the two outer years.

The municipality hopes to receive additional funding which will be applied to address:

- Compensation for rising costs of providing free basic water and electricity to poor households.
- Accelerate provision of access to clean water through bulk and reticulation projects.
- Accelerate provision of access to electricity and improving the sustainability of access through the refurbishment of key infrastructure.
- Expand the collection and use of data on the condition of municipal roads.
- Increase the number of interns with infrastructure-related skills. The following table gives a breakdown of the various operating grants and subsidies allocated to the municipality over the medium term:

Table 3 Operating Transfers and Grant Receipts – SA18 – Transfer &amp; Grant Receipts

## KZN263 Abaqulusi - Supporting Table SA18 Transfers and grant receipts

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand										
<b>RECEIPTS:</b>	1, 2									
<u>Operating Transfers and Grants</u>										
National Government:		129 913	135 462	150 041	172 970	172 970	172 970	176 191	190 168	200 206
Local Government Equitable Share		106 890	117 257	130 276	148 281	148 281	148 281	160 312	173 368	185 006
Finance Management		1 625	1 700	1 770	2 235	2 235	2 235	2 600	2 800	3 200
Municipal Systems Improvement		–	–	1 700	1 800	1 800	1 800	–	–	–
Integrated National Electrification Programme		20 000	15 000	15 000	19 000	19 000	19 000	11 448	14 000	12 000
EPWP Incentive		1 398	1 505	1 295	1 654	1 654	1 654	1 831	–	–
Other transfers/grants [insert description]										
Provincial Government:		4 068	4 052	4 111	5 503	5 503	5 503	–	–	–
Sport and Recreation				50						
Arts & Culture - Museum		175	183		202	202	202			
Arts & Culture - Library - Provincial		3 714	2 963	3 111	4 284	4 284	4 284			
Arts & Culture - Library - Community Centre		179	906	950	1 017	1 017	1 017			
District Municipality:		–	–	–	–	–	–	–	–	–
[insert description]										
Other grant providers:		–	–	–	–	–	–	–	–	–
[insert description]										
<b>Total Operating Transfers and Grants</b>	5	133 981	139 514	154 152	178 473	178 473	178 473	176 191	190 168	200 206
<u>Capital Transfers and Grants</u>										
National Government:		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
Municipal Infrastructure Grant (MIG)		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082

Other capital transfers/grants [insert desc]										
Provincial Government:		-	-	-	-	-	-	-	-	-
Other capital transfers/grants [insert description]										
District Municipality:		-	-	-	-	-	-	-	-	-
[insert description]										
Other grant providers:		-	-	-	-	-	-	-	-	-
[insert description]										
Total Capital Transfers and Grants	5	30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
TOTAL RECEIPTS OF TRANSFERS & GRANTS		164 136	177 254	190 586	215 608	215 608	215 608	213 095	230 062	242 288

Tariff-setting is a pivotal and strategic part of the compilation of any budget. When rates, tariffs and other charges were revised, local economic conditions, input costs and the affordability of services were taken into account to ensure the financial sustainability of the Municipality.

National Treasury continues to encourage municipalities to keep increases in rates, tariffs and other charges as low as possible. The municipality must however take into account the labour and other input costs of services, the need to ensure financial sustainability, local economic conditions, the affordability of services, the indigent policy. An appropriate balance between the interests of poor households, other consumers and financial sustainability needs to be maintained as excessive increases are likely to be counterproductive, resulting in higher levels of non-payment.

The percentage increases of ESKOM bulk tariffs are far beyond the mentioned inflation target. Given that these tariff increases are determined by external agencies, the impact they have on the municipality's electricity and in these tariffs are largely outside the control of the Municipality. Discounting the impact of these price increases in lower consumer tariffs will erode the Municipality's future financial position and viability. Based on NERSA's approval of a 9,4% increase to Eskom as per NERSA announcement. The municipality has allowed for increases between 3 and 9%.

It must also be appreciated that the consumer price index, as measured by CPI, is not a good measure of the cost increases of goods and services relevant to municipalities. The basket of goods and services utilised for the calculation of the CPI consist of items such as food, petrol and medical services, whereas the cost drivers of a municipality are informed by items such as the cost of remuneration, bulk purchases of electricity, petrol, diesel, chemicals, cement etc. The current challenge facing the Municipality is managing the gap between cost drivers and tariffs levied, as any shortfall must be made up by either operational efficiency gains or service level reductions. Within this framework the Municipality has undertaken the tariff setting process relating to service charges as follows.

### **Property Rates**

Property rates cover the cost of the provision of general services. Determining the effective property rate tariff is therefore an integral part of the municipality's budgeting process. In the 2019/2020 financial year there was no percentage increase for property rates due to the implementation of the new property rates register, however this year there will be a 7% increase. The rates revenue is expected to increase the current value from R78,7 million to R84,6 million. All households receive a rebate on the first R 15,000 and indigent residents a further R 85,000.

National Treasury's MFMA Circular No. 51 deals, inter alia with the implementation of the Municipal Property Rates Act, with the regulations issued by the Department of Co-operative Governance. These regulations came into effect on 1 July 2009 and prescribe the rate ratio for the non-residential categories, public service infrastructure and agricultural properties relative to residential properties to be 0,25:1. The implementation of these regulations was done in the previous budget process and the Property Rates Policy of the Municipality has been amended accordingly.

The following stipulations in the Property Rates Policy are highlighted:

- The first R 15 000 of the market value of a property used for residential purposes is excluded from the rate-able value (Section 17(h) of the MPRA).
- 100 % rebate will be granted to registered indigents in terms of the Indigent Policy;

- For pensioners, physically and mentally disabled persons, a maximum/total rebate of 50 % (calculated on a sliding scale) will be granted to owners of rate-able property if the total gross income of the applicant and/or his/her spouse, if any, does not to exceed the amount equal to twice the annual state pension as approved by the National Government for a financial year. In this regard the following stipulations are relevant:
  - The rate-able property concerned must be occupied only by the applicant and his/her spouse, if any, and by dependants without income;
  - The applicant must submit proof of his/her age and identity and, in the case of a physically or mentally handicapped person, proof of certification by a Medical Officer of Health, also proof of the annual income from a social pension;
  - The applicant's account must be paid in full, or if not, an arrangement to pay the debt should be in place; and
  - The property must be categorized as residential.
- The Municipality may award a 100% grant-in-aid on the assessment rates of rateable properties of certain classes such as registered welfare organizations, institutions or organizations performing charitable work, sports grounds used for purposes of amateur sport. The owner of such a property must apply to the Chief Financial Officer in the prescribed format for such a grant.

The categories of rateable properties for purposes of levying rates and the proposed rates for the 2020/21 financial year based on a 0,7% increase from 1 July 2020 is contained below:

**Table 4 Comparison of proposed rates to be levied for the 2020/21 financial year**

<b>Category</b>	<b>Current Tariff (1 July 2019)</b>	<b>Proposed tariff (from 1 July 2020)</b>
	<b>C</b>	<b>C</b>
<i>Residential properties</i>	0,0084341	0,0090245
<i>State owned properties</i>	0,0210853	0,0225613
<i>Business &amp; Commercial</i>	0,0210853	0,0225613
<i>Agricultural</i>	0,0021087	0,0022563
<i>Vacant land</i>	0,0210853	0,0225613
<i>Municipal rateable – Residential</i>	0,0084341	0,0090245
<i>Industrial</i>	0,0210853	0,0225613
<i>Non-permitted use/Illegal usage</i>	0,0210853	0,0225613
<i>Public benefit organisation properties</i>	0,0021087	0,0022563
<i>Special consent</i>	0,0210853	0,0225613

## KZN263 Abaqulusi - Supporting Table SA13a Service Tariffs by category

Description	Ref	Provide description of tariff structure where appropriate	2016/17	2017/18	2018/19	Current Year 2019/20	2020/21 Medium Term Revenue & Expenditure Framework		
							Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>Property rates (rate in the Rand)</b>	1								
Residential properties						0.0084	0.0090	0.0094	0.0099
Residential properties - vacant land						0.0211	0.0225	0.0236	0.0248
Formal/informal settlements									
Small holdings						0.0021	0.0022	0.0024	0.0025
Farm properties - used						0.0021	0.0022	0.0024	0.0025
Farm properties - not used						0.0021	0.0022	0.0024	0.0025
Industrial properties						0.0211	0.0225	0.0236	0.0248
Business and commercial properties						0.0211	0.0225	0.0236	0.0248
Communal land - residential									
Communal land - small holdings									
Communal land - farm property									
Communal land - business and commercial									
Communal land - other									
State-owned properties									
Municipal properties									
Public service infrastructure									
Privately owned towns serviced by the owner						0.0211	0.0225	0.0236	0.0248
State trust land									
Restitution and redistribution properties									
Protected areas									
National monuments properties									
<b>Exemptions, reductions and rebates (Rands)</b>									
<b>Residential properties</b>									
R15 000 threshold rebate			15 000	15 000	15 000	15 000	15 000	15 000	15 000
General residential rebate									
Indigent rebate or exemption			70 000	70 000	70 000	70 000	85 000	85 000	85 000
Pensioners/social grants rebate or exemption									
Temporary relief rebate or exemption									
Bona fide farmers rebate or exemption									
<b>Other rebates or exemptions</b>	2								

## 1.3.2 Sale of Water and Impact of Tariff Increases

South Africa faces similar challenges with regard to water supply as it did with electricity, since demand growth outstrips supply. Consequently, National Treasury is encouraging all municipalities to carefully review the level and structure of their water tariffs to ensure:

- Water tariffs are fully cost-reflective – including the cost of maintenance and renewal of purification plants, water networks and the cost associated with reticulation expansion;
- Water tariffs are structured to protect basic levels of service and ensure the provision of free water to the poorest of the poor (indigent); and
- Water tariffs are designed to encourage efficient and sustainable consumption.

In addition, National Treasury has urged all municipalities to ensure that water tariffs charged are able to cover for the cost of bulk purchases, ongoing operations as well as provision for future infrastructure. This has not been possible due to the severe drought in the Abaqulusi area.

To mitigate the need for water tariff increases, municipalities are encouraged to put in place appropriate strategies to limit water losses to acceptable levels. Water losses have decreased from 71% in 2016/17 to 48% in 2017/18 and increased to 60% in 2018/19.

Zululand District Municipality as well as Abaqulusi municipality has undertaken a critical assessment of its capital infrastructure requirements. The assessment indicates that the current infrastructure is unlikely to sustain its long-term ability to supply water and the District Municipality will have no other choice but to provide funding for infrastructure upgrades.

A tariff increase between 4 and 7% from 1 July 2020 for water is proposed. In addition, 6 kl water per 30-day period will again be granted free of charge to all indigent community members.

A summary of the proposed tariffs for households (residential) and non-residential are as follows:

**Table 5 Proposed Water Tariffs**

CATEGORY	CURRENT TARIFFS 2019/20	PROPOSED TARIFFS 2020/21
	Rand per kl	Rand per kl
<b>RESIDENTIAL</b>		
(i) 0 to 6 kl per 30-day period	11.03	11.80
(ii) 6.01 to 30 kl per 30-day period	11.03	11.80
(iii) 30.01 to 99 kl per 30-day period	12.04	12.88
(iv) More than 99.01 per 30-day period	13.98	14.96
<b>BUSINESS</b>		
(i) 0 to 6 kl per 30-day period	11.03	11.80
(ii) 6.01 to 30 kl per 30-day period	11.03	11.80
(iii) 30.01 to 99 kl per 30-day period	12.04	12.88
(iv) More than 99.01 per 30-day period	13.98	14.96

The following table shows the impact of the proposed increases in water tariffs on the water charges for a single dwelling-house:

**Table 6 Comparison between current water charges and increases (Domestic)**



<b>Monthly Consumption</b>	<b>Current amount payable</b>	<b>Proposed amount payable</b>	<b>Difference (Increase)</b>	<b>Percentage change</b>
<b>kℓ</b>	<b>R</b>	<b>R</b>	<b>R</b>	
<b>6</b>	66.18	70.80	4.62	6.5%
<b>10</b>	110.30	118.00	7.70	6.5%
<b>20</b>	220.60	236.00	15.40	6.5%
<b>30</b>	330.90	354.00	23.10	6.5%
<b>50</b>	602.00	644.00	42.00	6.5%
<b>80</b>	963.20	1030.40	67.20	6.5%
<b>100</b>	1398.00	1496.00	98.00	6.5%

The tariff structure for this financial year has changed to include another block tariff. The tariff structure is designed to charge higher levels of consumption a higher rate, steadily increasing to a rate of R15.00 per kilolitre for consumption in excess of 30kℓ per 30-day period.

<u>Water tariffs</u>									
<i>Domestic</i>									
Basic charge/fixed fee Domestic						47.72	51.06	54.12	57.37
Basic charge/fixed fee Business						60.06	64.26	68.12	72.21
Service point - vacant land (Rands/month)						60.06	64.26	68.12	72.21
Water usage - flat rate tariff (c/kl)						47.72	51.06	54.12	57.37
Water usage - life line tariff						(describe structure)			
Water usage - Block 1 (c/kl)						0-6	11.03	11.80	12.51
Water usage - Block 2 (c/kl)						6.1 - 30	11.03	11.80	12.51
Water usage - Block 3 (c/kl)						30.01 - 99	12.04	12.88	13.66
Water usage - Block 4 (c/kl)						99.1<	13.98	14.96	15.86
<i>Other</i>	2								

### ***Sale of Electricity and Impact of Tariff Increases***

NERSA is responsible for price determination of the bulk costs for electricity. As there has not yet been any price determination by NERSA since the application from Eskom and the court case is still pending, municipalities should use the 8,1% increase as per the previous guidelines.

The municipality will submit the request to NERSA for approval and the outcome will be tabled with the final document in May 2020.

An analysis of the municipality's consumption patterns is currently being done to calculate more accurate tariffs and will be submitted to NERSA for approval. The draft tariff increase is between 4 and 13%. The Section is supposed to be ring fenced, but due to the theft of electricity due to tampering and bypassing of meters is not possible and again as in the past the shortfall of approximately R50 million must be funded from other revenue sources within the municipal revenue stream.

Registered indigents will again be granted 50 kWh per 30-day period free of charge.

The following table shows the impact of the proposed increases in electricity tariffs on the water charges for domestic customers:

**Table 7 Comparison between current electricity charges and increases (Domestic) `**

DESCRIPTION	APPROVED TARIFFS 2019/2020	PROPOSED TARIFFS 2020/2021 4-13%	PROPOSED TARIFFS 2021/2022 6%	PROPOSED TARIFFS 2022/2023 6%
<b><u>Domestic (Conventional)</u></b>				
Basic charge	R 113.25	R 121.18	R 128.45	R 136.16
Cost per unit kWh - 0-50kwh - step tariff 3%	R 0.94	R 0.99	R 1.04	R 1.11
Cost per unit kWh - 051-350kwh -step tariff 4%	R 1.33	R 1.38	R 1.47	R 1.55
Cost per unit kWh - 351-600kwh - step tariff 5%	R 1.87	R 1.95	R 2.06	R 2.19
Cost per unit kWh - >600kwh - step tariff 9%	R 2.20	R 2.29	R 2.43	R 2.57

DESCRIPTION	APPROVED TARIFFS 2019/2020	PROPOSED TARIFFS 2020/2021 4-13%	PROPOSED TARIFFS 2021/2022 6%	PROPOSED TARIFFS 2022/2023 6%
<b><u>Domestic (Prepaid)</u></b>				
Cost per unit kWh - 0-50kwh - step tariff 4%	R 1.24	R 1.29	R 1.37	R 1.45
Cost per unit kWh - 051-350kwh -step tariff 5%	R 1.68	R 1.76	R 1.87	R 1.98
Cost per unit kWh - 351-600kwh - step tariff 6%	R 2.27	R 2.40	R 2.55	R 2.70
Cost per unit kWh - >600kwh - step tariff 13%	R 2.82	R 3.19	R 3.38	R 3.58

The step tariff advised by NERSA and implemented over the previous year's results that the higher the consumption, the higher the cost per kWh. The aim is to subsidise the lower consumption users (mostly the poor).

<b>Electricity tariffs</b>								
<b>Domestic</b>								
Basic charge/ fixed fee (Rands/month)					113.25	121.18	128.45	136.16
Service point - vacant land (Rands/month)								
FBE								
Life-line tariff - meter								
Life-line tariff - prepaid								
Flat rate tariff - meter (c/kwh)								
Flat rate tariff - prepaid (c/kwh)								
Meter - IBT Block 1 (c/kwh)	0 - 50				0.9477	0.986	1.0447	1.1074
Meter - IBT Block 2 (c/kwh)	51 - 350				1.3292	1.382	1.4653	1.5532
Meter - IBT Block 3 (c/kwh)	351 - 600				1.8708	1.946	2.0624	2.1861
Meter - IBT Block 4 (c/kwh)	601 <				2.2031	2.291	2.4287	2.5744

Meter - IBT Block 5 (c/kwh)								
Prepaid - IBT Block 1 (c/kwh)	0 - 50				1.2420	1.292	1.3692	1.4513
Prepaid - IBT Block 2 (c/kwh)	51 - 350				1.6784	1.762	1.8681	1.9801
Prepaid - IBT Block 3 (c/kwh)	351 - 600				2.2673	2.403	2.5475	2.7004
Prepaid - IBT Block 4 (c/kwh)	601 <				2.8216	3.188	3.3797	3.5825
Prepaid - IBT Block 5 (c/kwh)								

The inadequate electricity bulk capacity and the impact on service delivery and development remains a challenge for the Municipality. Most of the suburbs and inner municipality reticulation network was designed or strengthened in the early 1980's with an expected 20-25-year life-expectancy. The upgrading of the Municipality's electricity network has therefore become a strategic priority, especially the substations and transmission lines. Electricity losses have decreased from 27,8% in 2016/17 to 22% in 2017/18 and for 2018/19 decreased to 19%.

The approved budget for the Energy Section can only be utilised for certain committed upgrade projects and to strengthen critical infrastructure (e.g. substations without back-up supply. It must be noted that ESKOM will receive an amount of R 15,7 million to perform electrification and this will then have to be maintained by the municipality.

In addition, the Section must raise awareness and promote behaviour change through communication and education to ensure the 10% reduction in energy consumption is achieved. A renewable and cleaner energy plan has to be developed, monitored, evaluated and updated annually. To upgrade street lights to LED fittings and other energy efficiency projects is a costly exercise for which funding must be sourced.

Owing to the high increases in Eskom's bulk tariffs, it is clearly not possible to fund these necessary upgrades through increases in the municipal electricity tariff – as the resultant tariff increases would be unaffordable for the consumers.

### ***Sanitation and Impact of Tariff Increases***

A tariff increase of 7% for sanitation from 1 July 2020 is proposed. This Section is currently operating at a deficit and it is generally accepted that all service departments should at least break even. This is based on the input cost assumptions related to water. It should be noted that electricity costs contribute approximately 15% of waste water treatment input costs. The following factors also contribute to the proposed tariff increase:

- Sanitation charges are calculated according to the percentage water discharged as indicated in the table below;
- Free sanitation (100% of 6 kl water) will be applicable to registered indigents; and
- The total revenue expected to be generated from rendering this service amounts to R30 million for the 2020/21 financial year.

**Table 8 Comparison between current sanitation charges and increases**

<u>Waste water tariffs</u>								
<i>Domestic</i>								
					144.35	154.45	163.72	173.55
Basic charge/fixed fee Domestic - 2000 m2					224.22	239.92	254.31	269.57
Basic charge/fixed fee Domestic - 4000 m2					304.09	325.38	344.90	365.59
Basic charge/fixed fee Domestic - 6000 m2					87.25	93.36	98.96	104.90
Basic charge/fixed fee Business - 2000 m2					174.50	186.72	197.92	209.79
Basic charge/fixed fee Business - 4000 m2					261.75	280.07	296.88	314.69
Basic charge/fixed fee Business - 6000 m2					349.00	373.43	395.84	419.59
Basic charge/fixed fee Business - 8000 m2					87.25	93.36	98.96	104.90
Service point - vacant land (Rands/month)					25.03	26.78	28.39	30.09
Waste water - flat rate tariff (c/k)								

The following table shows the impact of the proposed increases in sanitation tariffs on the sanitation charges for a single dwelling-house:

### **Waste Removal and Impact of Tariff Increases**

The Municipality will have to implement a solid waste strategy to ensure that this service can be rendered in a sustainable manner over the medium to long-term. The service of refuse collection is outsourced which is the main contributor of expenditure as well as the cost of remuneration. This Section is budgeted to have a deficit. It is recommended that a comprehensive investigation into the cost structure of solid waste function be undertaken, and that this include investigating alternative service delivery models.

A 7% increase in the waste removal tariff is proposed from 1 July 2020. Higher increases will not be viable in 2020/21 owing to the significant increases implemented in previous financial years as well as the overall impact of higher than inflation increases of other services. Any increase higher can be counter-productive and will result in affordability challenges for individual rates payers raising the risk associated with bad debt.

The following table compares current and proposed amounts payable from 1 July 2020:

**Table 9 Comparison between current waste removal fees and increases**

	<b>WASTE REMOVAL 2019/20</b>	<b>WASTE REMOVAL 2020/21</b>
<i>Tariff per container/household per month or part of a month: Areas serviced by means of: (Tariff is multiplied by the number of service rounds per week and the number of containers/households.)</i>	<i>Per month (R)</i>	
<i>Residential</i>	<i>103.76</i>	<i>111.02</i>
<i>Businesses per container</i>	<i>325.34</i>	<i>348.11</i>
<i>Businesses bulk container</i>	<i>3806.29</i>	<i>4072.73</i>

### **Overall impact of tariff increases on households**

The following table shows the overall expected impact of the tariff increases on a large and small household, as well as an indigent household receiving free basic services.

Note that in all instances the overall impact of the tariff increases on household's bills has been kept to a 7%, increase, except for electricity which increases between 4 and 13% for all households including indigent households.

**In terms of Section 64 2(g) of the MFMA a Municipality must for the purposed of the sub-Section take reasonable steps to ensure**

- (g) that the municipality charges interest on arrears, except where the council has granted exemptions in accordance with its budget related policies and within a prescribed framework;

Table 10 KZN263 Table SA14 – Household Bills

## KZN263 Abaqulusi - Supporting Table SA14 Household bills

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework			
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21 % incr.	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Rand/cent											
<u>Monthly Account for Household - 'Middle Income Range'</u>	1										
Rates and services charges:											
Property rates		542.11	574.04	603.37	610.00	610.00	610.00	7.0%	652.70	685.34	719.60
Electricity: Basic levy		69.42	73.59	106.84	113.25	113.25	113.25	7.0%	121.18	127.24	133.60
Electricity: Consumption		1 699.76	1 801.75	1 900.85	1 995.90	1 995.90	1 995.90	7.0%	2 135.61	2 242.39	2 354.51
Water: Basic levy		40.26	42.72	45.02	47.72	47.72	47.72	7.0%	51.06	53.61	56.29
Water: Consumption		–	300.80	317.34	336.38	336.38	336.38	7.0%	359.93	377.92	396.82
Sanitation		121.79	129.28	136.18	144.35	144.35	144.35	7.0%	154.45	162.18	170.29
Refuse removal		87.54	92.88	97.89	103.76	103.76	103.76	7.0%	111.02	116.57	122.40
Other		–	–	–	–	–	–	7.0%	–	–	–
sub-total		2 560.88	3 015.06	3 207.49	3 351.36	3 351.36	3 351.36	7.0%	3 585.96	3 765.25	3 953.52
VAT on Services		358.52	422.18	481.12	502.70	502.70	502.70	15.0%	537.89	564.79	593.03
Total large household bill:		2 919.40	3 437.24	3 688.61	3 854.06	3 854.06	3 854.06	7.0%	4 123.85	4 330.04	4 546.54
% increase/-decrease			17.7%	7.3%	4.5%	–	–	7.0%	7.0%	5.0%	5.0%
<u>Monthly Account for Household - 'Affordable Range'</u>	2										
Rates and services charges:											
Property rates		300.84	318.89	334.83	400.00	400.00	4 000.00	7.0%	428.00	449.40	471.87
Electricity: Basic levy		69.42	73.59	106.84	113.25	113.25	113.25	7.0%	121.18	127.24	133.60
Electricity: Consumption		727.84	771.51	813.94	854.64	854.64	854.64	7.0%	914.46	960.19	1 008.20
Water: Basic levy		40.26	42.72	45.02	47.72	47.72	47.72	7.0%	51.06	53.61	56.29
Water: Consumption			250.69	263.22	276.38	276.38	276.38	7.0%	295.73	310.51	326.04
Sanitation		121.79	129.28	136.18	144.35	144.35	144.35	7.0%	154.45	162.18	170.29
Refuse removal		87.54	92.88	97.89	103.76	103.76	103.76	7.0%	111.02	116.57	122.40
Other								7.0%	–	–	–
sub-total		1 347.69	1 679.56	1 797.92	1 940.10	1 940.10	5 540.10	7.0%	2 075.91	2 179.70	2 288.69
VAT on Services		188.68	235.13	269.69	291.01	291.01	291.01	15.0%	311.39	326.96	343.30
Total small household bill:		1 536.37	1 914.69	2 067.61	2 231.11	2 231.11	5 831.11	7.0%	2 387.29	2 506.66	2 631.99

% increase/-decrease			24.6%	8.0%	7.9%	-	161.4%		(59.1%)	5.0%	5.0%
-				-0.68	-0.01	-1.00	-				
<b>Monthly Account for Household - 'Indigent'</b> <b>Household receiving free basic services</b>	3										
Rates and services charges:											
Property rates		-	-	-	-	-	-	7.0%	-	-	-
Electricity: Basic levy		69.42	73.59	106.84	113.25	113.25	113.25	7.0%	121.18	127.24	133.60
Electricity: Consumption		-	-	-	-	-	-	7.0%	-	-	-
Water: Basic levy		40.26	42.72	45.02	47.72	47.72	47.72	7.0%	51.06	53.61	56.29
Water: Consumption		-	123.54	129.72	133.61	133.61	133.61	7.0%	142.96	150.11	157.62
Sanitation		121.79	129.28	136.18	144.35	144.35	144.35	7.0%	154.45	162.18	170.29
Refuse removal		87.54	92.88	97.89	103.76	103.76	103.76	7.0%	111.02	116.57	122.40
Other								7.0%			
sub-total		319.01	462.01	515.65	542.69	542.69	542.69	7.0%	580.68	609.71	640.20
VAT on Services		44.66	64.67	77.35	81.40	81.40	81.40	15.0%	87.10	91.46	96.03
Total small household bill:		363.67	526.68	593.00	624.09	624.09	624.09	7.0%	667.78	701.17	736.23
% increase/-decrease			44.8%	12.6%	5.2%	-	-		7.0%	5.0%	5.0%

## **Operating Expenditure Framework**

The Municipality's expenditure framework for the draft 2020/21 budget and MTREF is informed by the following:

- The asset renewal strategy and the repairs and maintenance plan;
- Balanced budget constraint (operating expenditure should not exceed operating revenue) unless there are existing uncommitted cash-backed reserves to fund any deficit;
- Funding of the budget over the medium-term as informed by Section 18 and 19 of the MFMA;
- The capital programme is aligned to the asset renewal strategy and backlog eradication plan;
- Operational gains and efficiencies will be directed to funding the capital budget and other core services;
- Strict adherences to the principle of **no project plan no budget**. If there is no business plan no funding allocation can be made; and
- Creation of job opportunities by the municipality thus an increase in staff costs.

The following table is a high-level summary of the Draft 2020/21 budget and MTREF (classified per main type of operating expenditure):



**Table 11 Summary of operating expenditure by type Table A4 by standard classification item****KZN263 Abaqulusi - Table A4 Budgeted Financial Performance (revenue and expenditure)**

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand	1										
<b>Expenditure By Type</b>	-										
Employee related costs	2	143 064	151 607	130 942	152 728	155 379	-	101 872	162 971	170 666	179 073
Remuneration of councillors		16 145	15 005	16 029	18 300	18 300	-	9 586	19 490	20 425	21 406
Debt impairment	3	-	25 413	44 771	7 881	7 881	-	-	5 612	5 881	6 164
Depreciation & asset impairment	2	59 952	141 135	72 648	60 445	60 152	-	-	40 152	42 914	48 545
Finance charges		16	17 463	513	-	-	-	912	-	-	-
Bulk purchases	2	149 609	114 329	165 871	172 000	180 000	-	148 347	195 820	205 219	215 070
Other materials	8	34 377	13 095	19 907	13 621	14 781	-	7 821	26 993	28 221	29 509
Contracted services		60 164	52 768	79 269	68 519	86 276	-	38 461	69 579	72 576	76 047
Transfers and subsidies		2 160	(14 667)	6 526	10 081	12 076	-	8 461	11 912	12 484	13 083
Other expenditure	4, 5	40 754	47 292	41 748	48 860	41 068	-	22 385	40 356	42 270	44 276
Losses		-	125	-	-	-	-	-	-	-	-
<b>Total Expenditure</b>		<b>506 239</b>	<b>563 565</b>	<b>578 224</b>	<b>552 436</b>	<b>575 914</b>	<b>-</b>	<b>337 846</b>	<b>572 885</b>	<b>600 657</b>	<b>633 173</b>

**Table 12 Summary of Revenue and Expenditure by source -Table A4 by standard classification item****KZN263 Abaqulusi - Table A4 Budgeted Financial Performance (revenue and expenditure)**

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand	1										
<b>Revenue By Source</b>											
Property rates	2	16 100	70 448	70 969	78 789	78 789	–	63 103	84 637	88 699	92 957
Service charges - electricity revenue	2	172 465	159 402	170 332	144 356	151 053	–	129 993	188 542	197 592	207 076
Service charges - water revenue	2	3 236	32 785	32 936	37 020	39 020	–	24 378	40 971	42 879	44 937
Service charges - sanitation revenue	2	40 925	18 671	27 041	28 551	28 581	–	19 296	30 010	31 450	32 960
Service charges - refuse revenue	2	–	14 904	18 855	19 920	19 920	–	12 356	20 916	21 920	22 972
Rental of facilities and equipment		–	1 463	1 636	1 425	1 425	–	812	1 050	734	769
Interest earned - external investments		–	5 206	365	1 000	1 700	–	1 460	1 785	1 316	1 379
Interest earned - outstanding debtors		–	29 879	15 288	–	–	–	7 838	–	–	–
Dividends received		–	–	–	–	–	–	–	–	–	–
Fines, penalties and forfeits		9 573	23 262	21 579	22 473	23 099	–	4 158	24 254	25 396	26 615
Licences and permits		4 292	4 625	4 493	4 903	4 903	–	3 134	5 148	3 109	3 258
Agency services		–	–	–	–	–	–	–	–	–	–
Transfers and subsidies		108 515	133 378	137 787	179 813	190 724	–	132 883	184 096	196 926	207 308
Other revenue	2	64 277	1 295	17 571	1 206	1 402	–	411	1 472	1 517	1 589
<b>Gains</b>		–	–	–	–	–	–	–	–	–	–
<b>Total Revenue (excluding capital transfers and contributions)</b>		<b>419 383</b>	<b>495 318</b>	<b>518 852</b>	<b>519 456</b>	<b>540 617</b>	<b>–</b>	<b>399 824</b>	<b>582 881</b>	<b>611 537</b>	<b>641 821</b>
<b>Expenditure By Type</b>											
Employee related costs	2	143 064	151 607	130 942	152 728	155 379	–	101 872	162 971	170 666	179 073
Remuneration of councillors		16 145	15 005	16 029	18 300	18 300	–	9 586	19 490	20 425	21 406
Debt impairment	3	–	25 413	44 771	7 881	7 881	–	–	5 612	5 881	6 164
Depreciation & asset impairment	2	59 952	141 135	72 648	60 445	60 152	–	–	40 152	42 914	48 545
Finance charges		16	17 463	513	–	–	–	912	–	–	–
Bulk purchases	2	149 609	114 329	165 871	172 000	180 000	–	148 347	195 820	205 219	215 070
Other materials	8	34 377	13 095	19 907	13 621	14 781	–	7 821	26 993	28 221	29 509
Contracted services		60 164	52 768	79 269	68 519	86 276	–	38 461	69 579	72 576	76 047
Transfers and subsidies		2 160	(14 667)	6 526	10 081	12 076	–	8 461	11 912	12 484	13 083
Other expenditure	4, 5	40 754	47 292	41 748	48 860	41 068	–	22 385	40 356	42 270	44 276

Losses		–	125	–	–	–	–	–	–	–	–
Total Expenditure		506 239	563 565	578 224	552 436	575 914	–	337 846	572 885	600 657	633 173
Surplus/(Deficit)		(86 856)	(68 248)	(59 372)	(32 980)	(35 297)	–	61 978	9 996	10 880	8 648
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)		–	317	45 024	35 278	43 983	–	22 342	35 375	37 899	39 978
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions)	6	–	–	–	–	–	–	–	–	–	–
Transfers and subsidies - capital (in-kind - all)		–	39 304	–	–	–	–	–	–	–	–
		(86 856)	(28 626)	(14 348)	2 299	8 686	–	84 319	45 371	48 779	48 626
Surplus/(Deficit) after capital transfers & contributions		–	–	–	–	–	–	–	–	–	–
Taxation		–	–	–	–	–	–	–	–	–	–
Surplus/(Deficit) after taxation		(86 856)	(28 626)	(14 348)	2 299	8 686	–	84 319	45 371	48 779	48 626
Attributable to minorities		–	–	–	–	–	–	–	–	–	–
Surplus/(Deficit) attributable to municipality		(86 856)	(28 626)	(14 348)	2 299	8 686	–	84 319	45 371	48 779	48 626
Share of surplus/ (deficit) of associate	7	–	–	–	–	–	–	–	–	–	–
Surplus/(Deficit) for the year		(86 856)	(28 626)	(14 348)	2 299	8 686	–	84 319	45 371	48 779	48 626

The budgeted allocation for employee related costs for the 2020/21 financial year totals R162,9 million, which equals 28,45% of the total operating expenditure. The multi-year Salary and Wage Collective Agreement from SALGBC for municipalities of CPI + 1,25% so the municipality has budgeted for 6,5% for the 2020/21 financial year and 5% in the outer two years. As part of the Municipality's cost reprioritization and cash management strategy vacancies have been significantly rationalized downwards. As part of the planning assumptions and interventions all vacancies were originally removed from the budget and a report was compiled by the Finance Department relating to the prioritization of critical vacancies within the Municipality. The outcome of this exercise was the inclusion of critical and strategically important vacancies. Excessive overtime has been observed by National Treasury during their analysis of municipal budgets and although it is considered acceptable as long as it related to essential services an excessively high allocation could be an indication of performance inefficiencies as it is an expensive form of remuneration easily abused. If National Treasury finds excessive overtime to be legitimate it will be an indication that the organisational structure is insufficiently funded and funds being rather appropriated against vacancies. The maximum percentage allowable for overtime is of total remuneration.

The cost associated with the remuneration of councillors is determined by the Minister of Co-operative Governance and Traditional Affairs in accordance with the Remuneration of Public Office Bearers Act, 1998 (Act 20 of 1998). The most recent proclamation in this regard has been taken into account in compiling the Municipality's budget.

The provision of debt impairment was determined based on an annual collection rate of 90% and the Debt Write-off Policy of the Municipality. For the 2020/21 financial year this amount equates to R5,6 million and an amount of R5,8 for 2021/22 million which escalates to R6,1 million by 2022/23. While this expenditure is considered to be a non-cash flow item, it informed the total cost associated with rendering the services of the municipality, as well as the municipality's realistically anticipated revenues.

Provision for depreciation and asset impairment has been informed by the Municipality's Asset Management Policy. Depreciation is widely considered a proxy for the measurement of the rate asset consumption. Budget appropriations in this regard total R45,7 million for the 2020/21 financial and equates to 8% of the total operating expenditure. Note that the implementation of GRAP 17 accounting standard has meant bringing a range of assets previously not included in the assets register onto the register.

Bulk purchases are directly informed by the purchase of electricity from ESKOM. The annual price increases have been factored into the budget appropriations and directly inform the revenue provisions. ESKOM increase has been budgeted for at 8,1%.

Other materials comprise of amongst others the purchase of fuel, diesel, materials for maintenance, cleaning materials and chemicals. In line with the Municipality's repairs and maintenance plan this group of expenditure has been prioritised to ensure sustainability of the Municipality's infrastructure. For 2020/21 the percentage of this against the group of expenditure is 4,72% (R26,9 million) and continues to grow for the two outer years of which budget allocation is in excess of R29,5 million by 2022/23.

Contracted services have increased for the Municipality for the 2019/20 financial year. As part of the compilation of the 2020/21 MTREF this group of expenditure was critically evaluated and operational efficiencies were enforced. In the 2020/21 financial year, this group of expenditure totals R69 million and has escalated overall, clearly demonstrating the need to investigate these contracts before the 2020/21 financial year to try and apply cost containment measures. For the two outer years growth has been limited to 5%. As part of the process of identifying further cost efficiencies, a business process re-engineering project will commence in the 2020/21 financial year to identify alternative practices and procedures, including building in-house capacity for certain activities that are currently being contracted out. The

outcome of this exercise will be factored into the next budget cycle and it is envisaged that additional cost savings will be implemented. The reason for the escalation is the additional refuse services for the small towns where refuse was in the past not being collected and the additional security costs as more security guards had to be employed due to theft and damage of infrastructure

Other expenditure comprises of various line items such as insurances, telephone costs, bank charges, Subsistence and travelling, leasing of office equipment, vehicle leases and other costs relating to the daily operations of the municipality. This group of expenditure has also been identified as an area in which cost savings and efficiencies can be achieved. Growth has been limited to 5% for 2020/21 and curbed at 5% for the two outer years, indicating that significant cost savings have been already realised.

#### 1.4.1 Priority given to repairs and maintenance

Aligned to the priority being given to preserving and maintaining the Municipality's current infrastructure, the 2020/21 budget and MTREF provide for extensive growth in the area of asset maintenance, as informed by MFMA Circular 98 as well as the outcome of the 2018/2019 audit the municipality should budget for 8% of its expenditure budget to be allocated to repairs and maintenance and the on-going health of the municipality's infrastructure must be supported by an asset management plan. A further 40% of the municipal budget must be allocated to Capital for the renewal of existing assets and provide a detailed explanation and assurance that the budgeted amount is adequate to secure the on-going health of the municipality's infrastructure supported by reference to its asset management plan. The municipality in the state of local government finances and financial management has been accused of persistent under spending on capital and that the municipality is too reliant on capital grants. In terms of the Municipal Budget and Reporting Regulations, operational repairs and maintenance is not considered a direct expenditure driver but an outcome of certain other expenditures, such as remuneration, purchases of materials and contracted services. Considering these cost drivers, the following table is a consolidation of all the expenditures associated with repairs and maintenance:

**Table 13 Operational Repairs and Maintenance Schedule SA1**

Repairs and Maintenance by Expenditure Item	8							
Employee related costs								
Other materials		18 727	18 413	19 482	14 781	26 993	28 221	29 509
Contracted Services								
Other Expenditure								
Total Repairs and Maintenance Expenditure	9	18 727	18 413	19 482	14 781	26 993	28 221	29 509

During the compilation of the 2020/21 MTREF operational repairs and maintenance was identified as a strategic imperative owing to the ageing of the Municipality's infrastructure and historic deferred maintenance. To this end, repairs and maintenance is allocated an amount of R 26,9 million which is more than the adjustment budget of 2019/20 by R12,2 million and will increase in the other two years to R28,2 million and then R29,5 million by 2022/23. During the 2019/20 Adjustment Budget this allocation was increased from R13,6 to R14,7 million. Notwithstanding, as part of the 2020/21 MTREF this strategic imperative remains a priority as can be seen by the budget appropriations over the MTREF. The total allocation for 2020/21 equates to R 26,9 million in relation to the Adjustment Budget and continues to grow over the MTREF. In relation to the total operating expenditure, repairs and maintenance comprises of 5% for the respective financial years of the MTREF.

For the 2020/21 financial year, R26,9 million of total repairs and maintenance will be spent on infrastructure assets. Electricity infrastructure receives R 6,5 million, road infrastructure of R5 million, water R5 million, sanitation R2,5 million.

### Free Basic Services: Basic Social Services Package

The social package assists households that are poor or face other circumstances that limit their ability to pay for services. To receive these free services the households are required to register in terms of the Municipality's Indigent Policy on an annual basis. The applications are strictly reviewed annually and this year tighter controls were implemented to ensure this service is given to only the poorest of the poor. Detail relating to free services, cost of free basis services, revenue foregone owing to free basic services as well as basic service delivery measurement is contained in Table 27 KZN263 A10 (Basic Service Delivery Measurement).

The cost of the social package of the registered indigent households is largely financed by national government through the local government equitable share received in terms of the annual Division of Revenue Act.

The municipality's cost for the Free Basic Services is R11,9 million.

### Capital Expenditure

The following table provides a breakdown of budgeted capital expenditure by vote:

Vote Description	2016/17	2017/18	2018/19					
R thousand	Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>Capital expenditure - Vote</b>								
<b>Multi-year expenditure to be appropriated</b>								
Vote 1	-	-	-	-	-	-	-	-
Vote 2: Finance & Administration	-	-	-	-	-	-	-	-
Vote 3: Community & Social Services	-	-	-	-	-	-	-	-
Vote 4: Energy Sources	-	-	-	-	-	-	-	-
Vote 5: Housing	-	-	-	-	-	-	-	-
Vote 6: Internal Audit	-	-	-	-	-	-	-	-
Vote 7: Other	-	-	-	-	-	-	-	-
Vote 8: Planning and Development	-	-	-	-	-	-	-	-
Vote 9: Public Safety	-	-	-	-	-	-	-	-
Vote 10: Road Transport	-	-	-	-	-	-	-	-
Vote 11: Sport and Recreation	-	-	-	-	-	-	-	-
Vote 12: Waste Management	-	-	-	-	-	-	-	-
Vote 13: Waste Water Management	-	-	-	-	-	-	-	-
Vote 14: Water Management	-	-	-	-	-	-	-	-
<b>Capital multi-year expenditure sub-total</b>	-	-	-	-	-	-	-	-
<b>Single-year expenditure to be appropriated</b>								
Vote 1 -	-	13	-	-	-	-	-	-
Vote 2: Finance & Administration	-	(25 499)	(25 387)	-	-	1 000	-	-
Vote 3: Community & Social Services	66 465	(3 707)	11 686	12 429	15 340	11 486	8 772	6 200
Vote 4: Energy Sources	-	(4 912)	9 336	-	-	7 762	10 880	9 648
Vote 5: Housing	-	-	-	-	-	-	-	-

Vote 6: Internal Audit	-	-	-	-	-	-	-	-
Vote 7: Other	-	-	-	-	-	-	-	-
Vote 8: Planning and Development	-	25 550	-	-	-	-	-	-
Vote 9: Public Safety	-	(29)	30	-	2 500	2 000	7 710	20 758
Vote 10: Road Transport	-	(15)	15 019	22 850	23 826	22 123	21 418	12 020
Vote 11: Sport and Recreation	-	-	-	-	-	-	-	-
Vote 12: Waste Management	-	3 316	3 303	-	-	-	-	-
Vote 13: Waste Water Management	-	224	1	-	-	-	-	-
Vote 14: Water Management	-	26	185	-	-	1 000	-	-
<b>Capital single-year expenditure sub-total</b>	<b>66 465</b>	<b>(5 034)</b>	<b>14 172</b>	<b>35 279</b>	<b>41 666</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>
<b>Total Capital Expenditure - Vote</b>	<b>66 465</b>	<b>(5 034)</b>	<b>14 172</b>	<b>35 279</b>	<b>41 666</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>
<b>Capital Expenditure - Functional</b>								
<i>Governance and administration</i>	(928)	(25 486)	(25 387)	-	-	1 000	-	-
Executive and council	-	13	-	-	-	-	-	-
Finance and administration	(928)	(25 499)	(25 387)	-	-	1 000	-	-
Internal audit	-	-	-	-	-	-	-	-
<i>Community and public safety</i>	66 465	(3 737)	11 715	12 429	17 840	13 486	16 482	26 958
Community and social services	66 465	(3 707)	11 686	12 429	15 340	11 486	8 772	6 200
Sport and recreation	-	-	-	-	-	-	-	-
Public safety	-	(29)	29	-	2 500	2 000	7 710	20 758
Housing	-	-	-	-	-	-	-	-
Health	-	-	-	-	-	-	-	-
<i>Economic and environmental services</i>	-	25 535	15 020	22 850	23 826	22 123	21 418	12 020
Planning and development	-	25 550	-	-	-	-	-	-
Road transport	-	(15)	15 020	22 850	23 826	22 123	21 418	12 020
Environmental protection	-	-	-	-	-	-	-	-
<i>Trading services</i>	-	(1 347)	12 824	-	-	8 762	10 880	9 648
Energy sources	-	(4 912)	9 336	-	-	7 762	10 880	9 648
Water management	-	26	185	-	-	1 000	-	-
Waste water management	-	224	1	-	-	-	-	-
Waste management	-	3 316	3 303	-	-	-	-	-
<i>Other</i>	-	-	-	-	-	-	-	-
<b>Total Capital Expenditure - Functional</b>	<b>65 537</b>	<b>(5 034)</b>	<b>14 172</b>	<b>35 279</b>	<b>41 666</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>
<b>Funded by:</b>								
National Government	-	-	(11 008)	-	(52 917)	40 821	44 001	43 610
Provincial Government	-	-	-	-	-	-	-	-
District Municipality	-	-	-	-	-	-	-	-
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions)	-	-	-	-	-	-	-	-
Transfers recognised - capital	-	-	(11 008)	-	(52 917)	40 821	44 001	43 610
Borrowing	-	-	-	-	-	-	-	-
Internally generated funds	-	-	100	-	-	4 550	4 778	5 016
<b>Total Capital Funding</b>	<b>-</b>	<b>-</b>	<b>(10 908)</b>	<b>-</b>	<b>(52 917)</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>

*For 2020/21 R4,5 million from internal funding has been appropriated for the development of infrastructure from internal funding and R 45,3 million from grant funding. In the outer years this amount also remains constant, but the figures will be relouked at before tabling the final document in May 2019 with R39,8 million and R42 million from grant funding respectively for each of the financial years. Roads, storm water, bus route and other rural projects receives the highest allocation in 2020/21.*

*Total net assets represent 100 % or R45,3 million of the total capital budget. Some of the capital projects to be undertaken over the medium-term includes, amongst others:*

- Electricity for all (backlog eradication) – from ESKOM and the Municipality;*
- Refurbishment and renewal electrical network;*
- New electricity infrastructure;*
- Public lighting;*
- Waste water treatment works;*
- Upgrading and renewal of sewers;*
- Bulk supply and backlog eradication of water;*
- Refurbishment and renewal of water network;*
- Backlog eradication of roads;*
- Backlog eradication of storm water drainage;*
- Rehabilitation of roads; and*
- Extension of main entry roads.*



## **Future operational cost of new infrastructure**

The future operational costs and revenues associated with the capital programme have been included in Table 61 A5. It needs to be noted that as part of the 2020/21 MTREF, this expenditure has been factored into the two outer years of the operational budget.

## **Annual Budget Tables**

The following eighteen pages present the ten main budget tables as required in terms of Section 8 of the Municipal Budget and Reporting Regulations. These tables set out the municipality's 2020/21 budget and MTREF as approved by the Council. Each table is accompanied by explanatory notes on the facing page

### **Explanatory notes to KZN263 Table A1 - Budget Summary**

1. Table A1 is a budget summary and provides a concise overview of the Municipality's budget from all of the major financial perspectives (operating, capital expenditure, financial position, cash flow, and MFMA funding compliance).
2. The table provides an overview of the amounts approved by Council for operating performance, resources deployed to capital expenditure, financial position, cash and funding compliance, as well as the municipality's commitment to eliminating basic service delivery backlogs.
3. Financial management reforms emphasise the importance of the municipal budget being funded. This requires the simultaneous assessment of the Financial Performance, Financial Position and Cash Flow Budgets, along with the Capital Budget. The Budget Summary provides the key information in this regard:
  - a) The operating surplus/deficit (after Total Expenditure) is negative over the MTREF
  - b) Capital expenditure is balanced by capital funding sources, of which
    - I. Transfers recognised is reflected on the Financial Performance Budget;
    - II. Internally generated funds are financed from a combination of the current operating surplus and accumulated cash-backed surpluses from previous years. The amount is incorporated in the Net cash from investing on the Cash Flow Budget. The fact that the municipality's cash flow remains positive and is improving indicates that the necessary cash resources are available to fund the Capital Budget.
4. The Cash backing/surplus reconciliation shows that in previous financial years the municipality was not paying much attention to managing this aspect of its finances, and consequently many of its obligations are not cash-backed. This place the municipality in a very vulnerable financial position, as the recent slow-down in revenue collections highlighted. Consequently, Council has taken a deliberate decision to ensure adequate cash-backing for all material obligations in accordance with the recently adopted Funding and Reserves Policy. This cannot be achieved in one financial year. But over the MTREF there is progressive improvement in the level of cash-backing of obligations. It is anticipated that the goal of having all obligations cash-back can be achieved by 2020/21, even though the deficit shows higher the figures will be revisited before tabling the final document to ensure the deficit is reflected as being smaller or no deficit.

5. *Even though the Council is placing great emphasis on securing the financial sustainability of the municipality, this is not being done at the expense of services to the poor. The Section of Free Services shows that the amount spent on Free Basic Services and the revenue cost of free services provided by the municipality continues to increase. In addition, the municipality continues to make progress in addressing service delivery backlogs. It is anticipated that by 2022/23 the water backlog will have been very nearly eliminated.*

***Explanatory notes to KZN263 Table A2 - Budgeted Financial Performance (Revenue and Expenditure by Standard Classification)***

1. *Table A2 is a view of the budgeted financial performance in relation to revenue and expenditure per standard classification. The modified GFS standard classification divides the municipal services into 15 functional areas. Municipal revenue, operating expenditure and capital expenditure are then classified in terms of each of these functional areas which enables the National Treasury to compile 'whole of government' reports.*
2. *Note the Total Revenue on this table includes capital revenues (Transfers recognised – Capital) and so does not balance to the operating revenue shown on Table A4.*
3. *Note that as a general principle the revenues for the Trading Services should exceed their expenditures. The table highlights that this is not the case for Electricity, Water, Solid Waste and Waste water functions. As already noted above, the municipality will be undertaking a detailed study of this function to explore ways of improving efficiencies and provide a basis for re-evaluating the function's tariff structure.*
4. *Other functions that show a deficit between revenue and expenditure are being financed from rates revenues and other revenue sources reflected under Governance & Administration.*

**Table 14 KZN263 Table SA3 - Budgeted Financial Performance (Revenue and Expenditure by Municipal Vote)****KZN263 Abaqulusi - Supporting Table SA3 Supporting detail to 'Budgeted Financial Position'**

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand											
<b>ASSETS</b>											
<u>Consumer debtors</u>											
Consumer debtors		154 844	183 002	118 642	320 636	421 365	–	111 582	53 665	56 182	58 878
Less: Provision for debt impairment		(13 704)	–	–	–	–	–	–	–	–	–
<b>Total Consumer debtors</b>	2	141 140	183 002	118 642	320 636	421 365	–	111 582	53 665	56 182	58 878
<u>Debt impairment provision</u>											
Balance at the beginning of the year											
Contributions to the provision		(13 704)	–	–	–	–	–	–	–	–	–
Bad debts written off											
<b>Balance at end of year</b>		(13 704)	–	–	–	–	–	–	–	–	–
<u>Property, plant and equipment (PPE)</u>											
PPE at cost/valuation (excl. finance leases)		3 196 472	4 486 281	2 244 088	35 279	2 212 131	–	2 199 100	45 371	48 779	48 626
Leases recognised as PPE	3	6 010	6 010	–	–	–	–	–	–	–	–
Less: Accumulated depreciation		1 727 867	922 649	765 591	67 990	834 392	–	782 952	43 120	46 024	51 804
<b>Total Property, plant and equipment (PPE)</b>	2	1 474 614	3 569 642	1 478 497	(32 712)	1 377 738	–	1 416 148	2 251	2 755	(3 179)
<b>LIABILITIES</b>											
<u>Current liabilities - Borrowing</u>											
Short term loans (other than bank overdraft)		–	(0)	–	–	–	–	–	–	–	–
Current portion of long-term liabilities		–	–	–	–	–	–	–	–	–	–
<b>Total Current liabilities - Borrowing</b>		–	(0)	–	–	–	–	–	–	–	–
<u>Trade and other payables</u>											
Trade Payables	5	245 555	205 988	356 077	(66 310)	212 295	–	337 999	88 254	91 110	97 618
Other creditors		–	–	557	–	–	–	–	–	–	–
Unspent conditional transfers		10 475	–	–	–	–	–	–	–	–	–
VAT		4 502	44 547	7 749	–	39 285	–	65 024	–	–	–
<b>Total Trade and other payables</b>	2	260 532	250 535	364 383	(66 310)	251 580	–	403 023	88 254	91 110	97 618

<b>Non current liabilities - Borrowing</b>											
Borrowing	4	-	(197)	(197)	-	(197)	-	(197)	-	-	-
Finance leases (including PPP asset element)		-	(14)	(14)	-	(14)	-	(14)	-	-	-
<b>Total Non current liabilities - Borrowing</b>		-	(212)	(212)	-	(212)	-	(212)	-	-	-
<b>Provisions - non-current</b>											
Retirement benefits		-	-	-	-	-	-	-	-	-	-
Refuse landfill site rehabilitation		-	27 142	-	-	-	-	-	-	-	-
Other		-	-	23 059	-	23 059	-	23 059	-	-	-
<b>Total Provisions - non-current</b>		-	27 142	23 059	-	23 059	-	23 059	-	-	-
<b>CHANGES IN NET ASSETS</b>											
<b>Accumulated Surplus/(Deficit)</b>											
Accumulated Surplus/(Deficit) - opening balance		-	-	-	-	-	-	-	-	-	-
GRAP adjustments		-	-	-	-	-	-	-	-	-	-
Restated balance		-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit)		(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626
Transfers to/from Reserves		-	-	-	-	-	-	-	-	-	-
Depreciation offsets		-	-	-	-	-	-	-	-	-	-
Other adjustments		-	-	-	-	-	-	-	-	-	-
<b>Accumulated Surplus/(Deficit)</b>	1	(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626
<b>Reserves</b>	-										
Housing Development Fund		-	-	-	-	-	-	-	-	-	-
Capital replacement		-	-	-	-	-	-	-	-	-	-
Self-insurance		-	-	-	-	-	-	-	-	-	-
Other reserves		-	-	-	-	-	-	-	-	-	-
Revaluation		-	-	-	-	-	-	-	-	-	-
<b>Total Reserves</b>	2	-	-	-	-	-	-	-	-	-	-
<b>TOTAL COMMUNITY WEALTH/EQUITY</b>	2	(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626

Fund Description	Revenue Amount	Expenditure Amount	Acquisitions Amount	Balance
Fund: Capital: Transfers and Subsidies: Monetary Allocations: National Government: Municipal Infrastructure Grant	35 058 800.00	-	(35058 800.00)	-
Fund: Operational: Revenue: General Revenue: Equitable Share	160 312 000.00	(126 678 827.00)	(4 550 000.00)	29 083 173.00
Fund: Capital: Transfers and Subsidies: Monetary Allocations: National Government: Integrated National Electrification Programme Grant	-		(5 762 000.00)	(5 762 000.00)
Fund: Operational: Revenue: General Revenue: Fines, Penalties and Forfeits	11 653 974.00	(5 612 093.00)		6 041 881.00
Fund: Operational: Revenue: General Revenue: Service Charges: Electricity	188 720 028.00	(237 646 245.00)		(48 926 217.00)
Fund: Operational: Transfers and Subsidies: Monetary Allocations: National Government: Local Government Financial Management Grant	2 600 000.00	(2 600 000.00)		-
Fund: Operational: Revenue: General Revenue: Sales of Goods and Rendering of Services	4 079 040.00	(5 859 600.00)		(1 780 560.00)
Fund: Operational: Revenue: General Revenue: Taxes: Property Rates: Levies	97 236 877.00	(62 957 118.00)		34 279 759.00
Fund: Operational: Transfers and Subsidies: Monetary Allocations: Provincial Government: KwazuluNatal: Capacity Building and Other: Specify (Add grant description)	-	(1 500 000.00)		(1 500 000.00)
Fund: Operational: Transfers and Subsidies: Monetary Allocations: National Government: Municipal Infrastructure Grant	1 845 200.00	(1 845 200.00)		-
Fund: Operational: Revenue: General Revenue: Service Charges: Water	40 971 000.00	(29 055 263.00)		11 915 737.00
Fund: Operational: Transfers and Subsidies: Monetary Allocations: National Government: Integrated National Electrification Programme Grant	11 448 000.00	(5 686 000.00)		5 762 000.00
Fund: Operational: Revenue: General Revenue: Service Charges: Waste	20 916 315.00	(18 510 921.00)		2 405 394.00
#N/A	-	(45 753 707.00)		(45 753 707.00)
Fund: Operational: Revenue: General Revenue: Service Charges: Waste Water	30 009 945.00	(18 518 387.00)		11 491 558.00
Fund: Operational: Transfers and Subsidies: Monetary Allocations: Provincial Government: KwazuluNatal: Capacity Building and Other: Specify (Add grant description)	4 284 000.00	(6 738 520.00)		(2 454 520.00)
Fund: Operational: Transfers and Subsidies: Monetary Allocations: Provincial Government: KwazuluNatal: Capacity Building and Other: Specify (Add grant description)	1 400 000.00	(1 400 000.00)		-
Fund: Operational: Transfers and Subsidies: Monetary Allocations: National Government: Expanded Public Works Programme Integrated Grant	1 831 000.00	(1 831 000.00)		-
Fund: Operational: Revenue: General Revenue: Interest, Dividend and Rent on Land: Interest: Current and Non-current Assets	1 785 000.00	-		1 785 000.00
Fund: Operational: Revenue: General Revenue: Licences and Permits	2 362 500.00	-		2 362 500.00
Fund: Operational: Revenue: General Revenue: Rental from Fixed Assets	1 050 000.00	-		1 050 000.00
	<b>617 563 679.00</b>	<b>572 192 881.00</b>	<b>45 370 800.00</b>	<b>(2.00)</b>
Fund: Capital: Transfer from Operational Revenue			-	

<b>617 563 679.00</b>	<b>572 192 881.00</b>	<b>45 370 800.00</b>
617 563 679.00	572 192 881.00	45 370 800.00
-	-	-

**Explanatory notes to KZN263 Table A3 - Budgeted Financial Performance (Revenue and Expenditure by municipal vote)**

1. *Table A3 is a view of the budgeted financial performance in relation to the revenue and expenditure per municipal vote. This table facilitates the view of the budgeted operating performance in relation to the organisational structure of the Municipality. This means it is possible to present the operating surplus or deficit of a vote. The following table is an analysis of the surplus or deficit for the electricity and water trading services.*
2. *The electricity trading is not showing signs of improvement over the 2020/21 MTREF from a deficit in the adjustment budget for 2019/20 of approximately R 47 million to a deficit of R 48,9 million in 2020/21 and increases in the outer two years. This is primarily as a result of the high increases in ESKOM bulk purchases and the tariff setting policy of the municipality to buffer the impact of these increases on individual consumers as well as additional requirements from the Section to upgrade the ageing infrastructure which is a non-cash item of depreciation.*
3. *The water account remains relatively constant over the MTREF translating into a surplus of R 11 million for 2020/2021.*
4. *Note that there are no longer surpluses on these trading accounts that can be utilised as an internal funding source for the capital programme for asset renewal, refurbishment and the development of new asset infrastructure, and are not used to cross-subsidise other municipal services.*

**Explanatory notes to Table A4 - Budgeted Financial Performance (revenue and expenditure)**

1. *Total revenue is R 582,8 million in 2020/21 and escalates to R641,8 million by 2022/23. This represents a year-on-year increase of 5% for the 2020/21 financial year and 5% for the 2022/23 financial year.*
2. *Revenue to be generated from property rates is R 84,6 million in the 2020/21 financial year and increases to R92,9 million by 2022/23 which represents 15% of the operating revenue base of the Municipality and therefore remains a significant funding source for the municipality. It remains relatively constant over the medium-term and tariff increases have been factored in at 6% for each of the respective financial years of the MTREF.*
3. *Services charges relating to electricity, water, sanitation and refuse removal constitutes the biggest component of the revenue basket of the Municipality totalling R280,4 million for the 2020/21 financial year and increasing to R307,9 million by 2022/23. A notable trend is the growth in the total percentage revenue generated from services charges which remains constant at 6% in 2021/22 and 2022/23.*
4. *Transfers recognised – operating includes the local government equitable share and other operating grants from national and provincial government. It needs to be noted that in real terms the grants receipts from national government are growing rapidly over the MTREF by 6% for the two outer years. The percentage share of this revenue source increases due to the new formula that was implemented for the Equitable Share allocation.*
5. *Bulk purchases have significantly increased over the 2020/21 to 2022/23 period escalating from R195,8 million to R215 million. These increases can be attributed to the substantial increase in the cost of bulk electricity from ESKOM.*
6. *Employee related costs and bulk purchases are the main cost drivers within the municipality and alternative operational gains and efficiencies will have to be identified to lessen the impact of wage and bulk tariff increases in future years.*



**Explanatory notes to Table A5 - Budgeted Capital Expenditure by vote, standard classification and funding source**

1. Table A5 is a breakdown of the capital programme in relation to capital expenditure by municipal vote (multi-year and single-year appropriations); capital expenditure by standard classification; and the funding sources necessary to fund the capital budget, including information on capital transfers from national and provincial departments.
2. The MFMA provides that a municipality may approve multi-year or single-year capital budget appropriations. In relation to multi-year appropriations, for 2020/21 R 45,3 million has been allocated for the capital budgets, which total 100%. This allocation increases to R48,7 million in 2021/22 and then decreases to R48,6 million in 2022/23
3. Single-year capital expenditure has been appropriated at R4,5 million for the 2020/21 financial year and also over the MTREF of 5% respectively for the two outer years.
4. Unlike multi-year capital appropriations, single-year appropriations relate to expenditure that will be incurred in the specific budget year such as the procurement of vehicles and specialized tools and equipment. The budget appropriations for the two outer years are indicative allocations based on the departmental business plans as informed by the IDP and will be reviewed on an annual basis to assess the relevance of the expenditure in relation to the strategic objectives and service delivery imperatives of the Municipality. For the purpose of funding assessment of the MTREF, these appropriations have been included but no commitments will be incurred against single-year appropriations for the two outer-years.
5. The capital programme is funded from capital and provincial grants and transfers, public contributions and donations and internally generated funds from current year surpluses. For 2020/21, capital transfers totals R 36,9 million and increases to R42 million by 2022/23. These funding sources are further discussed in detail in 2.6 (Overview of Budget Funding) **Explanatory notes to Table A6 - Budgeted Financial Position**

Description	2016/17	2017/18	2018/19	2020/21 Medium Term Revenue & Expenditure Framework					
	Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand									
<b>ASSETS</b>									
Current assets									
Cash	11 709	(73 657)	4 470	(340 332)	(350 662)	59 201	83 446	86 965	96 845
Call investment deposits	368	(21 857)	13 095	–	13 095	8 630	–	–	–
Consumer debtors	141 140	183 002	118 642	320 636	421 365	111 582	53 665	56 182	58 878
Other debtors	99 422	128 241	181 957	2 142	163 189	194 005	(5 612)	(5 881)	(6 164)
Current portion of long-term receivables	–	5 502	5 502	–	5 502	5 502	–	–	–
Inventory	–	(10 254)	15 551	(13 621)	1 930	10 838	–	–	–
<b>Total current assets</b>	<b>252 639</b>	<b>210 976</b>	<b>339 218</b>	<b>(31 175)</b>	<b>254 419</b>	<b>389 759</b>	<b>131 499</b>	<b>137 266</b>	<b>149 559</b>
Non current assets									
Long-term receivables	–	(47)	–	–	–	–	–	–	–
Investments	–	–	–	–	–	–	–	–	–
Investment property	38 901	424 383	66 249	–	66 249	66 244	–	–	–
Investment in Associate	–	–	–	–	–	–	–	–	–

Property, plant and equipment	1 474 614	3 569 642	1 478 497	(32 712)	1 377 738	1 416 148	2 251	2 755	(3 179)
Biological	–	–	–	–	–	–	–	–	–
Intangible	1 222	226	666	(125)	541	666	(125)	(131)	(137)
Other non-current assets	–	–	–	–	–	–	–	–	–
<b>Total non current assets</b>	<b>1 514 738</b>	<b>3 994 204</b>	<b>1 545 412</b>	<b>(32 836)</b>	<b>1 444 528</b>	<b>1 483 058</b>	<b>2 126</b>	<b>2 624</b>	<b>(3 316)</b>
<b>TOTAL ASSETS</b>	<b>1 767 377</b>	<b>4 205 181</b>	<b>1 884 630</b>	<b>(64 011)</b>	<b>1 698 948</b>	<b>1 872 816</b>	<b>133 624</b>	<b>139 890</b>	<b>146 244</b>
<b>LIABILITIES</b>									
<b>Current liabilities</b>									
Bank overdraft	–	–	–	–	–	–	–	–	–
Borrowing	–	(0)	–	–	–	–	–	–	–
Consumer deposits	15 009	13 277	17 120	–	11 936	11 946	–	–	–
Trade and other payables	260 532	250 535	364 383	(66 310)	251 580	403 023	88 254	91 110	97 618
Provisions	31 008	16 629	19 546	–	19 546	19 526	–	–	–
<b>Total current liabilities</b>	<b>306 549</b>	<b>280 441</b>	<b>401 049</b>	<b>(66 310)</b>	<b>283 062</b>	<b>434 495</b>	<b>88 254</b>	<b>91 110</b>	<b>97 618</b>
<b>Non current liabilities</b>									
Borrowing	–	(212)	(212)	–	(212)	(212)	–	–	–
Provisions	–	27 142	23 059	–	23 059	23 059	–	–	–
<b>Total non current liabilities</b>	<b>–</b>	<b>26 930</b>	<b>22 847</b>	<b>–</b>	<b>22 847</b>	<b>22 847</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>TOTAL LIABILITIES</b>	<b>306 549</b>	<b>307 371</b>	<b>423 896</b>	<b>(66 310)</b>	<b>305 910</b>	<b>457 343</b>	<b>88 254</b>	<b>91 110</b>	<b>97 618</b>
<b>NET ASSETS</b>	<b>1 460 828</b>	<b>3 897 809</b>	<b>1 460 733</b>	<b>2 299</b>	<b>1 393 038</b>	<b>1 415 474</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>
<b>COMMUNITY WEALTH/EQUITY</b>									
Accumulated Surplus/(Deficit)	(86 856)	(28 626)	(14 348)	2 299	8 686	84 319	45 371	48 779	48 626
Reserves	–	–	–	–	–	–	–	–	–
<b>TOTAL COMMUNITY WEALTH/EQUITY</b>	<b>(86 856)</b>	<b>(28 626)</b>	<b>(14 348)</b>	<b>2 299</b>	<b>8 686</b>	<b>84 319</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>

1. Table A6 is consistent with international standards of good financial management practice and improves understandability for councilors and management of the impact of the budget on the statement of financial position (balance sheet).
2. This format of presenting the statement of financial position is aligned to GRAP1, which is generally aligned to the international version which presents Assets less Liabilities as “accounting” Community Wealth. The order of items within each group illustrates items in order of liquidity; i.e. assets readily converted to cash, or liabilities immediately required to be met from cash, appear first.
3. Table 66 is supported by an extensive table of notes (SA3 which can be found on page 41) providing a detailed analysis of the major components of a number of items, including:
  - *Call investments deposits;*
  - *Consumer debtors;*
  - *Property, plant and equipment;*
  - *Trade and other payables;*
  - *Provisions non-current;*
  - *Changes in net assets; and*
  - *Reserves*

4. The municipal equivalent of equity is Community Wealth/Equity. The justification is that ownership and the net assets of the municipality belong to the community.
5. Any movement on the Budgeted Financial Performance or the Capital Budget will inevitably impact on the Budgeted Financial Position. As an example, the collection rate assumption will impact on the cash position of the municipality and subsequently inform the level of cash and cash equivalents at year end. Similarly, the collection rate assumption should inform the budget appropriation for debt impairment which in turn would impact on the provision for bad debt. These budget and planning assumptions form a critical link in determining the applicability and relevance of the budget as well as the determination of ratios and financial indicators. In addition, the funding compliance assessment is informed directly by forecasting the statement of financial position.

Table 15 KZN263 Table A9 - Asset Management

KZN263 Abaqulusi - Table A9 Asset anagement

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand										
<b>CAPITAL EXPENDITURE</b>										
<b><u>Total New Assets</u></b>	1	-	-	7 141	18 569	18 569	-	31 949	26 102	28 728
Roads Infrastructure		-	-	-	13 569	13 569	-	15 463	9 620	770
Storm water Infrastructure		-	-	-	-	-	-	-	-	-
Electrical Infrastructure		-	-	-	-	-	-	1 000	-	1 000
Water Supply Infrastructure		-	-	-	-	-	-	1 000	-	-
Sanitation Infrastructure		-	-	-	-	-	-	-	-	-
Solid Waste Infrastructure		-	-	-	-	-	-	-	-	-
Rail Infrastructure		-	-	-	-	-	-	-	-	-
Coastal Infrastructure		-	-	-	-	-	-	-	-	-
Information and Communication Infrastructure		-	-	-	-	-	-	-	-	-
<b>Infrastructure</b>		-	-	-	13 569	13 569	-	17 463	9 620	1 770
Community Facilities		-	-	2	5 000	5 000	-	13 486	16 482	26 958
Sport and Recreation Facilities		-	-	-	-	-	-	-	-	-
<b>Community Assets</b>		-	-	2	5 000	5 000	-	13 486	16 482	26 958
<b>Heritage Assets</b>		-	-	-	-	-	-	-	-	-
Revenue Generating		-	-	-	-	-	-	-	-	-
Non-revenue Generating		-	-	-	-	-	-	-	-	-
<b>Investment properties</b>		-	-	-	-	-	-	-	-	-
Operational Buildings		-	-	-	-	-	-	-	-	-
Housing		-	-	-	-	-	-	-	-	-
<b>Other Assets</b>		-	-	-	-	-	-	-	-	-
<b>Biological or Cultivated Assets</b>		-	-	-	-	-	-	-	-	-
Servitudes		-	-	-	-	-	-	-	-	-
Licences and Rights		-	-	-	-	-	-	-	-	-
<b>Intangible Assets</b>		-	-	-	-	-	-	-	-	-
Computer Equipment		-	-	26	-	-	-	1 000	-	-
Furniture and Office Equipment		-	-	1 512	-	-	-	-	-	-
Machinery and Equipment		-	-	5 601	-	-	-	-	-	-
<b>Transport Assets</b>		-	-	-	-	-	-	-	-	-
Land		-	-	-	-	-	-	-	-	-
Zoo's, Marine and Non-biological Animals		-	-	-	-	-	-	-	-	-

<b>Total Renewal of Existing Assets</b>	2	-	-	821	7 429	7 429	-	-	-	-
<i>Roads Infrastructure</i>		-	-	821	-	-	-	-	-	-
<i>Storm water Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Electrical Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Water Supply Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Sanitation Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Solid Waste Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Rail Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Coastal Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Information and Communication Infrastructure</i>		-	-	-	-	-	-	-	-	-
<b>Infrastructure</b>		-	-	821	-	-	-	-	-	-
Community Facilities		-	-	-	7 429	7 429	-	-	-	-
Sport and Recreation Facilities		-	-	-	-	-	-	-	-	-
<b>Community Assets</b>		-	-	-	7 429	7 429	-	-	-	-
<b>Heritage Assets</b>		-	-	-	-	-	-	-	-	-
Revenue Generating		-	-	-	-	-	-	-	-	-
Non-revenue Generating		-	-	-	-	-	-	-	-	-
<b>Investment properties</b>		-	-	-	-	-	-	-	-	-
Operational Buildings		-	-	-	-	-	-	-	-	-
Housing		-	-	-	-	-	-	-	-	-
<b>Other Assets</b>		-	-	-	-	-	-	-	-	-
<b>Biological or Cultivated Assets</b>		-	-	-	-	-	-	-	-	-
Servitudes		-	-	-	-	-	-	-	-	-
Licences and Rights		-	-	-	-	-	-	-	-	-
<b>Intangible Assets</b>		-	-	-	-	-	-	-	-	-
Computer Equipment		-	-	-	-	-	-	-	-	-
Furniture and Office Equipment		-	-	-	-	-	-	-	-	-
Machinery and Equipment		-	-	-	-	-	-	-	-	-
<b>Transport Assets</b>		-	-	-	-	-	-	-	-	-
Land		-	-	-	-	-	-	-	-	-
Zoo's, Marine and Non-biological Animals		-	-	-	-	-	-	-	-	-
<b>Total Upgrading of Existing Assets</b>	6	-	-	601	9 281	9 281	-	50 543	62 449	19 898
<i>Roads Infrastructure</i>		-	-	-	9 281	9 281	-	44 781	51 569	11 250
<i>Storm water Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Electrical Infrastructure</i>		-	-	-	-	-	-	5 762	10 880	8 648
<i>Water Supply Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Sanitation Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Solid Waste Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Rail Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Coastal Infrastructure</i>		-	-	-	-	-	-	-	-	-
<i>Information and Communication Infrastructure</i>		-	-	-	-	-	-	-	-	-

Infrastructure	-	-	-	9 281	9 281	-	50 543	62 449	19 898
Community Facilities	-	-	-	-	-	-	-	-	-
Sport and Recreation Facilities	-	-	-	-	-	-	-	-	-
Community Assets	-	-	-	-	-	-	-	-	-
Heritage Assets	-	-	-	-	-	-	-	-	-
Revenue Generating	-	-	-	-	-	-	-	-	-
Non-revenue Generating	-	-	-	-	-	-	-	-	-
Investment properties	-	-	-	-	-	-	-	-	-
Operational Buildings	-	-	-	-	-	-	-	-	-
Housing	-	-	-	-	-	-	-	-	-
Other Assets	-	-	-	-	-	-	-	-	-
Biological or Cultivated Assets	-	-	-	-	-	-	-	-	-
Servitudes	-	-	-	-	-	-	-	-	-
Licences and Rights	-	-	-	-	-	-	-	-	-
Intangible Assets	-	-	-	-	-	-	-	-	-
Computer Equipment	-	-	26	-	-	-	-	-	-
Furniture and Office Equipment	-	-	2	-	-	-	-	-	-
Machinery and Equipment	-	-	-	-	-	-	-	-	-
Transport Assets	-	-	574	-	-	-	-	-	-
Land	-	-	-	-	-	-	-	-	-
Zoo's, Marine and Non-biological Animals	-	-	-	-	-	-	-	-	-
<b>Total Capital Expenditure</b>	-	-	8 563	35 279	35 279	-	82 492	88 551	48 626
<i>Roads Infrastructure</i>	-	-	821	22 850	22 850	-	60 244	61 189	12 020
<i>Storm water Infrastructure</i>	-	-	-	-	-	-	-	-	-
<i>Electrical Infrastructure</i>	-	-	-	-	-	-	6 762	10 880	9 648
<i>Water Supply Infrastructure</i>	-	-	-	-	-	-	1 000	-	-
<i>Sanitation Infrastructure</i>	-	-	-	-	-	-	-	-	-
<i>Solid Waste Infrastructure</i>	-	-	-	-	-	-	-	-	-
<i>Rail Infrastructure</i>	-	-	-	-	-	-	-	-	-
<i>Coastal Infrastructure</i>	-	-	-	-	-	-	-	-	-
<i>Information and Communication Infrastructure</i>	-	-	-	-	-	-	-	-	-
Infrastructure	-	-	821	22 850	22 850	-	68 006	72 069	21 668
Community Facilities	-	-	2	12 429	12 429	-	13 486	16 482	26 958
Sport and Recreation Facilities	-	-	-	-	-	-	-	-	-
Community Assets	-	-	2	12 429	12 429	-	13 486	16 482	26 958
Heritage Assets	-	-	-	-	-	-	-	-	-
Revenue Generating	-	-	-	-	-	-	-	-	-
Non-revenue Generating	-	-	-	-	-	-	-	-	-
Investment properties	-	-	-	-	-	-	-	-	-
Operational Buildings	-	-	-	-	-	-	-	-	-
Housing	-	-	-	-	-	-	-	-	-

Other Assets		-	-	-	-	-	-	-	-	-
Biological or Cultivated Assets		-	-	-	-	-	-	-	-	-
Servitudes		-	-	-	-	-	-	-	-	-
Licences and Rights		-	-	-	-	-	-	-	-	-
Intangible Assets		-	-	-	-	-	-	-	-	-
Computer Equipment		-	-	52	-	-	-	1 000	-	-
Furniture and Office Equipment		-	-	1 514	-	-	-	-	-	-
Machinery and Equipment		-	-	5 601	-	-	-	-	-	-
Transport Assets		-	-	574	-	-	-	-	-	-
Land		-	-	-	-	-	-	-	-	-
Zoo's, Marine and Non-biological Animals		-	-	-	-	-	-	-	-	-
<b>TOTAL CAPITAL EXPENDITURE - Asset class</b>		-	-	8 563	35 279	35 279	-	82 492	88 551	48 626
<b>ASSET REGISTER SUMMARY - PPE (WDV)</b>	5	-	-	-	-	-	-	-	-	-
<i>Roads Infrastructure</i>										
<i>Storm water Infrastructure</i>										
<i>Electrical Infrastructure</i>										
<i>Water Supply Infrastructure</i>										
<i>Sanitation Infrastructure</i>										
<i>Solid Waste Infrastructure</i>										
<i>Rail Infrastructure</i>										
<i>Coastal Infrastructure</i>										
<i>Information and Communication Infrastructure</i>										
<b>Infrastructure</b>		-	-	-	-	-	-	-	-	-
<b>Community Assets</b>										
<b>Heritage Assets</b>										
<b>Investment properties</b>										
<b>Other Assets</b>										
<b>Biological or Cultivated Assets</b>										
<b>Intangible Assets</b>										
<b>Computer Equipment</b>										
<b>Furniture and Office Equipment</b>										
<b>Machinery and Equipment</b>										
<b>Transport Assets</b>										
<b>Land</b>										
<b>Zoo's, Marine and Non-biological Animals</b>										
<b>TOTAL ASSET REGISTER SUMMARY - PPE (WDV)</b>	5	-	-	-	-	-	-	-	-	-

EXPENDITURE OTHER ITEMS		60 656	71 832	82 379	69 566	81 597	-	60 020	63 757	68 291
Depreciation	7	60 627	71 832	72 648	57 591	57 541	-	37 541	40 177	45 677
Repairs and Maintenance by Asset Class	3	28	-	9 730	11 975	24 056	-	22 479	23 580	22 614
Roads Infrastructure		-	-	12	550	1 375	-	550	576	604
Storm water Infrastructure		-	-	-	-	-	-	-	-	-
Electrical Infrastructure		-	-	2 985	2 260	5 650	-	10 190	10 679	11 192
Water Supply Infrastructure		-	-	3 533	4 200	10 500	-	5 000	5 240	5 492
Sanitation Infrastructure		-	-	828	1 250	3 125	-	2 500	2 620	2 746
Solid Waste Infrastructure		-	-	-	-	-	-	-	-	-
Rail Infrastructure		-	-	-	-	-	-	-	-	-
Coastal Infrastructure		-	-	-	-	-	-	-	-	-
Information and Communication Infrastructure		-	-	-	-	-	-	-	-	-
Infrastructure		-	-	7 358	8 260	20 650	-	18 240	19 116	20 033
Community Facilities		-	-	63	565	398	-	605	641	-
Sport and Recreation Facilities		-	-	-	-	-	-	-	-	-
Community Assets		-	-	63	565	398	-	605	641	-
Heritage Assets		-	-	-	-	-	-	-	-	-
Revenue Generating		-	-	602	-	-	-	-	-	-
Non-revenue Generating		-	-	-	-	-	-	-	-	-
Investment properties		-	-	602	-	-	-	-	-	-
Operational Buildings		28	-	327	1 700	(212)	-	2 284	2 409	1 098
Housing		-	-	-	-	-	-	-	-	-
Other Assets		28	-	327	1 700	(212)	-	2 284	2 409	1 098
Biological or Cultivated Assets		-	-	-	-	-	-	-	-	-
Servitudes		-	-	-	-	-	-	-	-	-
Licences and Rights		-	-	-	-	-	-	-	-	-
Intangible Assets		-	-	-	-	-	-	-	-	-
Computer Equipment		-	-	131	-	-	-	-	-	-
Furniture and Office Equipment		-	-	-	-	-	-	-	-	-
Machinery and Equipment		-	-	8	350	469	-	250	262	275
Transport Assets		-	-	1 241	1 100	2 750	-	1 100	1 153	1 208
Land		-	-	-	-	-	-	-	-	-
Zoo's, Marine and Non-biological Animals		-	-	-	-	-	-	-	-	-
TOTAL EXPENDITURE OTHER ITEMS		60 656	71 832	82 379	69 566	81 597	-	60 020	63 757	68 291
Renewal and upgrading of Existing Assets as % of total capex		0.0%	0.0%	16.6%	47.4%	47.4%	0.0%	61.3%	70.5%	40.9%
Renewal and upgrading of Existing Assets as % of deprecn		0.0%	0.0%	2.0%	29.0%	29.0%	0.0%	134.6%	155.4%	43.6%
R&M as a % of PPE		0.0%	0.0%	0.7%	-36.6%	1.7%	0.0%	998.8%	855.9%	-711.5%
Renewal and upgrading and R&M as a % of PPE		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%



***Explanatory notes to Table A9 - Asset Management***

- 1. Table A9 provides an overview of municipal capital allocations to building new assets and the renewal of existing assets, as well as spending on repairs and maintenance by asset class.*
- 2. National Treasury has recommended that municipalities should allocate at least 40 % of their capital budget to the renewal of existing assets, and allocations to repairs and maintenance should be 8% of PPE. The Municipality is not able to meet both these recommendations.*
- 3. The following graph provides an analysis between depreciation and operational repairs and maintenance over the MTREF. It highlights the Municipality's strategy to address the maintenance backlog.*

Table 16 KZN263 Table A10 - Basic Service Delivery Measurement

## KZN263 Abaqulusi - Table A10 Basic service delivery measurement

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Outcome	Outcome	Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>Household service targets</b>	1									
<u>Water:</u>										
Piped water inside dwelling		-	-	-	-	-	-	-	-	-
Piped water inside yard (but not in dwelling)		-	-	-	-	-	-	-	-	-
Using public tap (at least min. service level)	2	-	-	-	-	-	-	-	-	-
Other water supply (at least min. service level)	4	-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Using public tap (< min. service level)	3	-	-	-	-	-	-	-	-	-
Other water supply (< min. service level)	4	-	-	-	-	-	-	-	-	-
No water supply		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
Total number of households	5	-	-	-	-	-	-	-	-	-
<u>Sanitation/sewerage:</u>										
Flush toilet (connected to sewerage)		-	-	-	-	-	-	-	-	-
Flush toilet (with septic tank)		-	-	-	-	-	-	-	-	-
Chemical toilet		-	-	-	-	-	-	-	-	-
Pit toilet (ventilated)		-	-	-	-	-	-	-	-	-
Other toilet provisions (> min. service level)		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Bucket toilet		-	-	-	-	-	-	-	-	-
Other toilet provisions (< min. service level)		-	-	-	-	-	-	-	-	-
No toilet provisions		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
Total number of households	5	-	-	-	-	-	-	-	-	-
<u>Energy:</u>										
Electricity (at least min. service level)		-	-	-	-	-	-	-	-	-
Electricity - prepaid (min. service level)		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Electricity (< min. service level)		-	-	-	-	-	-	-	-	-
Electricity - prepaid (< min. service level)		-	-	-	-	-	-	-	-	-
Other energy sources		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-

Total number of households	5	-	-	-	-	-	-	-	-	-
<u>Refuse:</u>										
Removed at least once a week		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Removed less frequently than once a week		-	-	-	-	-	-	-	-	-
Using communal refuse dump		-	-	-	-	-	-	-	-	-
Using own refuse dump		-	-	-	-	-	-	-	-	-
Other rubbish disposal		-	-	-	-	-	-	-	-	-
No rubbish disposal		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
Total number of households	5	-	-	-	-	-	-	-	-	-
<u>Households receiving Free Basic Service</u>	7									
Water (6 kilolitres per household per month)		-	-	-	-	-	-	-	-	-
Sanitation (free minimum level service)		-	-	-	-	-	-	-	-	-
Electricity/other energy (50kwh per household per month)		-	-	-	-	-	-	-	-	-
Refuse (removed at least once a week)		-	-	-	-	-	-	-	-	-
<u>Cost of Free Basic Services provided - Formal Settlements (R'000)</u>	8									
Water (6 kilolitres per indigent household per month)		-	-	-	-	-	-	-	-	-
Sanitation (free sanitation service to indigent households)		-	-	-	-	-	-	-	-	-
Electricity/other energy (50kwh per indigent household per month)		-	-	-	-	-	-	-	-	-
Refuse (removed once a week for indigent households)		-	-	-	-	-	-	-	-	-
<u>Cost of Free Basic Services provided - Informal Formal Settlements (R'000)</u>		-	-	-	-	-	-	-	-	-
Total cost of FBS provided		-	-	-	-	-	-	-	-	-
<u>Highest level of free service provided per household</u>										
Property rates (R value threshold)										
Water (kilolitres per household per month)										
Sanitation (kilolitres per household per month)										
Sanitation (Rand per household per month)										
Electricity (kwh per household per month)										
Refuse (average litres per week)										
<u>Revenue cost of subsidised services provided (R'000)</u>	9									
Property rates (tariff adjustment) (impermissible values per section 17 of MPRA)										
Property rates exemptions, reductions and rebates and impermissible values in excess of section 17 of MPRA)		-	-	-	-	-	-	-	-	-
Water (in excess of 6 kilolitres per indigent household per month)		-	-	-	-	-	-	-	-	-
Sanitation (in excess of free sanitation service to indigent households)		-	-	-	-	-	-	-	-	-
Electricity/other energy (in excess of 50 kwh per indigent household per month)		-	-	-	-	-	-	-	-	-
Refuse (in excess of one removal a week for indigent households)		-	-	-	-	-	-	-	-	-

Municipal Housing - rental rebates	6									
Housing - top structure subsidies										
Other										
Total revenue cost of subsidised services provided		-	-	-	-	-	-	-	-	-

**Explanatory notes to Table A10 - Basic Service Delivery Measurement**

1. *Table A10 provides an overview of service delivery levels, including backlogs (below minimum service level), for each of the main services.*
2. *The Municipality continues to make good progress with the eradication of backlogs:*
  - a. *Water services – backlog will remain the same in 2020/21 as in 2019/20. These households are largely found in ‘rural areas’ and will need to be moved to formal areas so that they can receive services.*
  - b. *Sanitation services – backlog will remain the same over the MTREF*
  - c. *Electricity services – backlogs will be reduced in ESKOM supplied areas*
  - d. *Refuse services – backlog will be reduced in 2020/21, and in the outer two years of the MTREF. However, it should be noted that this function is being investigated with a view to realising greater efficiencies, which is likely to translate into a more rapid process to address backlogs.*
3. *The budget provides for all households applying as indigent in 2020/21 to be registered and on approval from EXCO be entitled to receive Free Basic Services. The number is set to increase given the rapid rate of in-migration to the Municipality, especially by poor people seeking economic opportunities.*
4. *It is anticipated that these Free Basic Services will cost the municipality R11,9 million in 2020/21, increasing to R13 million in 2022/23. This is covered by the municipality’s equitable share allocation from national government.*
5. *In addition to the Free Basic Services, the Municipality also ‘gives’ households R11,9 million in free services in 2020/21. This “tax expenditure” needs to be seen within the context of the municipality’s overall revenue management strategy – the more the municipality gives away, the less there is available to fund other services. Currently, the “free services” represent 2,08% of total operating revenue.*

**Part 2 – Supporting Documentation****Overview of the Annual Budget Process**

*Section 53 of the MFMA requires the Mayor of the municipality to provide general political guidance in the budget process and the setting of priorities that must guide the preparation of the budget. In addition, Chapter 2 of the Municipal Budget and Reporting Regulations states that the Mayor of the municipality must establish a Budget Steering Committee to provide technical assistance to the Mayor in discharging the responsibilities set out in Section 53 of the Act.*

*The Budget Steering Committee consists of EXCO and MANCOM of the municipality meeting under the chairpersonship of the Finance Portfolio.*

*The primary aim of the Budget Steering Committee is to ensure:*

- *that the process followed to compile the budget complies with legislation and good budget practices;*
- *that there is proper alignment between the policy and service delivery priorities set out in the Municipality's IDP and the budget, taking into account the need to protect the financial sustainability of municipality;*
- *that the municipality's revenue and tariff setting strategies ensure that the cash resources needed to deliver services are available; and*
- *that the various spending priorities of the different municipal departments are properly evaluated and prioritised in the allocation of resources.*

*The above process was followed during the preparation of the budget.*

**Budget Process Overview**

*In terms of Section 21 of the MFMA the Mayor is required to table in Council ten months before the start of the new financial year (i.e. in August 2019) a time schedule that sets out the process to revise the IDP and prepare the budget.*

*The Mayor tabled in Council the required the IDP and budget time schedule on 29 August 2019. Key dates applicable to the process were:*

- **August 2019:**
- *Table IDP Process Plan to EXCO and Council for approval*
- *Submit Annual Performance Report to Treasury*

**March 2020**

- **Strategic Planning Session**
- **26 March 2020 Draft Budget**
- *Submit Draft budget, tariffs, SDBIP's to EXCO for recommendation to Council Submit Draft IDP to EXCO for recommendation to Council*
- **1 April – 17 April 2020** – Public consultation;
- **28 April – 5 May 2020** – Balancing of budget
- **30 April 2020** - Closing date for written comments;
- **28 May 2020** - Tabling of the 2020/21 MTREF before Council for consideration and approval.

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**IDP and Service Delivery and Budget Implementation Plan**

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*On the 1<sup>st</sup> of July 2017 the Abaqulusi Municipality implemented a new five-year IDP for the period July 2017 to June 2022 to inform and guide the current elected public representatives in their term of office. This document which is for the 3<sup>rd</sup> year of the five-year period outlines the Municipality's intent in terms of the agreed six strategic focus areas that are required to overcome Abaqulusi challenges, achieve its vision, and give effect to its other strategic considerations*

*It started in October 2019 after the tabling of the IDP Process Plan and the Budget Time Schedule for the 2020/21 MTREF in August.*

*The Municipality's IDP is its principal strategic planning instrument, which directly guides and informs its planning, budget, management and development actions. This framework is rolled out into objectives, key performance indicators and targets for implementation which directly inform the Service Delivery and Budget Implementation Plan.*

**Registration of community needs;**

- *Compilation of departmental business plans including key performance indicators and targets;*
- *Financial planning and budgeting process;*
- *Public participation process;*
- *Compilation of the SDBIP, and*
- *The review of the performance management and monitoring processes.*

*The IDP has been taken into a business and financial planning process leading up to the 2020/21 MTREF, based on the approved 2019/20 MTREF, Mid-year Review and adjustments budget. The business planning process has subsequently been refined in the light of current economic circumstances and the resulting revenue projections.*

*With the compilation of the 2020/21 MTREF, each department/function had to review the business planning process, including the setting of priorities and targets after reviewing the mid-year and third quarter performance against the 2019/20 Departmental Service Delivery and Budget Implementation Plan. Business planning links back to priority needs and master planning, and essentially informed the detail operating budget appropriations and three-year capital programme.*

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**Financial Modelling and Key Planning Drivers**

*Full compliance was done by the municipality during the compilation of the 2020/21 MTREF, extensive financial modelling was undertaken to ensure affordability and long-term financial sustainability. The following key factors and planning strategies have informed the compilation of the 2020/21 MTREF:*

- *Municipality growth*
- *Policy priorities and strategic objectives*
- *Asset maintenance*
- *Economic climate and trends (i.e. inflation, ESKOM increases, household debt, migration patterns)*
- *Performance trends*
- *The approved 2019/20 adjustments budget and performance against the SDBIP*
- *Cash Flow Management Strategy*
- *Debtor payment levels*
- *Loan and investment possibilities*
- *The need for tariff increases versus the ability of the community to pay for services;*
- *Improved and sustainable service delivery*

*In addition to the above, the strategic guidance given in National Treasury's MFMA Circulars 93 has been taken into consideration in the planning and prioritisation process.*



## Community Consultation

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The draft 2020/21 MTREF will be tabled before Council on the 26<sup>th</sup> of March 2020 for community consultation and will be published on the municipality's website, and hard copies made available at customer care offices, municipal notice boards and various libraries. The final will be tabled before Council on the 28<sup>th</sup> of May 2020.

All documents in the appropriate format (electronic and printed) will be provided to National Treasury, and other national and provincial departments in accordance with Section 23 of the MFMA, to provide an opportunity for them to make inputs.

Ward Committees will be utilised to facilitate the community consultation process and include public briefing sessions. The applicable date and venue will be published in all the local newspapers and an average attendance of 3,000 members of the community will be catered for. Other stakeholders involved in the consultation include churches, non-governmental institutions, community-based organisations and taxi associations.

Submissions received during the community consultation process and additional information regarding revenue and expenditure and individual capital projects will be addressed, and where relevant considered as part of the finalisation of the 2020/21 MTREF. Feedback and responses to the submissions received will be available on request. The following are some of the issues and concerns raised as well as comments received during last year's consultation process:

- Capital expenditure is not allocated to the areas in the same ratio as the income derived from those areas. This is a normal practice in a collective taxation environment. The Municipality is responsible for managing the equitable use of resources to ensure that constitutional imperative to progressively improve basic services in undeveloped areas is realized in a sustainable manner over a reasonable period of time;
- Several complaints were received regarding poor service delivery, especially waste removal backlogs and the state of road infrastructure;
- Poor performance of contractors relating to infrastructure development and maintenance especially in the areas of road construction and maintenance were raised;
- Issues were raised regarding the payment of bonuses to senior managers;
- Remuneration packages of council officials were criticized as being very high, relative their private sector counterparts within the Municipality;
- The affordability of tariff increases, especially electricity, was raised on numerous occasions. This concern was also raised by organized business as an obstacle to economic growth;
- Pensioners cannot afford the tariff increases due to low annual pension increases; and
- During the community consultation process large Sections of the community made it clear that they are not in favour of any further tariff increases to fund additional budget requests. They indicated that the municipality must do more to ensure efficiencies and value for money.

The changes affecting the final 2020/21 MTREF will be compared to the draft 2020/21 MTREF that will be tabled for community consultation will be included.

## **Overview of alignment of annual budget with IDP**

*The Constitution mandates local government with the responsibility to exercise local developmental and cooperative governance. The eradication of imbalances in South African society can only be realized through a credible integrated developmental planning process.*

*Municipalities in South Africa need to utilise integrated development planning as a method to plan future development in their areas and so find the best solutions to achieve sound long-term development goals. A municipal IDP provides a five-year strategic programme of action aimed at setting short, medium and long term strategic and budget priorities to create a development platform, which correlates with the term of office of the political incumbents. The plan aligns the resources and the capacity of a municipality to its overall development aims and guides the municipal budget. An IDP is therefore a key instrument which municipalities use to provide vision, leadership and direction to all those that have a role to play in the development of a municipal area. The IDP enables municipalities to make the best use of scarce resources and speed up service delivery.*

*Integrated developmental planning in the South African context is amongst others, an approach to planning aimed at involving the municipality and the community to jointly find the best solutions towards sustainable development. Furthermore, integrated development planning provides a strategic environment for managing and guiding all planning, development and decision making in the municipality.*

*It is important that the IDP developed by municipalities correlate with National and Provincial intent. It must aim to co-ordinate the work of local and other spheres of government in a coherent plan to improve the quality of life for all the people living in that area. Applied to the Municipality, issues of national and provincial importance should be reflected in the IDP of the municipality. A clear understanding of such intent is therefore imperative to ensure that the Municipality strategically complies with the key national and provincial priorities.*

*The aim of this cycle is to develop and coordinate a coherent plan to improve the quality of life for all the people living in the area, also reflecting issues of national and provincial importance. One of the key objectives is therefore to ensure that there exists alignment between national and provincial priorities, policies and strategies and the Municipality's response to these requirements.*

*The Constitution requires local government to relate its management, budgeting and planning functions to its objectives. This gives a clear indication of the intended purposes of municipal integrated development planning. Legislation stipulates clearly that a municipality must not only give effect to its IDP but must also conduct its affairs in a manner which is consistent with its IDP. The following table highlights the IDP's five strategic objectives for the 2020/21 MTREF and further planning refinements that have directly informed the compilation of the budget:*

Table 17 IDP Strategic Objectives

<b>Key Performance Area: Basic Service Delivery and Infrastructure Development</b>			
<b>Goal: To reduce levels of infrastructure backlogs by providing Basic Services, Facilities and maintaining existing infrastructure.</b>			
<b>Key Focus Area</b>	<b>IDP Ref. No.</b>	<b>Development Objectives</b>	<b>Development Strategies</b>
1. Roads	1	Expand accessibility in various wards by 2022.	<ul style="list-style-type: none"> <li>Constructing New Gravel Roads</li> <li>Constructing new tarred and paved roads</li> <li>Constructing new cause ways</li> <li>Spatially capture roads infrastructure</li> </ul>
	2	Maintain existing Roads in rural & urban areas by 2022.	<ul style="list-style-type: none"> <li>Upgrading of gravel roads to tar</li> <li>Re-gravelling of roads</li> <li>Resealing of Roads</li> <li>Rehabilitation of existing tar roads</li> <li>Blading of roads</li> <li>Spatially capture road infrastructure</li> </ul>
2. Storm Water	3	Building and maintaining Storm Water Infrastructure by 2022.	<ul style="list-style-type: none"> <li>Construction of new storm water drains</li> <li>Cleaning of storm water drains</li> <li>Spatially capture storm water infrastructure</li> </ul>
3. Sanitation	4	Expand Sanitation accessibility in various wards by 2022.	<ul style="list-style-type: none"> <li>Establishment of new sewer lines</li> <li>Provision of VIP in rural areas</li> <li>Constructing Public Ablutions</li> <li>Spatially capture sanitation infrastructure</li> </ul>
	5	Maintain and replace existing Sanitation Infrastructure by 2022.	<ul style="list-style-type: none"> <li>Replace old sanitation pipes</li> <li>Upgrading of sewer main lines</li> <li>Upgrade of the WWTW</li> </ul>
4. Water	6	Expand water accessibility in various wards by 2022.	<ul style="list-style-type: none"> <li>Installation of new water connections</li> <li>Upgrade of water main lines</li> <li>Spatially capture water infrastructure</li> </ul>
	7	Maintain and replace existing Water Infrastructure by 2022.	<ul style="list-style-type: none"> <li>Replace old water Pipes</li> <li>Repairs to water lines</li> <li>Repairs to existing water pumps</li> <li>Maintain purification treatment plants</li> </ul>

5. Electricity	8	Expand electrical accessibility in various wards by 2022.	<ul style="list-style-type: none"> <li>• Installation of New electrical connections</li> </ul>
	9	Expand and Maintain existing network electricity in urban and rural areas by 2022.  Provide alternative energy	<ul style="list-style-type: none"> <li>• Installation of Electrical Meters</li> <li>• Installation and repairs of High Mast Lights</li> <li>• General Infrastructure- maintenance on mini and major substations</li> <li>• Upgrade existing transformers</li> <li>• Repairs to Robots</li> <li>• Provision of solar geysers and street lights</li> <li>• Provision of solar panels in urban and rural areas</li> <li>• Spatially capture electricity infrastructure</li> <li>• Master sector plans to be in place</li> </ul>
6. Sport fields & Parks	10	Expand accessibility and maintenance of Sports fields and Parks in various wards by 2022.	<ul style="list-style-type: none"> <li>• Construction and maintenance of new Sports fields and Parks in various wards</li> <li>• Upgrade and revamp existing Sports fields and Parks</li> </ul>
7. Community Halls	11	Expand accessibility and maintenance of Community Halls in various wards by 2022.	<ul style="list-style-type: none"> <li>• Construction and maintenance of New Community Halls</li> <li>• Upgrade and revamp existing Community Halls</li> </ul>
8. Cemeteries	12	Expand accessibility and maintenance of Community Cemeteries in various wards by 2022.	<ul style="list-style-type: none"> <li>• Construction and maintenance of Cemeteries</li> <li>• Upgrade and revamp existing Cemeteries</li> <li>• Fencing of all unused cemeteries</li> <li>• Identify and establish new cemeteries</li> </ul>
9. Community Services Centres	13	Expand accessibility and maintenance of Community Services Centres in various wards by 2022.	<ul style="list-style-type: none"> <li>• Upgrade and revamp existing Community Services Centres</li> <li>• Construction of New CSCs</li> </ul>
10. Libraries	14	Expand accessibility and maintenance of Libraries in various wards by 2022.	<ul style="list-style-type: none"> <li>• Construction of new Libraries</li> <li>• Upgrade and Maintain existing Libraries</li> </ul>
11. Refuse Removal	15	Expand accessibility of Refuse Services in various wards by 2022.	<ul style="list-style-type: none"> <li>• Identify new areas and settlements to offer Refuse Services</li> <li>• Integrated waste management plan</li> </ul>
12. Human Settlements	16	To provide sustainable human settlements to the people of Abaqulusi by 2022	<ul style="list-style-type: none"> <li>• Identify and Secure land prior to project approval</li> <li>• Ensure appointment of experienced and qualified implementing agents</li> <li>• Land disposal policy for public use</li> </ul>

		<ul style="list-style-type: none"> <li>• Strengthen Intergovernmental Relations</li> <li>• Land identification and release</li> <li>• facilitation of bulk service provision</li> <li>• Facilitate Land Release</li> <li>• Approval and implementation of the Housing Sector Plan</li> <li>• Set up housing consumer education programme</li> <li>• Linking of the HSP to SDF, IDP and Comprehensive CIF</li> <li>• Middle income housing development</li> </ul>
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### **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

*This KPA is aligned with the following national, provincial and district strategies to ensure integrated and sustainable provision of infrastructure that will lead to better living conditions for all our people.*

#### **National Development Plan identified the following primary challenges pertaining to this**

##### **KPA:**

- Infrastructure is poorly located, inadequate, and under- maintained;
- Public services are uneven and often of poor quality;
- Corruption levels are high; and

##### **Cabinet Outcomes:**

6. An efficient, competitive and responsive economic infrastructure network
7. Vibrant, equitable and sustainable rural communities with food security for all
8. Sustainable human settlements and improved quality of households' life

#### **KZN Provincial Growth and Development Plan/Strategy**

3. Human and Community Development
4. Strategic Infrastructure

##### **Back to Basics Program:**

1. Basic Services: Creating decent living conditions

#### **Zululand District Growth and Development Plan**

4. Strategic Infrastructure

##### **Batho Pele Principles:**

2. Service Standards
3. Access
7. Redress
1. Value for money

**AbaQulusi municipality**

The goal, focus areas, Action plans and eventual projects of the municipality is all directly aligned with the broader governmental strategic documents to ensure the strategic use of scarce resources to provide new and maintain existing services in the municipality. The compilation of a maintenance Plan as well as an infrastructure delivery plan will ensure transparency and the curbing of unrealistic expectations while striving towards reaching the Municipality's vision and giving effect to the national and provincial strategies.

The implementation of the Strategies for the 11 identified Focus Areas will ensure that the community of Abaqulusi Municipality enjoys an improved quality of life with the concomitant opportunities and that our places where we live, work and play are situated in an environment conducive to an ever-increasing quality of live.

<b>Key Performance Area: Municipal Transformation and Institutional Development</b>			
<b>Goal: Empower and capacitate institutional structures and promotion of transparent cooperative governance.</b>			
<b>Key Focus Area</b>	<b>IDP Ref. No.</b>	<b>Development Objective</b>	<b>Development Strategies</b>
1. Human Resources Management	17	To ensure that the municipality practice sound Human Resources management by 2022.	<ul style="list-style-type: none"> <li>• Conduct Workshops on labour relations</li> <li>• Ensure functionality of Local Labour Forum</li> <li>• Formulate, review and adopt new and existing HR Policies.</li> <li>• Review and adopt Employment Equity plan</li> <li>• Review and adopt recruitment Plan and strategy</li> <li>• Review and adopt Retention strategy</li> <li>• Review and adopt organizational structure</li> <li>• Review Job descriptions</li> <li>• Fast track filling of critical vacant posts</li> </ul>
2. Human Resource Development	18	To ensure that the new and existing staff are capacitated to fulfil their functions and promote career development and comply with safety measures by June 2022.	<ul style="list-style-type: none"> <li>• Develop/Review Workplace Skills Plan.</li> <li>• Develop/Review Induction Plan.</li> <li>• Ensure functionality of OHS Committee and other HRD related committees.</li> <li>• Develop/Review training policy</li> <li>• Develop/Review Wellness Programme.</li> </ul>

			<ul style="list-style-type: none"> <li>Facilitate skills audit for municipal employees.</li> <li>Facilitate skills audit for councillors</li> <li>Facilitate Female councillors' empowerment</li> <li>Continued professional development (CPD) for all professionals serving in the municipality</li> <li>MFMP training for Staff and Councillors</li> </ul>
3. Council Support	19	To ensure that Council and its committee fulfil their executive and legislative functions and play an effective oversight role over administration by 2022	<ul style="list-style-type: none"> <li>Develop and adopt Council Annual Programme</li> <li>Monitoring and implementation of the Council Annual Programme</li> <li>Monitoring the execution of Council resolutions</li> <li>Provision of Administrative Support to Council and its Committees</li> </ul>
4. Records Management	20	To ensure effective management of all internal and external records by 2022	<ul style="list-style-type: none"> <li>Implementation of Records Management Policy</li> </ul>
5. Fleet Management	21	To ensure effective management of fleet by 2022	<ul style="list-style-type: none"> <li>Implementation of Fleet Management Policy</li> </ul>
6. Information Technology	22	To provide a secure ICT infrastructure which delivers appropriate levels of Confidentiality, integrity, availability, stability and growth by 2022.	<ul style="list-style-type: none"> <li>Development and monitoring of ICT infrastructure and relevant security mechanisms with provision of reports.</li> <li>Workshop of ICT Policies and Procedures to staff.</li> <li>Development of Intranet to provide basic information on Email and Internet security standards for users.</li> <li>Ensure ICT secure procedures are followed.</li> <li>Ensure security mechanisms are in place to ensure confidentiality and integrity of data.</li> <li>Upgrade, and maintain relevant equipment and infrastructure to ensure stability of ICT infrastructure</li> <li>Providing ICT Tools of trade.</li> <li>Upgrading to new technologies.</li> </ul>

			<ul style="list-style-type: none"> <li>• Updating/Upgrading to new software as part of the new technology drive forward.</li> <li>• Renewal and expansion of DR and Data Backup Systems</li> <li>• Develop compliance/Intranet calendar for staff on the Intranet as reference model to assist in providing staff with deadline dates for ALL reports.</li> <li>• Develop backup and replicate information for future reference</li> <li>• Procure CAD software for engineering drawings</li> </ul>
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### **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

*This KPA is aligned with the following national, provincial and district strategies to ensure that the internal institution is structured and operating in a way that ensure optimal service provision.*

#### **National Development Plan identified the following primary challenges pertaining to this**

##### **KPA:**

- *Public services are uneven and often of poor quality;*
- *Corruption levels are high; and*
- *South Africa remains a divided society.*

##### **Cabinet Outcomes:**

5. *A skilled and capable workforce to support an inclusive growth path*
9. *A responsive, accountable, effective and efficient local government system and inclusive citizenship*
6. *An efficient, effective and development orientated public service and an empowered, fair*

#### **KZN Provincial Growth and Development Plan/Strategy**

2. *Human Resource Development*

##### **Back to Basics Program:**

2. *Good Governance*
3. *Public Participation*
5. *Institutional Capacity*

#### **Zululand District Growth and Development Plan**

2. *Human Resource Development*
3. *Human and Community Development*



## 6. Governance and Policy

### **Batho Pele Principles:**

1: Consultation

2: Service Standards

3: Access

4: Courtesy

5: Information

8: Value for money

6: Openness and transparency

### **AbaQulusi municipality**

*The goal, focus areas, development strategies and eventual projects of the municipality are all directly aligned with the broader governmental strategic documents to ensure that the internal structure of the Municipality is established in such a way that the organization has the capacity to warrant optimised service delivery to the people in its area.*

*The focus of this KPA is to be a service provider to the organisation itself. The mandate of this KPA provides the responsible officials with the task to ensure effective, efficient, capable and qualified human and administrative resources that will see to it that the institution can effectively do its service delivery. The contribution of this KPA can make or break the organisation it therefore needs to be strong, capable and virtuous.*

### **Key Performance Area: Financial Viability & Management**

**Goal: Ensure sound financial management and accountability**

<b>Key Focus Area</b>	<b>IDP Ref. No.</b>	<b>Development Objective</b>	<b>Development Strategies</b>
1. Revenue	23	Ensure the Municipal Revenue Streams are optimised	<ul style="list-style-type: none"> <li>• Conducting Daily control check and balances of cashiers and banking of cash</li> <li>• Conducting Monthly updating of valuation roll and financial system to secure correct billing of rates</li> <li>• Monitor Billing vs Payment system</li> <li>• Update Indigent Register</li> </ul>

			<ul style="list-style-type: none"> <li>• Visiting satellite offices regularly to verify and secure financial procedures and income</li> <li>• Implement Revenue enhancement committee resolutions</li> <li>• Amendment to the credit control policy</li> <li>• Timeous and accurate reading of meters</li> <li>• Handing over of long outstanding/selling of debtors</li> <li>• Ensure reconciliations are performed daily, weekly and monthly respectively</li> </ul>
2. Expenditure	24	To ensure effective expenditure control	<ul style="list-style-type: none"> <li>• Ensure payment of service providers within 30 days</li> <li>• Ensure reconciliations are performed daily, weekly and monthly respectively</li> <li>• Verification of all orders and invoices correctness before payment is done using check list and financial system and procedures</li> <li>• Timeous payment of salaries and third parties</li> <li>• Timeous submission of VAT and PAYE to SARS</li> <li>• Verification of correct allocation of orders</li> </ul>
3. SCM	25	To strengthen the Supply Chain Unit and Processes	<ul style="list-style-type: none"> <li>• Develop Municipal Procurement Plan</li> <li>• Implement supplier's database in line with National Treasury's Central Suppliers Database</li> <li>• Review SCM Policy</li> <li>• Submission of Irregular expenditure report to COGTA on a monthly basis</li> <li>• Provide training and skills development to officials involved in procurement processes</li> <li>• Verification of Service Providers</li> </ul>
4. Assets	26	To Maintain Fixed Assets of the Municipality	<ul style="list-style-type: none"> <li>• Maintain fixed assets register on a monthly basis</li> <li>• Updating of all purchases and spot check visits to offices</li> <li>• Maintaining the Fixed Assets Register in terms of the Fixed Assets Policy and GRAP 17 monthly</li> </ul>

			<ul style="list-style-type: none"> <li>• Quarterly verification of inventory</li> <li>• Ensure reconciliations are performed daily, weekly and monthly respectively</li> <li>•</li> </ul>
5. Financial Reporting	27	Ensure that financial reporting conforms to all legal and institutional requirements	<ul style="list-style-type: none"> <li>• Develop Draft Budget annually</li> <li>• Develop and Adopt Final Budget annually</li> <li>• Develop and adopt Final Budget Process Plan annually</li> <li>• Submission of Monthly Section 71, Quarterly Section 52 &amp; Half Year Section 72 Report</li> <li>• Develop Adjustment budget in line with section 72 reports</li> <li>• Annual adoption of policies and procedures</li> <li>• Ensure reconciliations are performed daily, weekly and monthly respectively</li> </ul>

### **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

*This KPA is aligned with the following national, provincial and district strategies to ensure that the institution provides services to its personnel, consumers and suppliers.*

#### **National Development Plan identified the following primary challenges pertaining to this**

##### **KPA:**

- Public services are uneven and often of poor quality;
- Corruption levels are high; and

##### **Cabinet Outcomes:**

6. An efficient, effective and development orientated public service and an empowered, fair and inclusive citizenship
9. A responsive, accountable, effective and efficient local government system

#### **KZN Provincial Growth and Development Plan/Strategy**

6. Governance and Policy

##### **Back to Basics Program:**

2. Good Governance
4. Financial Management
5. Institutional Capacity

**Zululand District Growth and Development Plan****6. Governance and Policy****Batho Pele Principles:**

- 1: Consultation
- 2: Service Standards
- 3: Access
- 4: Courtesy
- 5: Information
- 8: Value for money
- 6: Openness and transparency

**AbaQulusi municipality**

The goal, focus areas, development strategies and eventual projects of the municipality are all directly aligned with the broader governmental strategic documents to ensure that the financial affairs of the municipality confirms to legal requirements, strive towards an approved audit report and do all payment timeously.

The focus of this KPA is to be a service provider to the organisation itself as well as it's consumers and suppliers. The mandate of this KPA provides the responsible officials with the task to ensure the responsible, honest management of tax payers' money. This KPA is mainly targeted on legal compliance and need to be implemented with absolute accountability, skill and without any prejudice.

**Key Performance Area: Good Governance and Community Participation**

**Goal: To be a Responsible, accountable, effective and efficient developmental Municipality**

<b>Key Focus Area</b>	<b>IDP Ref. No.</b>	<b>Development Objective</b>	<b>Development Strategies</b>
1. Communication and customer satisfaction	28	To revive and strengthen Communications by 2022	<ul style="list-style-type: none"> <li>Develop/adopt communication strategy</li> <li>Review the Communication Strategy</li> </ul>
	29	To engage and improve customer satisfaction by 2022	<ul style="list-style-type: none"> <li>Develop a customer care centre</li> <li>Appoint a customer care committee</li> <li>Conduct customer service satisfaction surveys on regular basis</li> </ul>

			<ul style="list-style-type: none"> <li>• Establish “suggestion boxes’ at all municipal offices</li> <li>• Utilisation of the municipal “hotline” system</li> <li>• Establish additional municipal satellite offices</li> </ul>
2. Internal Audit	30	To provide an assurance on the effectiveness of governance, risk management and internal control by 2022	<ul style="list-style-type: none"> <li>• Develop and implement the annual internal audit coverage plan</li> <li>• Develop and implement quality assurance programmes to assess the effectiveness of internal audit unit</li> <li>• Discuss and submit internal audit reports to Management, Audit Committee and MPAC</li> <li>• Appoint audit steering committee</li> <li>• Develop and implement the audit committee annual plan</li> <li>• Develop and implement the audit committee assessment tool</li> </ul>
3. Audit Committee	31	To ensure the effectiveness of the Audit Committee by 2022	<ul style="list-style-type: none"> <li>• Develop and implement the audit committee annual plan</li> <li>• Develop and implement the audit committee assessment tool</li> <li>• Submission of audit committee reports to Council on a quarterly basis</li> <li>• Evaluate and track the implementation of audit committee resolutions</li> </ul>
4. Risk Management	32	To improve the effectiveness of risk management within the organisation by 2022	<ul style="list-style-type: none"> <li>• Conduct the risk assessment and develop the risk register</li> <li>• Appoint risk management committee and assess the functionality thereof</li> <li>• Incorporate risk action plans into departmental SDBIP</li> <li>• Monitor the implementation of risks mitigation plans by Department</li> <li>• Identify and assess new emerging risks throughout the period</li> </ul>

5. Integrated Development Planning	33	To ensure effective decision-making, budgeting and management of resources	<ul style="list-style-type: none"> <li>Develop and implement the IDP/Budget process plan</li> <li>Engage in Community Consultation Process (IDP Rep Forums, Road-shows, Izimbizos)</li> <li>Develop, review and adopt IDP annually</li> </ul>
6. Performance Management	34	To promote a system of transparency and accountability within the municipality	<ul style="list-style-type: none"> <li>Review and adopt the PMS Framework</li> <li>Cascading of PMS to all levels</li> </ul>
7. Back to Basics	35	To Create an all-inclusive participatory developmental municipality by 2022	<ul style="list-style-type: none"> <li>Regular reporting on the status of the municipality to National and Provincial CoGTA</li> </ul>
8. Batho Pele	36	To enhance service delivery through the improvement of public consultation and communications by 2022	<ul style="list-style-type: none"> <li>Develop and adopt Batho Pele Policy, procedural Manuel, Service Delivery Charter and Service Delivery Improvement Plan</li> <li>Hosting of Batho Pele Campaigns</li> </ul>

#### **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

This KPA is aligned with the following national, provincial and district strategies to ensure that the governance of the institution is legal complaint, corruption free and accountable.

#### **National Development Plan identified the following primary challenges pertaining to this KPA:**

1. Public services are uneven and often of poor quality;
2. Corruption levels are high; and

#### **Cabinet Outcomes:**

1. An efficient, effective and development orientated public service and an empowered, fair and inclusive citizenship
2. A responsive, accountable, effective and efficient local government system

#### **KZN Provincial Growth and Development Plan/Strategy**

1. Governance and Policy

#### **Back to Basics Program:**

1. Good Governance
2. Financial Management
3. Institutional Capacity

**Zululand District Growth and Development Plan****1. Governance and Policy****Batho Pele Principles:**

- 1: Consultation
- 2: Service Standards
- 3: Access
- 4: Courtesy
- 5: Information
- 8: Value for money
- 6: Openness and transparency

**AbaQulusi municipality**

*The goal, focus areas, development strategies and eventual projects of the municipality are all directly aligned with the broader governmental strategic documents to ensure the municipality functions optimum with the ambit of its developmental mandate. The municipality must ensure the promoting of an active citizenry to strengthen development, democracy, and accountability and to be servants to the community.*

*Communities must actively partake in the local sphere of government through information sharing workshops, capacitation of ward structures and dissemination of important issues through various media platforms.*

*The mandate of this KPA as reflected in the Strategic plan is to make sure that the citizens are involved in governance and the organisation is accountable to them.*

**Key Performance Area: Local Economic Development and Social Development****Goal: To promote socio-economic growth and job opportunities.**

Key Focus Area	IDP Ref No	Development Objective	Development Strategies
1. Agriculture	37	Unleashing agricultural potential in Abaqulusi by 2022	<ul style="list-style-type: none"> <li>Coordinate the establishment of agri-business forums, farmers associations</li> <li>Provide support to the agricultural production</li> <li>Coordinate agricultural activities</li> <li>Establish cooperatives in all areas</li> </ul>

			<ul style="list-style-type: none"> <li>• Assist in Developing Agri-processing Hub</li> <li>• Develop Agriculture Sector Plan</li> </ul>
2. SMME's and Job Creation	38	Continuous assistance of entrepreneurship and job creation by 2022	<ul style="list-style-type: none"> <li>• Train <b>SMME's</b> according to their needs to meet the standard</li> <li>• Coordinate intergovernmental programmes to create job opportunities</li> </ul>
3. Poverty alleviation	39	Reduce poverty in all wards by 2022	<ul style="list-style-type: none"> <li>• Train the vulnerable community on income generating project</li> <li>• Deliver poverty alleviation project in all wards to create business opportunities</li> </ul>
4. Tourism	40	Promote and identify tourism opportunities by 2022	<ul style="list-style-type: none"> <li>• Co-ordinate tourism events and awareness campaigns in the municipality</li> <li>• Organise workshops and Road shows</li> <li>• Establish tourism industry and project focusing on tourism</li> <li>• Develop Tourism Sector Plan and Promote heritage route</li> <li>• Introduce historically disadvantaged people into tourism</li> <li>• Assisting Accommodation Establishments with their Tourism Grading</li> </ul>
5. Economic growth	41	Promote economic development by 2022	<ul style="list-style-type: none"> <li>• Develop commercial centres In the Municipality</li> <li>• Review, adopt and implement the LED strategy</li> <li>• Community empowerment on small business start-ups</li> <li>• To assist with business retention for existing businesses and provide incentives for new businesses</li> </ul>
6. Real estate and Business Management	42	Proper Acquisition and disposal of real estate according to municipality by-laws by 2022	<ul style="list-style-type: none"> <li>• Develop and Implement Land disposal Policy</li> <li>• Develop real estate by-laws</li> <li>• To enhance real estate capacity</li> <li>• Effective management of outdoor advertising</li> <li>• Business Licence Compliance</li> </ul>



7. Sport and Recreation	43	Promote Sports and Recreation in Abaqulusi by 2022	<ul style="list-style-type: none"> <li>Establish Sport and recreation Committee (Sport Council)</li> <li>Conduct sport talent promotion and competitions</li> <li>Provide DSR with a platform to support federations and players in different sport codes</li> </ul>
8. Youth programmes	44	Establish and promote youth development programmes by 2022	<ul style="list-style-type: none"> <li>Establish Youth Committee (Youth Council)</li> <li>Conduct youth empowerment sessions</li> <li>Provide government departments and private sector with a platform to support the youth in their different developmental needs.</li> </ul>
9. Arts and culture	45	Establish and promote cultural programmes by 2022	<ul style="list-style-type: none"> <li>Establish Art &amp; Culture Committee (art &amp; Culture Council)</li> <li>Conduct artist' talent promotion and competitions</li> <li>Provide department of arts and culture with a platform to support artists in their different art codes.</li> </ul>
10. Social welfare	46	Ensure availability of social services programmes to the community of Abaqulusi by 2022	<ul style="list-style-type: none"> <li>Establish Social services stakeholder Committee</li> <li>Support DSD in out rolling social development programmes.</li> </ul>
11. Health HIV/AIDS	47	Establish and promote healthy living and HIV/AIDS awareness programmes BY 2022	<ul style="list-style-type: none"> <li>Establish health and HIV/AIDS Committee (AIDS Council)</li> <li>Conduct awareness programmes</li> <li>Provide department of health with a platform to support the community in their different health needs.</li> </ul>
12. Special Programmes	48	Establish and promote community empowerment programmes for children, aged, disabled and vulnerable groups by 2022	<ul style="list-style-type: none"> <li>Establish Special programmes Committee (Children, Gender, elderly and Disability Councils)</li> <li>Conduct empowerment sessions and awareness campaigns</li> <li>Support NGO'S by sourcing assistance from potential sponsors and funders</li> </ul>
13. Safety and Security	49	Enhancing safety and security by 2022	<ul style="list-style-type: none"> <li>Participate in the CPF and Neighbourhood watch meetings</li> </ul>

		<ul style="list-style-type: none"> <li>• Conduct crime-awareness programmes in communities</li> <li>• Review of Safety and Security Plan</li> <li>• Installation of CCTV Cameras</li> </ul>
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## **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

*This KPA is aligned with the following national, provincial and district strategies to ensure that the institution complies with its mandate to promote an enabling environment for the economy to grow and to ensure social upliftment by providing facilities and support.*

### **National Development Plan identified the following primary challenges pertaining to this KPA:**

- *Bringing about faster economic growth, higher investment, and greater labour absorption; Focussing on key capabilities of people and the state;*
- *Building a capable and developmental state; and*

### **Cabinet Outcomes:**

4. *Decent employment through inclusive economic growth*
5. *A skilled and capable workforce to support an inclusive growth path*
6. *An efficient, competitive and responsive economic infrastructure network*
7. *Vibrant, equitable and sustainable rural communities with food security for all*
8. *Sustainable human settlements and improved quality of household's life*
10. *Environmental assets and natural resources that is well protected and continually enhanced*

### **KZN Provincial Growth and Development Plan/Strategy**

1. *Job Creation*

### **Back to Basics Program:**

1. *Creating decent living conditions*

### **Zululand District Growth and Development Plan**

1. *Job Creation*

### **Batho Pele Principles:**

- 1: *Consultation*
- 2: *Service Standards*
- 3: *Access*

4: Courtesy

5: Information

8: Value for money

6: Openness and transparency

### **AbaQulusi municipality**

The goal, focus areas, development strategies and eventual projects of the municipality are all directly aligned with the broader governmental strategic documents to ensure the municipality provides an enabling environment for its citizens that will lead to economic opportunities and social upliftment. The municipality's action plans focus on equipping our community with the necessary skills and facilities to become actively involved in the socio-economic enhancement of individuals and groups.

## **Key Performance Area: Cross Cutting (Spatial, Environment and Disaster Management)**

**Goal: To redress the spatial imbalances and promote sustainable environmental planning.**

<b>Key Focus Area</b>	<b>IDP Ref. No.</b>	<b>Development Objective</b>	<b>Development Strategies</b>
1. Town Planning	50	To ensure effective management of current and desirable land uses by 2022	<ul style="list-style-type: none"> <li>• Review and implementation of the Spatial Development Framework</li> <li>• Implementation of SPLUMA and SPLUMA By-Law</li> <li>• Implementation of Precinct Plans</li> <li>• Preparation of the AbaQulusi wall-to-wall scheme and Land Audit in compliance with the Spatial Planning and land Use Management Act 2013</li> <li>• Co-ordination of the Municipal Planning Tribunal</li> <li>• Facilitation of Township Establishment</li> <li>• Identification of developmental land</li> <li>• Conduct Information Workshops</li> <li>• Set up enforcement procedures</li> </ul>
2. GIS	51	To have an effective and efficient GIS System by 2022	<ul style="list-style-type: none"> <li>• Ensure GIS system is updated regularly</li> <li>• Integrate GIS System with other municipal departments</li> </ul>
3. Building Inspectorate	52	To ensure the sustainability of the built environment by 2022	<ul style="list-style-type: none"> <li>• Timeous Assessment of building plans</li> </ul>

			<ul style="list-style-type: none"> <li>• Workshop Built environment professionals</li> <li>• Training to current staff and peace officers</li> <li>• Deal effectively and efficiently with all contraventions</li> </ul>
4. Fire & Disaster Management	53	Ensure Effective & Efficient response to community emergencies by 2022	<ul style="list-style-type: none"> <li>• Strengthen stakeholder relations</li> <li>• Decentralisation of services by establishing disaster satellite offices</li> <li>• Establishment of Disaster Management Unit</li> <li>• Acquiring relevant and sufficient Disaster Equipment regularly</li> </ul>
5. Environmental health	54	Establish and promote a healthy environment in Abaqulusi by 2022	<ul style="list-style-type: none"> <li>• Establish Environmental issues committee (Enviro Council)</li> <li>• Conduct awareness programmes</li> <li>• Provide department of environmental affairs with a platform to support the municipality and the community in their different art environmental needs</li> </ul>

#### **ALIGNMENT WITH NATIONAL, PROVINCIAL AND DISTRICT STRATEGIC DOCUMENTS**

This KPA is aligned with the following national, provincial and district strategies to ensure that the municipality works in a way that is sustainable and provide a safe environment for its citizens.

#### **National Development Plan identified the following primary challenges pertaining to this**

##### **KPA:**

- Spatial divides hobble inclusive development;
- Corruption levels are high

##### **Cabinet Outcomes:**

3. All people in South Africa are and feel safe
7. Vibrant, equitable and sustainable rural communities with food security for all
8. Sustainable human settlements and improved quality of household's life enhanced
10. Environmental assets and natural resources that are well protected and continually

#### **KZN Provincial Growth and Development Plan/Strategy**

3. *Human and Community Development*
4. *Strategic Infrastructure*
5. *Response to Climate Change*
7. *Spatial Equity*

**Back to Basics Program:**

1. *Creating decent living conditions*

**Zululand District Growth and Development Plan**

5. *Environmental Sustainability*
7. *Spatial Equity*

**Batho Pele Principles:**

- 1: *Consultation*
- 2: *Service Standards*
- 3: *Access*
- 4: *Courtesy*
- 5: *Information*
- 8: *Value for money*
- 6: *Openness and transparency*

**AbaQulusi municipality**

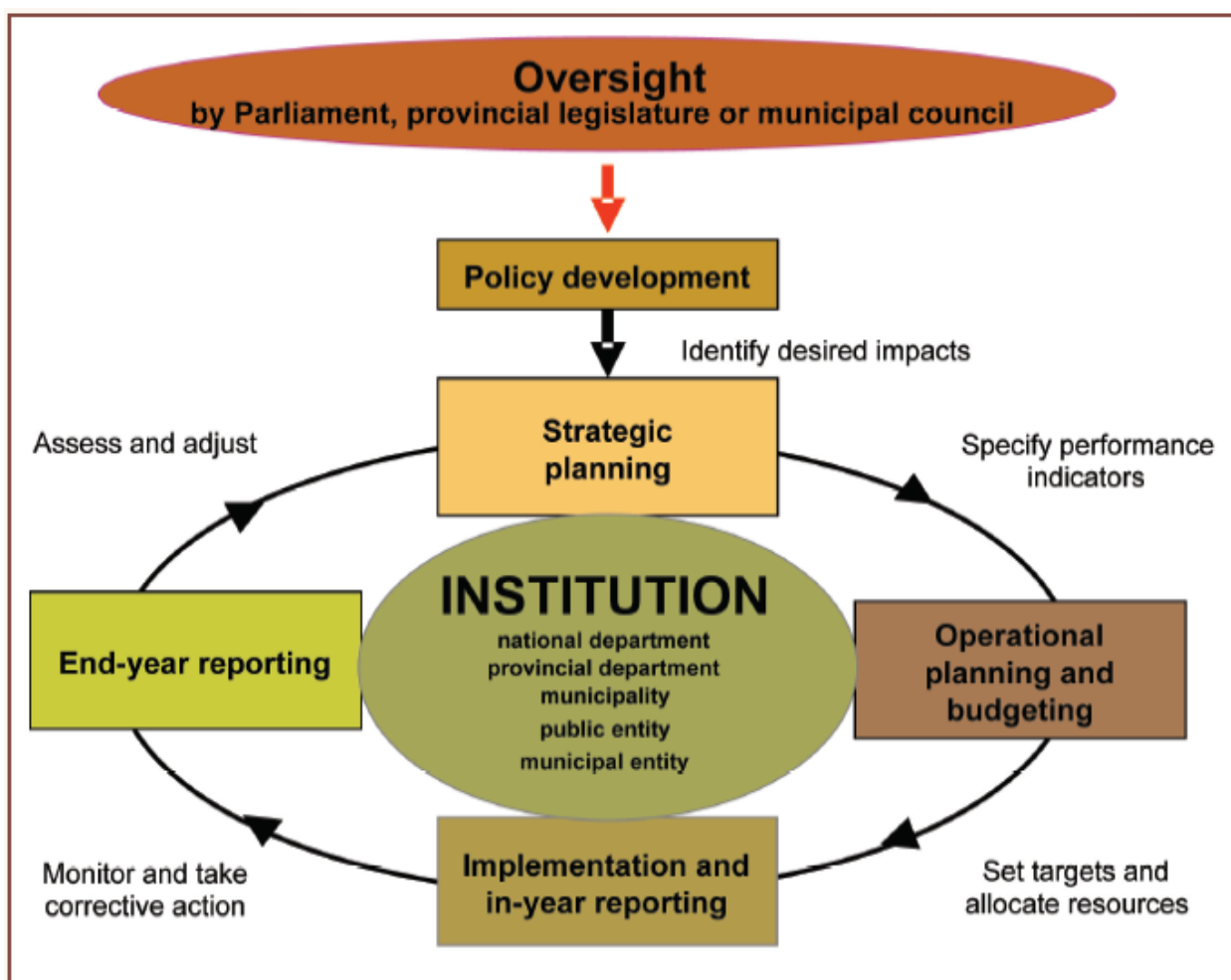
*The goal, focus areas, development strategies and eventual projects of the municipality are all directly aligned with the broader governmental strategic documents to ensure the municipality strive to safeguard a sustainable, safe and well-preserved environment for its current citizens and future generations.*

*The municipality's integrated approach to provide an enabling and conducive environment where people enjoy better living conditions and a safe life are reflected in the action plans t*

## Measurable performance objectives and indicators

Performance Management is a system intended to manage and monitor service delivery progress against the identified strategic objectives and priorities. In accordance with legislative requirements and good business practices as informed by the National Framework for Managing Programme Performance Information, the Municipality has developed and implemented a performance management system of which system is constantly refined as the integrated planning process unfolds. The Municipality targets, monitors, assess and reviews organisational performance which in turn is directly linked to individual performance.

At any given time within government, information from multiple years is being considered; plans and budgets for next year; implementation for the current year; and reporting on last year's performance. Although performance information is reported publicly during the last stage, the performance information process begins when policies are being developed, and continues through each of the planning, budgeting, implementation and reporting stages. The planning, budgeting and reporting cycle can be graphically illustrated as follows:



### Figure 1 Planning, budgeting and reporting cycle

The performance of the Municipality relates directly to the extent to which it has achieved success in realising its goals and objectives, complied with legislative requirements and meeting stakeholder expectations. The Municipality therefore has adopted one integrated performance management system which encompasses:

- Planning (setting goals, objectives, targets and benchmarks);
- Monitoring (regular monitoring and checking on the progress against plan);
- Measurement (indicators of success);
- Review (identifying areas requiring change and improvement);
- Reporting (what information, to whom, from whom, how often and for what purpose); and
- Improvement (making changes where necessary).

The performance information concepts used by the Municipality in its integrated performance management system are aligned to the **Framework of Managing Programme Performance Information** issued by the National Treasury:

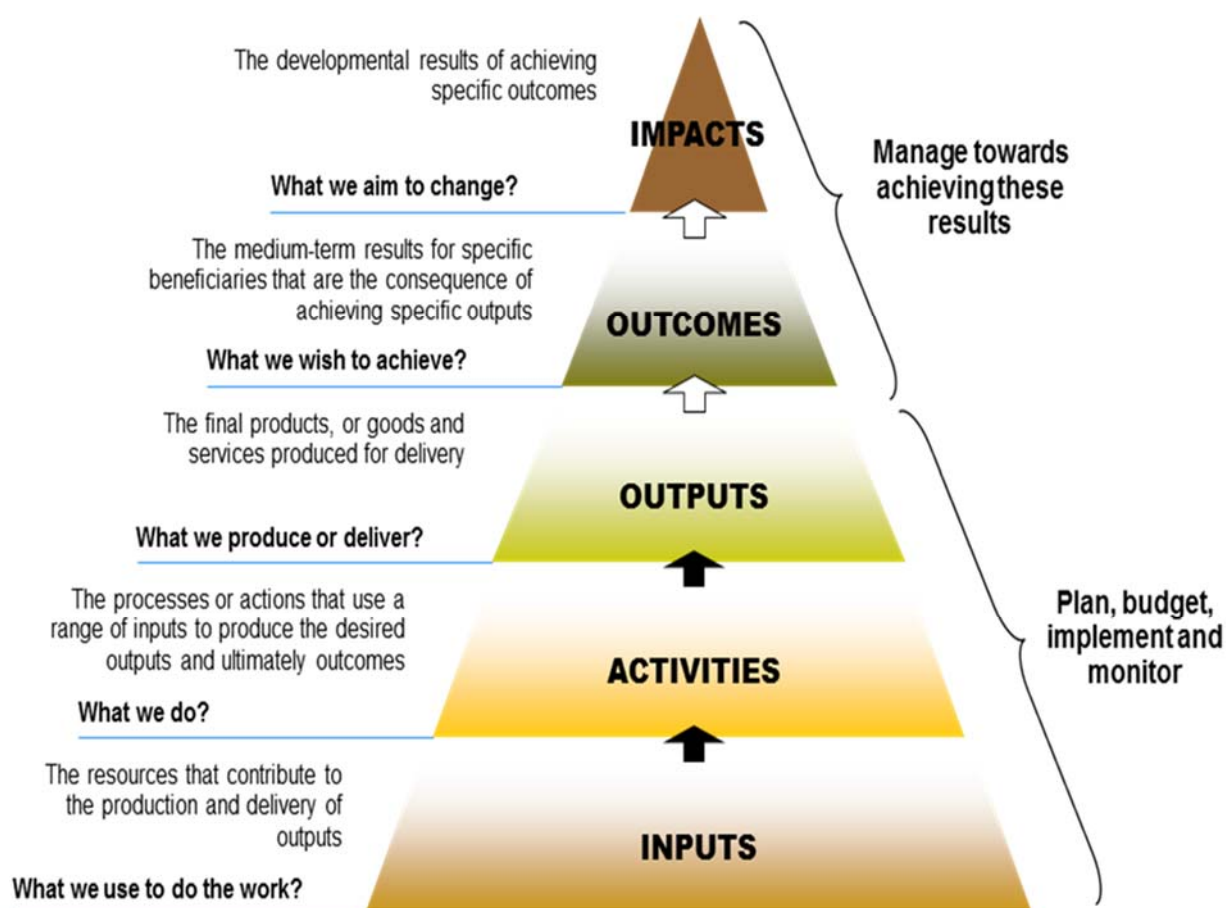


Figure 2 Definition of performance information concepts

The following table provides the main measurable performance objectives the municipality undertakes to achieve this financial year

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**Table 18 KZN263 Table SA7 - Measurable performance objectives**

## KZN263 Abaqulusi - Supporting Table SA7 Measureable performance objectives

Description	Unit of measurement	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>Vote 1 - vote name</b>										
Function 1 - (name)										
Sub-function 1 - (name)										
<i>Insert measure/s description</i>										
Sub-function 2 - (name)										
<i>Insert measure/s description</i>										
Sub-function 3 - (name)										
<i>Insert measure/s description</i>										
Function 2 - (name)										
Sub-function 1 - (name)										
<i>Insert measure/s description</i>										
Sub-function 2 - (name)										
<i>Insert measure/s description</i>										
Sub-function 3 - (name)										
<i>Insert measure/s description</i>										
<b>Vote 2 - vote name</b>										
Function 1 - (name)										
Sub-function 1 - (name)										
<i>Insert measure/s description</i>										
Sub-function 2 - (name)										
<i>Insert measure/s description</i>										
Sub-function 3 - (name)										
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Function 2 - (name)										
Sub-function 1 - (name)										
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Sub-function 3 - (name)										
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Vote 3 - vote name										
Function 1 - (name)										
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Sub-function 2 - (name)										
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Sub-function 3 - (name)										
Insert measure/s description										
And so on for the rest of the Votes										

The following table sets out the municipality's main performance objectives and benchmarks for the 2020/21 MTREF.

**Table 19 KZN263 Table SA8 - Performance Indicators and Benchmarks**

**KZN263 Abaqulusi - Supporting Table SA8 Performance indicators and benchmarks**

Description of financial indicator	Basis of calculation	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b><u>Borrowing Management</u></b>											
<b>Credit Rating</b>											
Capital Charges to Operating Expenditure	Interest & Principal Paid /Operating Expenditure	0.0%	3.1%	0.1%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%
Capital Charges to Own Revenue	Finance charges & Repayment of borrowing /Own Revenue	0.0%	4.9%	0.1%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%
Borrowed funding of 'own' capital expenditure	Borrowing/Capital expenditure excl. transfers and grants and contributions	0.0%	109.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b><u>Safety of Capital</u></b>											
Gearing	Long Term Borrowing/ Funds & Reserves	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b><u>Liquidity</u></b>											
Current Ratio	Current assets/current liabilities	0.8	0.8	0.8	0.5	0.9	–	0.9	1.5	1.5	1.5
Current Ratio adjusted for aged debtors	Current assets less debtors > 90 days/current liabilities	0.8	0.8	0.8	0.5	0.9	–	0.9	1.5	1.5	1.5
Liquidity Ratio	Monetary Assets/Current Liabilities	0.0	(0.3)	0.0	5.1	(1.2)	–	0.2	0.9	1.0	1.0
<b><u>Revenue Management</u></b>											
Annual Debtors Collection Rate (Payment Level %)	Last 12 Mths Receipts/Last 12 Mths Billing		111.9%	461.9%	101.4%	-3.9%	-1.8%	0.0%	94.4%	85.3%	85.3%
Current Debtors Collection Rate (Cash receipts % of Ratepayer & Other revenue)		111.9%	461.9%	101.4%	-3.9%	-1.8%	0.0%	94.4%	85.3%	85.3%	85.3%
Outstanding Debtors to Revenue	Total Outstanding Debtors to Annual Revenue	57.4%	63.9%	59.0%	62.1%	109.1%	0.0%	77.8%	8.2%	8.2%	8.2%
Longstanding Debtors Recovered	Debtors > 12 Mths Recovered/Total Debtors > 12 Months Old										
<b><u>Creditors Management</u></b>											

Creditors System Efficiency	% of Creditors Paid Within Terms (within 'MFMA' s 65(e))										
Creditors to Cash and Investments		-207.7%	14.3%	-228.5%	19.1%	-58.0%	0.0%	681.6%	-144.9%	-72.8%	-52.2%
<u>Other Indicators</u>											
	Total Volume Losses (kW)										
	Total Cost of Losses (Rand '000)										
Electricity Distribution Losses (2)	% Volume (units purchased and generated less units sold)/units purchased and generated										
	Total Volume Losses (kℓ)										
	Total Cost of Losses (Rand '000)										
Water Distribution Losses (2)	% Volume (units purchased and generated less units sold)/units purchased and generated										
Employee costs	Employee costs/(Total Revenue - capital revenue)	34.1%	30.6%	25.2%	29.4%	28.7%	0.0%	25.5%	28.0%	27.9%	27.9%
Remuneration	Total remuneration/(Total Revenue - capital revenue)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%
Repairs & Maintenance	R&M/(Total Revenue excluding capital revenue)	0.0%	0.0%	1.9%	2.3%	4.4%	0.0%		3.9%	3.9%	3.5%
Finance charges & Depreciation	FC&D/(Total Revenue - capital revenue)	14.3%	32.0%	14.1%	11.6%	11.1%	0.0%	0.2%	6.9%	7.0%	7.6%
<u>IDP regulation financial viability indicators</u>	-										
i. Debt coverage	(Total Operating Revenue - Operating Grants)/Debt service payments due within financial year)	8.8	23.1	381.1	199.8	199.8	199.8	149.5	303.1	300.7	315.1
ii. O/S Service Debtors to Revenue	Total outstanding service debtors/annual revenue received for services	103.4%	106.4%	95.1%	104.1%	185.1%	0.0%	124.5%	13.1%	13.1%	13.1%
iii. Cost coverage	(Available cash + Investments)/monthly fixed operational expenditure	(3.5)	44.7	(4.0)	(9.2)	(9.1)	-	1.9	(1.5)	(2.9)	(4.2)

## Performance indicators and benchmarks

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### Borrowing Management

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Capital expenditure in local government can be funded by capital grants, own-source revenue and long-term borrowing. The ability of a municipality to raise long term borrowing is largely dependent on its creditworthiness and financial position. As with all other municipalities, Abaqulusi Municipality's borrowing strategy is primarily informed by the affordability of debt repayments. The following financial performance indicators have formed part of the compilation of the 2020/21 MTREF:

- Borrowing to asset ratio is a measure of the long-term borrowing as a percentage of the total asset base of the municipality. This ratio is 0% and must not be considered a measure on borrowing capacity in isolation of other ratios and measures.
- Capital charges to operating expenditure are a measure of the cost of borrowing in relation to the operating expenditure. It can be seen that the cost of borrowing is steady, from 0% in 2015/16 to 0% by 2019/20. It is estimated that the cost of borrowing as a percentage of the operating expenditure will be at 0 % in 2020/21 and will then remain at 0 % at the end of the MTREF. While borrowing is considered a prudent financial instrument in financing capital infrastructure development, this indicator will have to be carefully monitored going forward as the Municipality has reached its prudential borrowing limits.
- Borrowing funding of own capital expenditure measures the degree to which own capital expenditure (excluding grants and contributions) has been funded by way of borrowing. The average over MTREF is 0 % which substantiates the above-mentioned statement that the Municipality has reached its prudential borrowing limits.

In summary, various financial risks could have a negative impact on the future borrowing capacity of the municipality. In particular, the continued ability of the Municipality to meet its revenue targets and ensure its forecasted cash flow targets are achieved will be critical in meeting the repayments of the debt service costs. As part of the compilation of the 2020/21 MTREF the potential of smoothing out the debt profile over the longer term will be investigated.

### Safety of Capital

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- The debt-to-equity ratio is a financial ratio indicating the relative proportion of equity and debt used in financing the municipality's assets. The indicator is based on the total of loans, creditors, and overdraft and tax provisions as a percentage of funds and reserves. As part of the planning guidelines that informed the compilation of the 2020/21 MTREF ensuring proper cash-backing of reserves and funds has been considered a prudent financial sustainability objective, hence the ration remains at 0%.
- The gearing ratio is a measure of the total long-term borrowings over funds and reserves. The ratio remains at 0%.

### Liquidity

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- Current ratio is a measure of the current assets divided by the current liabilities and as a benchmark the Municipality has set a limit of 1, hence at no point in time should this ratio be less than 1. For the 2019/20 MTREF the current ratio is 0,9 and in the 2020/21 financial year and remains at 1,5 for the two outer years of the MTREF.

- The liquidity ratio is a measure of the ability of the municipality to utilize cash and cash equivalents to extinguish or retire its current liabilities immediately. Ideally the municipality should have the equivalent cash and cash equivalents on hand to meet at least the current liabilities, which should translate into a liquidity ratio of 1. Anything below 1 indicates a shortage in cash to meet creditor obligations. For the 2019/20 financial year the ratio was 0.9 and as part of the financial planning strategy it has improved to 1,5 in the 2020/21 financial year. This needs to be considered a pertinent risk for the municipality as any under collection of revenue will translate into serious financial challenges for the Municipality. As part of the longer-term financial planning objectives this ratio will have to be set at a minimum of 1.

### Revenue Management

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- As part of the financial sustainability strategy, an aggressive revenue management framework has been implemented to increase cash inflow, not only from current billings but also from debtors that are in arrears in excess of 90 days. The intention of the strategy is to streamline the revenue value chain by ensuring accurate billing, customer service, and credit control and debt collection.

### Creditors Management

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- The Municipality has not managed to ensure that creditors are settled within the legislated 30 days of invoice. While the liquidity ratio is of concern, by applying daily cash flow management the municipality will manage to ensure a 100% compliance rate to this legislative obligation. This is required to have a favourable impact on suppliers' perceptions of risk of doing business with the Municipality, which is expected to benefit the Municipality in the form of more competitive pricing of tenders, as suppliers compete for the Municipality's business.

### Other Indicators

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- The electricity distribution losses have decreased from 27,8% in 2016/17 to 22% in 2017/18 and for 2018/19 decreased to 19%. The initiatives to ensure these targets are controlled and lowered during the 2020/21 financial year include managing illegal connections and theft of electricity by auditing all systems, including prepaid meters.
- The water distribution losses continue to decrease from 71% in 2016/17 to 48% in 2017/18, however increased to 60% in 2018/19. The municipality will have to introduce a water leakage report and action centre. Also, areas currently not metered will have to have meters installed to ensure residents pay for water consumed. It is planned to further try and reduce distribution losses from 50% in 2020/21 to 20% by 2021/22.
- Employee costs as a percentage of operating revenue continues to increase over the MTREF. This is primarily owing to the high increase in bulk purchases which directly increase revenue levels, as well as increased allocation relating to operating grants and transfers.
- Similar to that of employee costs, repairs and maintenance as percentage of operating revenue is also decreasing owing directly to cost drivers such as bulk purchases increasing far above inflation. In real terms, repairs and maintenance has increased as part of the Municipality's strategy to ensure the management of its asset base.

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**Free Basic Services: basic social services package for indigent households**

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*The social package assists residents that have difficulty paying for services and are registered as indigent households in terms of the Indigent Policy of the Municipality. Only registered indigents qualify for the free basic services and all indigents must apply annually and these applications will be scrutinized to ensure they are genuine.*

*For the 2020/21 financial year registered indigents have been provided for in the budget with this figured increasing by 2021/22. In terms of the Municipality's indigent policy registered households are entitled to 6kl free water, 50 kwh of electricity, 6 kl sanitation and free waste removal equivalent to 85ℓ once a week, as well as a discount on their property rates.*

*Further detail relating to the number of households receiving free basic services, the cost of free basic services, highest level of free basic services as well as the revenue cost associated with the free basic services is contained in Table 27 A10 (Basic Service Delivery Measurement) on page 75*

*Note that the number of households in informal areas that receive free services and the cost of these services (e.g. the provision of water through stand pipes, water tankers, etc) are not taken into account in the table noted above.*

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**Providing clean water and managing waste water**

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*The Municipality is in the process of applying to the Department of Water Affairs to become the Water Services Authority for the entire municipality in terms of the Water Services Act, 1997 and acts as water services provider. The water is generated from the Municipality's own water sources, such as boreholes and small dams.*

*The waste water plants will require renewals/upgrading to meet the minimum Green Drop certification standards. This has been prioritised as part of the 2020/21 medium term capital budget.*

*The following is briefly the main challenges facing the Municipality in this regard:*

- The infrastructure at most of the waste water treatment works is old and insufficient to treat the increased volumes of waste water to the necessary compliance standard;*
- Shortage of skilled personnel makes proper operations and maintenance difficult;*
- There is a lack of proper regional catchment management, resulting in storm water entering the sewerage system.*

*The following are some of the steps that need to be undertaken to address these challenges:*

- Infrastructure shortcomings will be addressed through the capital budget in terms of a 5-year upgrade plan;*
- The filling of vacancies has commenced and the Waste Water Section will embark on an in-house training programme, especially for operational personnel;*
- The Section is working in consultation with the Department of Water Affairs to address catchment management.*

## **Overview of budget related-policies**

*The Municipality's budgeting process is guided and governed by relevant legislation, frameworks, strategies and related policies.*

### **Review of credit control and debt collection procedures/policies**

*The policy adopted last year is credible, sustainable, manageable and informed by affordability and value for money. During the 2020/21 financial year there will be a need to review certain components to achieve a higher collection rate. Some of the possible revisions will include the lowering of the credit periods for the down payment of debt. In addition, emphasis will be placed on speeding up the indigent registration process to ensure that credit control and debt collection efforts are not fruitlessly wasted on these debtors.*

*As most of the indigents within the municipal area are unable to pay for municipal services because they are unemployed, an Integrated Indigent Exit Programme will have to be developed to link the registered indigent households to development, skills and job opportunities. The programme will further seek to ensure that all departments as well as external role players are actively involved in the reduction of the number of registered indigent households.*

*The 2020/21 MTREF has been prepared on the basis of achieving an average debtors' collection rate of 92% on current billings. In addition, the collection of debt in excess of 90 days has been prioritised as a pertinent strategy in increasing the Municipality's cash levels. In addition, the potential of a payment incentive scheme is being investigated and if found to be viable will be incorporated into the policy.*

### **Asset Management, Infrastructure Investment and Funding Policy**

*A proxy for asset consumption can be considered the level of depreciation each asset incurs on an annual basis. Preserving the investment in existing infrastructure needs to be considered a significant strategy in ensuring the future sustainability of infrastructure and the Municipality's revenue base. Within the framework, the need for asset renewal was considered a priority and hence the capital programme was determined based on renewal of current assets versus new asset construction.*

*Further, continued improvements in technology generally allows many assets to be renewed at a lesser 'real' cost than the original construction cost. Therefore, it is considered prudent to allow for a slightly lesser continual level of annual renewal than the average annual depreciation. An Asset Management, Infrastructure and Funding Policy is therefore considered a strategic guide in ensuring a sustainable approach to asset renewal, repairs and maintenance and utilised as a guide to the selection and prioritisation of individual capital projects. In addition, the policy will prescribe the accounting and administrative policies and procedures relating to property, plant and equipment (fixed assets).*

### **Budget Adjustment Policy**

*The adjustments budget process is governed by various provisions in the MFMA and is aimed at instilling and establishing an increased level of discipline, responsibility and accountability in the financial management practices of municipalities. To ensure that the Municipality continues to deliver on its core mandate and achieves its developmental goals, the mid-year review and adjustment budget process will be utilised to ensure that underperforming functions are identified and funds redirected to performing functions.*

### **Supply Chain Management Policy**

*The amended Supply Chain Management Policy must be adopted by Council in May 2019. The amendments must be extensively consulted on before the adoption in May 2019.*

## **Budget and Virements Policy**

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The Budget and Virements Policy aims to empower senior managers with an efficient financial and budgetary amendment and control system to ensure optimum service delivery within the legislative framework of the MFMA and the Municipality's system of delegations. The Budget and Virements Policy was amended to ensure it is mSCOA compliant and needs to be approved by Council in May 2019 in respect of both Operating and Capital Budget Fund Transfers.

## **Cash Management and Investment Policy**

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The Municipality's Cash Management and Investment Policy needs to be approved by Council in May 2019. The aim of the policy is to ensure that the Municipality's surplus cash and investments are adequately managed, especially the funds set aside for the cash backing of certain reserves. The policy details the minimum cash and a cash equivalent required at any point in time and introduces time frames to achieve certain benchmarks. The amendment is to ensure the policy is GRAP compliant.

## **Tariff Policies**

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The Municipality's tariff policies provide a broad framework within which the Council can determine fair, transparent and affordable charges that also promote sustainable service delivery. The policies have been approved on various dates and a consolidated tariff policy is envisaged to be compiled for ease of administration and implementation of the next two years.

## **Financial Modelling and Scenario Planning Policy**

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The Financial Modelling and Scenario Planning Policy will be compiled during the 2020/21 MTREF with the emphasis on affordability and long-term sustainability. The policy will dictate the approach to longer term financial modelling. The outcomes will then be filtered into the budget process. The model and scenario planning outcomes will be taken to Council every November and then translate into recommendations for the budget guidelines that inform the compilation of the next MTREF. One of the salient features of the policy will be the emphasis on financial sustainability. Amongst others, the following will be modelled as part of the financial modelling and scenario planning process:

- Approved 2019/20 Adjustments Budget;
- Cash Flow Management Interventions, Initiatives and Strategies (including the cash backing of reserves);
- Economic climate and trends (i.e. Inflation, household debt levels, indigent factors, growth, recessionary implications);
- Loan and investment possibilities;
- Performance trends;
- Tariff Increases;
- The ability of the community to pay for services (affordability);
- Policy priorities;
- Improved and sustainable service delivery; and
- Debtor payment levels.

All the above existing policies are available on the Municipality's website, and all new policies will be placed on the website once adopted by Council. These include the following budget related policies:

- Property Rates Policy;
- Funding and Reserves Policy;
- Borrowing Policy;
- Budget Policy; and
- Basic Social Services Package (Indigent Policy).



## Overview of budget assumptions

### External factors

Owing to the economic slowdown, financial resources are limited due to reduced payment levels by consumers. This has resulted in declining cash inflows, which has necessitated restrained expenditure to ensure that cash outflows remain within the affordability parameters of the Municipality's finances.

### General inflation outlook and its impact on the municipal activities

There are five key factors that have been taken into consideration in the compilation of the 2020/21 MTREF:

- National Government macro-economic targets;
- The general inflationary outlook and the impact on Municipality's residents and businesses;
- The impact of municipal cost drivers;
- The increase in prices for bulk electricity; and
- The increase in the cost of remuneration. Employee related costs comprise 31% of total operating expenditure in the 2020/21 MTREF and therefore this increase above inflation places a disproportionate upward pressure on the expenditure budget

### Interest rates for borrowing and investment of funds

The MFMA specifies that borrowing can only be utilised to fund capital or refinancing of borrowing in certain conditions.

### Collection rate for revenue services

The base assumption is that tariff and rating increases will increase at a rate slightly higher than CPI over the long term. It is also assumed that current economic conditions, and relatively controlled inflationary conditions, will continue for the forecasted term.

The rate of revenue collection is currently expressed as a percentage (90%) of annual billings. Cash flow is assumed to be 90% of billings, plus an increased collection of arrear debt from the revised collection and credit control policy. The performance of arrear collections will however only be considered a source of additional cash in-flow once the performance has been carefully monitored.

### Growth or decline in tax base of the municipality

Debtors' revenue is assumed to increase at a rate that is influenced by the consumer debtors' collection rate, tariff/rate pricing, real growth rate of the Municipality, household formation growth rate and the poor household change rate.

Household formation is the key factor in measuring municipal revenue and expenditure growth, as servicing 'households' is a greater municipal service factor than servicing individuals. Household formation rates are assumed to convert to household dwellings. In addition, the change in the number of poor households influences the net revenue benefit derived from household formation growth, as it assumes that the same costs incurred for servicing the household exist, but that no consumer revenue is derived as the 'poor household' limits consumption to the level of free basic services.

## **Salary increases**

The multi-year Salary and Wage Collective Agreement from SALGBC has expired and consultations are still ongoing until National Treasury advise the outcome, the municipality has budget for an annual increase of 7% for the 2020/21 financial year and for the two outer years 6%.

## **Impact of national, provincial and local policies**

Integration of service delivery between national, provincial and local government is critical to ensure focussed service delivery and, in this regard, various measures were implemented to align IDPs, provincial and national strategies around priority spatial interventions. In this regard, the following national priorities form the basis of all integration initiatives:

- Creating jobs;
- Enhancing education and skill development;
- Improving Health services;
- Rural development and agriculture; and
- Fighting crime and corruption.

To achieve these priorities integration mechanisms are in place to ensure integrated planning and execution of various development programs. The focus will be to strengthen the link between policy priorities and expenditure thereby ensuring the achievement of the national, provincial and local objectives.

## **Ability of the municipality to spend and deliver on the programmes**

It is estimated that a spending rate of at least 97 % is achieved on operating expenditure and 98% on the capital programme for the 2020/21 MTREF of which performance has been factored into the cash flow budget.

## **Overview of budget funding**

### **Medium-term outlook: operating revenue**

Tariff setting plays a major role in ensuring desired levels of revenue. Getting tariffs right assists in the compilation of a credible and funded budget. The Municipality derives most of its operational revenue from the provision of goods and services such as water, electricity, sanitation and solid waste removal. Property rates, operating and capital grants from organs of state and other minor charges (such as building plan fees, licenses and permits etc).

The revenue strategy is a function of key components such as:

- Growth in the municipality and economic development;
- Revenue management and enhancement;
- Achievement of a 90 % annual collection rate for consumer revenue;
- National Treasury guidelines;
- Electricity tariff increases within the National Electricity Regulator of South Africa (NERSA) approval;
- Achievement of full cost recovery of specific user charges;
- Determining tariff escalation rate by establishing/calculating revenue requirements;
- The Property Rates Policy in terms of the Municipal Property Rates Act, 2004 (Act 6 of 2004) (MPRA), and
- And the ability to extend new services and obtain cost recovery levels.

*The above principles guide the annual increase in the tariffs charged to the consumers and the ratepayers aligned to the economic forecasts.*

*The proposed tariff increases for the 2020/21 MTREF on the different revenue categories are:*

*Revenue to be generated from property rates is R84,6 million in the 2020/21 financial year and increases to R92,9 million by 2022/23 which represents 15% of the operating revenue base of the Municipality. It remains relatively constant over the medium-term. With the implementation of the Municipal Property Rates Act the basis of rating significantly changed.*

*The Municipality is still in a process of further data verification and validation relating to the valuation roll. As the levying of property rates is considered strategic revenue source further supplementary valuation processes will be undertaken during the 2020/21 financial year. The outcome of this initiative will be closely monitored and reported on a regular basis as part of the quarterly performance reporting.*

*Services charges relating to electricity, water, sanitation and refuse removal constitutes the biggest component of the revenue basket of the Municipality totalling R 280,4 million for the 2020/21 financial year and increasing to R307,9 million by 2022/23. For the 2020/21 financial year services charges amount to 48% of the total revenue base and remains constant over the medium-term.*

*Operational grants and subsidies amount to R 176,1 million, R 190,1 million and R 200,2 million for each of the respective financial years of the MTREF, or 32% of operating revenue. It needs to be noted that in real terms the grants receipts from national government are growing rapidly over the MTREF. The percentage of the total operational grants and transfers in relation to the total operating revenue is distorted owing to the high increases in revenue relating to services charges.*

*Investment revenue contributes marginally to the revenue base of the Municipality with a budget allocation of R1,7 million, R1,3 million for the respective three financial years of the 2020/21 MTREF. It needs to be noted that these allocations have been conservatively estimated and as part of the cash backing of reserves and provisions. The actual performance against budget will be carefully monitored. Any variances in this regard will be addressed as part of the mid-year review and adjustments budget.*

*The tables below provide detail investment information and investment particulars by maturity.*

**Table 20 KZN263 SA15 – Detail Investment Particulars by type****KZN263 Abaqulusi - Supporting Table SA15 Investment particulars by type**

Investment type	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand										
<b>Parent municipality</b>										
Securities - National Government										
Listed Corporate Bonds										
Deposits - Bank										
Deposits - Public Investment Commissioners										
Deposits - Corporation for Public Deposits										
Bankers' Acceptance Certificates										
Negotiable Certificates of Deposit - Banks										
Guaranteed Endowment Policies (sinking)										
Repurchase Agreements - Banks										
Municipal Bonds										
<b>Municipality sub-total</b>	1	-	-	-	-	-	-	-	-	-
<b>Entities</b>										
Securities - National Government										
Listed Corporate Bonds										
Deposits - Bank										
Deposits - Public Investment Commissioners										
Deposits - Corporation for Public Deposits										
Bankers' Acceptance Certificates										
Negotiable Certificates of Deposit - Banks										
Guaranteed Endowment Policies (sinking)										
Repurchase Agreements - Banks										
<b>Entities sub-total</b>		-	-	-	-	-	-	-	-	-
<b>Consolidated total:</b>		-	-	-	-	-	-	-	-	-

**Table 21 KZN263 SA16 – Investment Particulars by Maturity****KZN263 Abaqulusi - Supporting Table SA16 Investment particulars by maturity**

Investments by Maturity	Ref	Period of Investment	Type of Investment	Capital Guarantee (Yes/ No)	Variable or Fixed interest rate	Interest Rate *	Commission Paid (Rands)	Commission Recipient	Expiry date of investment
Name of institution & investment ID	1	Yrs/Months							
<u>Parent municipality</u>									
Municipality sub-total									
<u>Entities</u>									
Entities sub-total									
<b>TOTAL INVESTMENTS AND INTEREST</b>	<b>1</b>								

For the medium-term, the funding strategy has been informed directly by ensuring financial sustainability and continuity. The draft MTREF therefore provides for a zero balance in each of the financial years. The municipality is seriously busy with an exercise of auditing of meters for electricity in the 2020/21 financial year.

### Medium-term outlook: capital revenue

The following table is a breakdown of the funding composition of the 2020/21 medium-term capital programme:

**Table 22 Sources of Capital Revenue over the MTREF – Medium Term Revenue & Expenditure Framework A5 Capital**

<u>Funded by</u>				
National Government	-	40 821	48 779	48 626
Provincial Government		-	-	-
District Municipality		-	-	-
Other transfers and grants		-	-	-
Transfers recognised - capital	4	40 821	48 779	48 626
Public contributions and donations	5			
Borrowing	6	-	-	-
Internally generated funds		4 550	-	-
<b>Total Capital Funding</b>	<b>7</b>	<b>45 371</b>	<b>48 779</b>	<b>48 626</b>

***Figure 3 Sources of capital revenue for the 2020/21 financial year***

*Capital grants and receipts represents R 4,5 million from own funding and R40 million from grant funding for the 2020/21 financial year.*

*The following table is a detailed analysis of the Municipality's borrowing liability. (SA 17)*

**Table 23 KZN263 Table SA 17 - Detail of Borrowings Categorised by Type****KZN263 Abaqulusi - Supporting Table SA17 Borrowing**

Borrowing - Categorised by type  R thousand	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b><u>Parent municipality</u></b>										
Annuity and Bullet Loans										
Long-Term Loans (non-annuity)										
Local registered stock										
Instalment Credit										
Financial Leases										
PPP liabilities										
Finance Granted by Cap Equipment Supplier										
Marketable Bonds										
Non-Marketable Bonds										
Bankers Acceptances										
Financial derivatives										
Other Securities										
<b>Municipality sub-total</b>	<b>1</b>	-	-	-	-	-	-	-	-	-
<b><u>Entities</u></b>										
Annuity and Bullet Loans										
Long-Term Loans (non-annuity)										
Local registered stock										
Instalment Credit										
Financial Leases										
PPP liabilities										
Finance Granted by Cap Equipment Supplier										
Marketable Bonds										
Non-Marketable Bonds										
Bankers Acceptances										



Financial derivatives										
Other Securities										
Entities sub-total	1	-	-	-	-	-	-	-	-	-
Total Borrowing	1	-	-	-	-	-	-	-	-	-
Unspent Borrowing - Categorised by type										
Parent municipality										
Long-Term Loans (annuity/reducing balance)										
Long-Term Loans (non-annuity)										
Local registered stock										
Instalment Credit										
Financial Leases										
PPP liabilities										
Finance Granted by Cap Equipment Supplier										
Marketable Bonds										
Non-Marketable Bonds										
Bankers Acceptances										
Financial derivatives										
Other Securities										
Municipality sub-total	1	-	-	-	-	-	-	-	-	-
Entities										
Long-Term Loans (annuity/reducing balance)										
Long-Term Loans (non-annuity)										
Local registered stock										
Instalment Credit										
Financial Leases										
PPP liabilities										
Finance Granted by Cap Equipment Supplier										
Marketable Bonds										
Non-Marketable Bonds										
Bankers Acceptances										
Financial derivatives										
Other Securities										
Entities sub-total	1	-	-	-	-	-	-	-	-	-
Total Unspent Borrowing	1	-	-	-	-	-	-	-	-	-

**Figure 4 Growth in outstanding borrowing (long-term liabilities)**

*Internally generated funds consist of a mixture between surpluses generated on the operating statement of financial performance and cash backed reserves. In determining the credibility of this funding source, it becomes necessary to review the cash flow budget as well as the cash backed reserves and accumulated funds reconciliation, as discussed below.*

Table 24 KZN263 Table SA 18 - Capital transfers and Grant Receipts

## KZN263 Abaqulusi - Supporting Table SA18 Transfers and grant receipts

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
RECEIPTS:	1, 2									
- <u>Operating Transfers and Grants</u>										
National Government:		129 913	135 462	150 041	172 970	172 970	172 970	176 191	190 168	200 206
Local Government Equitable Share		106 890	117 257	130 276	148 281	148 281	148 281	160 312	173 368	185 006
Finance Management		1 625	1 700	1 770	2 235	2 235	2 235	2 600	2 800	3 200
Municipal Systems Improvement		-	-	1 700	1 800	1 800	1 800	-	-	-
Integrated National Electrification Programme		20 000	15 000	15 000	19 000	19 000	19 000	11 448	14 000	12 000
EPWP Incentive		1 398	1 505	1 295	1 654	1 654	1 654	1 831	-	-
Other transfers/grants [insert description]										
Provincial Government:		4 068	4 052	4 111	5 503	5 503	5 503	-	-	-
Sport and Recreation				50						
Arts & Culture - Museum		175	183		202	202	202			
Arts & Culture - Library - Provincial		3 714	2 963	3 111	4 284	4 284	4 284			
Arts & Culture - Library - Community Centre		179	906	950	1 017	1 017	1 017			
District Municipality:		-	-	-	-	-	-	-	-	-
[insert description]										
Other grant providers:		-	-	-	-	-	-	-	-	-
[insert description]										
Total Operating Transfers and Grants	5	133 981	139 514	154 152	178 473	178 473	178 473	176 191	190 168	200 206
<u>Capital Transfers and Grants</u>										
National Government:		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
Municipal Infrastructure Grant (MIG)		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082

Other capital transfers/grants [insert desc]										
Provincial Government:		-	-	-	-	-	-	-	-	-
Other capital transfers/grants [insert description]										
District Municipality:		-	-	-	-	-	-	-	-	-
[insert description]										
Other grant providers:		-	-	-	-	-	-	-	-	-
[insert description]										
Total Capital Transfers and Grants	5	30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
TOTAL RECEIPTS OF TRANSFERS & GRANTS		164 136	177 254	190 586	215 608	215 608	215 608	213 095	230 062	242 288

## KZN263 Abaqulusi - Supporting Table SA22 Summary councillor and staff benefits

Summary of Employee and Councillor remuneration	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand		A	B	C	D	E	F	G	H	I
-	1									
<u>Councillors (Political Office Bearers plus Other)</u>										
Basic Salaries and Wages		-	-	821	-	-	-	-	-	-
Pension and UIF Contributions		-	-	-	-	-	-	-	-	-
Medical Aid Contributions		-	-	-	-	-	-	-	-	-
Motor Vehicle Allowance		-	10	-	-	-	-	-	-	-
Cellphone Allowance		-	14 994	15 207	18 300	18 300	-	19 490	20 425	21 406
Housing Allowances		-	-	-	-	-	-	-	-	-
Other benefits and allowances		16 145	-	-	-	-	-	-	-	-
Sub Total - Councillors		16 145	15 005	16 029	18 300	18 300	-	19 490	20 425	21 406
% increase	4		(7.1%)	6.8%	14.2%	-	(100.0%)	-	4.8%	4.8%
<u>Senior Managers of the Municipality</u>	2									
Basic Salaries and Wages		-	-	-	-	-	-	-	-	-
Pension and UIF Contributions		-	-	-	-	-	-	-	-	-
Medical Aid Contributions		-	-	-	-	-	-	-	-	-
Overtime		-	-	-	-	-	-	-	-	-
Performance Bonus		-	-	-	-	-	-	-	-	-
Motor Vehicle Allowance	3	-	-	-	-	-	-	-	-	-
Cellphone Allowance	3	-	-	-	-	-	-	-	-	-
Housing Allowances	3	-	-	-	-	-	-	-	-	-
Other benefits and allowances	3	-	-	-	-	-	-	-	-	-
Payments in lieu of leave		-	-	-	-	-	-	-	-	-
Long service awards		-	-	-	-	-	-	-	-	-
Post-retirement benefit obligations	6	-	-	-	-	-	-	-	-	-
Sub Total - Senior Managers of Municipality		-	-	-	-	-	-	-	-	-
% increase	4		-	-	-	-	-	-	-	-
<u>Other Municipal Staff</u>										
Basic Salaries and Wages		104 787	120 111	98 240	112 692	115 784	-	120 894	126 570	132 860
Pension and UIF Contributions		5 855	(2 863)	685	3 672	3 667	-	3 858	4 043	4 237
Medical Aid Contributions		6 274	7 672	6 974	8 444	8 444	-	8 993	9 424	9 877
Overtime		15 932	17 450	10 538	8 700	8 320	-	8 861	9 286	9 732
Performance Bonus		4 896	5 807	6 320	6 735	6 735	-	7 216	7 562	7 925
Motor Vehicle Allowance	3	3 062	459	8 278	8 160	8 080	-	8 572	8 983	9 415

Cellphone Allowance	3	-	-	-	-	-	-	-	-	-
Housing Allowances	3	427	781	978	975	999	-	1 063	1 115	1 168
Other benefits and allowances	3	-	-	-	-	-	-	-	-	-
Payments in lieu of leave		-	1 525	-	-	-	-	-	-	-
Long service awards		150	(117)	-	2 000	2 000	-	2 098	2 199	2 304
Post-retirement benefit obligations	6	1 682	781	(1 071)	1 350	1 350	-	1 416	1 484	1 555
<b>Sub Total - Other Municipal Staff</b>		<b>143 064</b>	<b>151 607</b>	<b>130 942</b>	<b>152 728</b>	<b>155 379</b>	<b>-</b>	<b>162 971</b>	<b>170 666</b>	<b>179 073</b>
% increase	4		6.0%	(13.6%)	16.6%	1.7%	(100.0%)	-	4.7%	4.9%
<b>Total Parent Municipality</b>		<b>159 208</b>	<b>166 612</b>	<b>146 971</b>	<b>171 029</b>	<b>173 679</b>	<b>-</b>	<b>182 460</b>	<b>191 091</b>	<b>200 479</b>
			4.7%	(11.8%)	16.4%	1.5%	(100.0%)	-	4.7%	4.9%
<b>Board Members of Entities</b>										
Basic Salaries and Wages										
Pension and UIF Contributions										
Medical Aid Contributions										
Overtime										
Performance Bonus										
Motor Vehicle Allowance	3									
Cellphone Allowance	3									
Housing Allowances	3									
Other benefits and allowances	3									
Board Fees										
Payments in lieu of leave										
Long service awards										
Post-retirement benefit obligations	6									
<b>Sub Total - Board Members of Entities</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
% increase	4		-	-	-	-	-	-	-	-
<b>Senior Managers of Entities</b>										
Basic Salaries and Wages										
Pension and UIF Contributions										
Medical Aid Contributions										
Overtime										
Performance Bonus										
Motor Vehicle Allowance	3									
Cellphone Allowance	3									
Housing Allowances	3									
Other benefits and allowances	3									
Payments in lieu of leave										
Long service awards										

Post-retirement benefit obligations	6									
Sub Total - Senior Managers of Entities		-	-	-	-	-	-	-	-	-
% increase	4		-	-	-	-	-	-	-	-
<u>Other Staff of Entities</u>										
Basic Salaries and Wages										
Pension and UIF Contributions										
Medical Aid Contributions										
Overtime										
Performance Bonus										
Motor Vehicle Allowance	3									
Cellphone Allowance	3									
Housing Allowances	3									
Other benefits and allowances	3									
Payments in lieu of leave										
Long service awards										
Post-retirement benefit obligations	6									
Sub Total - Other Staff of Entities		-	-	-	-	-	-	-	-	-
% increase	4		-	-	-	-	-	-	-	-
Total Municipal Entities		-	-	-	-	-	-	-	-	-
TOTAL SALARY, ALLOWANCES & BENEFITS		159 208	166 612	146 971	171 029	173 679	-	182 460	191 091	200 479
% increase	4		4.7%	(11.8%)	16.4%	1.5%	(100.0%)	-	4.7%	4.9%
TOTAL MANAGERS AND STAFF	5,7	143 064	151 607	130 942	152 728	155 379	-	162 971	170 666	179 073

### Monthly Targets for Revenue, Expenditure and Cash Flow

Description	Budget Year 2020/21												Medium Term Revenue and Expenditure Framework		
	July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>R thousand</b>															
<b>Revenue by Vote</b>															
Vote 1 - VOTE1	–	–	–	–	–	–	–	–	–	–	–	–	–	–	–
Vote 2: Finance & Administration	75 643	8 427	8 427	8 427	8 427	75 643	8 427	8 427	75 643	8 427	8 427	8 427	302 775	319 877	339 086
Vote 3: Community & Social Services	93	93	93	93	93	4 753	93	93	93	93	93	93	5 777	5 979	6 273
Vote 4: Energy Sources	19 581	15 765	15 765	15 765	15 765	19 581	15 765	15 765	19 581	15 765	15 765	15 765	200 630	212 201	219 714
Vote 5: Housing	–	–	–	–	–	316	–	–	–	–	–	–	316	–	–
Vote 6: Internal Audit	–	–	–	–	–	–	–	–	–	–	–	–	–	–	–
Vote 7: Other	–	–	–	–	–	–	–	–	–	–	–	–	–	–	–
Vote 8: Planning and Development	44	44	44	44	44	44	44	44	44	44	44	44	530	303	317
Vote 9: Public Safety	1 164	1 164	1 164	1 164	1 164	1 164	1 164	1 164	1 164	1 164	1 164	1 164	13 967	14 638	15 340
Vote 10: Road Transport	197	197	197	197	197	197	197	197	197	197	197	197	2 363	190	199
Vote 11: Sport and Recreation	–	–	–	–	–	–	–	–	–	–	–	–	–	–	–
Vote 12: Waste Management	1 743	1 743	1 743	1 743	1 743	1 743	1 743	1 743	1 743	1 743	1 743	1 743	20 916	21 920	22 972
Vote 13: Waste Water Management	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	30 010	31 450	32 960
Vote 14: Water Management	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	40 971	42 879	44 937
<b>Total Revenue by Vote</b>	<b>104 380</b>	<b>33 349</b>	<b>33 349</b>	<b>33 349</b>	<b>33 349</b>	<b>109 356</b>	<b>33 349</b>	<b>33 349</b>	<b>104 380</b>	<b>33 349</b>	<b>33 349</b>	<b>33 349</b>	<b>618 256</b>	<b>649 436</b>	<b>681 799</b>
<b>Expenditure by Vote to be appropriated</b>															
Vote 1 - VOTE1	2 964	2 964	2 964	2 964	2 964	2 964	2 964	2 964	2 964	2 964	2 964	2 964	35 566	37 206	38 924
Vote 2: Finance & Administration	6 230	6 230	6 230	6 230	6 230	6 230	6 230	6 230	6 230	6 230	6 230	6 229	74 755	78 316	82 048
Vote 3: Community & Social Services	1 949	1 949	1 949	1 949	1 949	1 949	1 949	1 949	1 949	1 949	1 949	1 949	23 392	24 394	25 787
Vote 4: Energy Sources	20 779	20 779	20 779	20 779	20 779	20 779	20 779	20 779	20 779	20 779	20 779	20 779	249 349	262 152	278 307
Vote 5: Housing	109	109	109	109	109	425	109	109	109	109	109	109	1 624	1 371	1 437
Vote 6: Internal Audit	670	670	670	670	670	670	670	670	670	670	670	670	8 040	8 426	8 830
Vote 7: Other	52	52	52	52	52	52	52	52	52	52	52	52	626	656	687
Vote 8: Planning and Development	1 294	1 294	1 294	1 294	1 294	1 294	1 294	1 294	1 294	1 294	1 294	1 294	15 523	16 269	17 049
Vote 9: Public Safety	2 991	2 991	2 991	2 991	2 991	2 991	2 991	2 991	2 991	2 991	2 991	2 991	35 891	37 614	39 419
Vote 10: Road Transport	2 732	2 732	2 732	2 732	2 732	2 732	2 732	2 732	2 732	2 732	2 732	2 732	32 788	34 362	36 011
Vote 11: Sport and Recreation	775	775	775	775	775	775	775	775	775	775	775	775	9 301	9 748	10 216
Vote 12: Waste Management	1 934	1 934	1 934	1 934	1 934	1 934	1 934	1 934	1 934	1 934	1 934	1 934	23 206	24 313	25 474
Vote 13: Waste Water Management	2 178	2 178	2 178	2 178	2 178	2 178	2 178	2 178	2 178	2 178	2 178	2 178	26 134	27 386	28 698
Vote 14: Water Management	3 057	3 057	3 057	3 057	3 057	3 057	3 057	3 057	3 057	3 057	3 057	3 057	36 689	38 445	40 284



Total Expenditure by Vote	47 714	47 714	47 714	47 714	47 714	48 030	47 714	47 714	47 714	47 714	47 714	47 714	572 885	600 657	633 173
Surplus/(Deficit) before assoc.	56 666	(14 365)	(14 365)	(14 365)	(14 365)	61 326	(14 365)	(14 365)	56 666	(14 365)	(14 365)	(14 365)	45 371	48 779	48 626
Taxation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Attributable to minorities	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Share of surplus/ (deficit) of associate	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit)	56 666	(14 365)	(14 365)	(14 365)	(14 365)	61 326	(14 365)	(14 365)	56 666	(14 365)	(14 365)	(14 365)	45 371	48 779	48 626

KZN263 Abaqulusi - Supporting Table SA25 Budgeted monthly revenue and expenditure

Description		Ref	Budget Year 2020/21											
R thousand			July	August	Sept.	October	November	December	January	February	March	April	May	June
<b>Revenue By Source</b>														
Property rates	-		7 053	7 053	7 053	7 053	7 053	7 053	7 053	7 053	7 053	7 053	7 053	7 053
Service charges - electricity revenue			15 712	15 712	15 712	15 712	15 712	15 712	15 712	15 712	15 712	15 712	15 712	15 712
Service charges - water revenue			3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414	3 414
Service charges - sanitation revenue			2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501	2 501
Service charges - refuse revenue			-	-	-	-	-	-	-	-	-	-	-	20 916
Rental of facilities and equipment			88	88	88	88	88	88	88	88	88	88	88	88
Interest earned - external investments			149	149	149	149	149	149	149	149	149	149	149	149
Interest earned - outstanding debtors			-	-	-	-	-	-	-	-	-	-	-	-
Dividends received			-	-	-	-	-	-	-	-	-	-	-	-
Fines, penalties and forfeits			2 021	2 021	2 021	2 021	2 021	2 021	2 021	2 021	2 021	2 021	2 021	2 021
Licences and permits			429	429	429	429	429	429	429	429	429	429	429	429
Agency services			-	-	-	-	-	-	-	-	-	-	-	-
Transfers and subsidies			59 462	117	117	117	117	64 122	117	117	59 462	117	117	117
Other revenue			123	123	123	123	123	123	123	123	123	123	123	123
Gains			-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Revenue (excluding capital transfers and contributions)</b>			<b>90 951</b>	<b>31 606</b>	<b>31 606</b>	<b>31 606</b>	<b>31 606</b>	<b>95 611</b>	<b>31 606</b>	<b>31 606</b>	<b>90 951</b>	<b>31 606</b>	<b>31 606</b>	<b>52 522</b>
<b>Expenditure By Type</b>														
Employee related costs	-		13 581	13 581	13 581	13 581	13 581	13 581	13 581	13 581	13 581	13 581	13 581	13 581
Remuneration of councillors			1 624	1 624	1 624	1 624	1 624	1 624	1 624	1 624	1 624	1 624	1 624	1 624
Debt impairment			468	468	468	468	468	468	468	468	468	468	468	468
Depreciation & asset impairment			3 346	3 346	3 346	3 346	3 346	3 346	3 346	3 346	3 346	3 346	3 346	3 346
Finance charges			-	-	-	-	-	-	-	-	-	-	-	-
Bulk purchases			16 318	16 318	16 318	16 318	16 318	16 318	16 318	16 318	16 318	16 318	16 318	16 318
Other materials			2 249	2 249	2 249	2 249	2 249	2 249	2 249	2 249	2 249	2 249	2 249	2 249
Contracted services			5 772	5 772	5 772	5 772	5 772	6 088	5 772	5 772	5 772	5 772	5 772	5 772
Transfers and subsidies			993	993	993	993	993	993	993	993	993	993	993	993
Other expenditure			3 363	3 363	3 363	3 363	3 363	3 363	3 363	3 363	3 363	3 363	3 363	3 363
Losses			-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Expenditure</b>			<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>48 030</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>	<b>47 714</b>
<b>Surplus/(Deficit)</b>			<b>43 237</b>	<b>(16 108)</b>	<b>(16 108)</b>	<b>(16 108)</b>	<b>(16 108)</b>	<b>47 581</b>	<b>(16 108)</b>	<b>(16 108)</b>	<b>43 237</b>	<b>(16 108)</b>	<b>(16 108)</b>	<b>4 808</b>

Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)		11 686	-	-	-	-	12 002	-	-	11 686	-	-	(0)
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non- profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions)		-	-	-	-	-	-	-	-	-	-	-	-
Transfers and subsidies - capital (in-kind - all)		-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit) after capital transfers & contributions		54 923	(16 108)	(16 108)	(16 108)	(16 108)	59 583	(16 108)	(16 108)	54 923	(16 108)	(16 108)	4 808
Taxation		-	-	-	-	-	-	-	-	-	-	-	-
Attributable to minorities		-	-	-	-	-	-	-	-	-	-	-	-
Share of surplus/ (deficit) of associate		-	-	-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit)	1	54 923	(16 108)	(16 108)	(16 108)	(16 108)	59 583	(16 108)	(16 108)	54 923	(16 108)	(16 108)	4 808

## Cash Flow Management

Cash flow management and forecasting is a critical step in determining if the budget is funded over the medium-term. The table below is consistent with international standards of good financial management practice and also improves understand ability for councillors and management. Some specific features include:

- Clear separation of receipts and payments within each cash flow category;
- Clear separation of capital and operating receipts from government, which also enables cash from "Ratepayers and other" to be provide for as cash inflow based on actual performance. In other words, the actual collection rate of billed revenue., and
- Separation of borrowing and loan repayments (no set-off), to assist with MFMA compliance assessment regarding the use of long-term borrowing (debt).

Table A7 Budgeted Cash Flows

Description	Ref	2020/21 Financial period	2021/22 Financial period	2022/23 Financial period
R thousands		Munsoft Budget Data 2020/21	Munsoft Budget Data 2021/22	Munsoft Budget Data 2022/23
<b>CASH FLOW FROM OPERATING ACTIVITIES</b>				
Receipts		687 154	759 872	794 826
Property rates		176 950	226 366	236 779
Service charges		250 295	255 493	267 246
Other revenue		32 011	34 034	35 600
Government - operating	1	189 707	203 072	212 414
Government - capital	1	37 121	39 772	41 601
Interest		1 070	1 134	1 186
Dividends		-	-	-
Payments		(630 419)	(659 569)	(761 204)
Suppliers and employees		(619 632)	(648 135)	(749 244)
Finance charges		-	-	-
Transfers and Grants	1	(10 787)	(11 434)	(11 960)
<b>NET CASH FROM/(USED) OPERATING ACTIVITIES</b>		56 735	100 303	33 622
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>				
Receipts		-	-	-
Proceeds on disposal of PPE		-	-	-
Decrease (increase) other non-current receivables		-	-	-
Decrease (increase) in non-current investments		-	-	-
Payments		(45 371)	(48 779)	(48 626)
Capital assets		(45 371)	(48 779)	(48 626)
<b>NET CASH FROM/(USED) INVESTING ACTIVITIES</b>		(45 371)	(48 779)	(48 626)
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>				
Receipts		-	-	-
Short term loans		-	-	-
Borrowing long term/refinancing		-	-	-
Increase (decrease) in consumer deposits		-	-	-
Payments		-	-	-
Repayment of borrowing		-	-	-

NET CASH FROM/(USED) FINANCING ACTIVITIES		-	-	-
NET INCREASE/ (DECREASE) IN CASH HELD		11 364	51 524	(15 004)
Cash/cash equivalents at the year begin:	2	4 809	16 173	67 697
Cash/cash equivalents at the yearend:	2	16 173	67 697	52 693

The above table shows that cash and cash equivalents of the Municipality were largely depleted between the 2015/16 and 2019/20 financial year moving from a positive cash balance of R36 million to a balance of R16,9 million with the approved 2019/20 MTREF. With the 2019/20 adjustments budget various cost efficiencies and savings had to be realised to ensure the Municipality could meet its operational expenditure commitments. In addition, the Municipality will have to undertake an extensive debt collection process to boost cash levels in the 2020/21 financial year. These initiatives and interventions still translate into a negative cash position for the Municipality and it is projected that cash and cash equivalents on hand will decrease by the financial year end. For the 2020/21 MTREF the budget has been prepared to ensure high levels of cash and cash equivalents over the medium-term with cash levels anticipated to increase in 2020/21 and steadily increase by 2022/23. This schedule will be revisited before the final draft is presented in May 2020.

#### **Cash Backed Reserves/Accumulated Surplus Reconciliation**

This following table meets the requirements of MFMA Circular 42 which deals with the funding of a municipal budget in accordance with Sections 18 and 19 of the MFMA. The table seeks to answer three key questions regarding the use and availability of cash:

- What are the predicted cash and investments that are available at the end of the budget year?
- How are those funds used?
- What is the net funds available or funding shortfall?

A surplus would indicate the cash-backed accumulated surplus that was/is available. A shortfall (applications > cash and investments) is indicative of non-compliance with Section 18 of the MFMA requirement that the municipality's budget must be "funded". Non-compliance with Section 18 is assumed because a shortfall would indirectly indicate that the annual budget is not appropriately funded (budgeted spending is greater than funds available or to be collected). It is also important to analyse trends to understand the consequences, e.g. the budget year might indicate a small surplus situation, which in itself is an appropriate outcome, but if in prior years there were much larger surpluses then this negative trend may be a concern that requires closer examination.

From the above table it can be seen that the cash and investments available total R16,1 million in the 2020/21 financial year and remains constant to 2021/22, including the projected cash and cash equivalents as determined in the cash flow forecast. The following is a breakdown of the application of this funding:

- *Unspent conditional transfers (grants) are automatically assumed to be an obligation as the municipality has received government transfers in advance of meeting the conditions. Ordinarily, unless there are special circumstances, the municipality is obligated to return unspent conditional grant funds to the national revenue fund at the end of the financial year. In the past these have been allowed to 'roll-over' and be spent in the ordinary course of business, but this practice has been discontinued. During the 2019/20 financial year the municipality was required to supply National Treasury with a detailed analysis of the unspent grants as well as an action plan of spending the grants. For the 2020/21 financial year no provision has been made for this liability as the total unspent conditional grant liability has been factored into the 2020/21 capital programme of the Municipality. The Municipality will apply for the necessary roll-over approval from the National Treasury as the funding appropriation relating to the unspent conditional grants needs to be motivated as part of existing projects.*
- *There is no unspent borrowing from the previous financial years. In terms of the municipality's Borrowing and Investments Policy, borrowings are only drawn down once the expenditure has been incurred against the particular project.*
- *Provisions for statutory requirements include VAT owing to timing differences resulting from year-end obligations. The municipality will not have a liability as VAT is normally claimed from SARS.*
- *The main purpose of other working capital is to ensure that sufficient funds are available to meet obligations as they fall due. A key challenge is often the mismatch between the timing of receipts of funds from debtors and payments due to employees and creditors. High levels of debtor non-payment and receipt delays will have a greater requirement for working capital, as was experienced by the Municipality in 2019/20 resulting in cash flow challenges. For the purpose of the cash backed reserves and accumulated surplus reconciliation a provision equivalent to one month's operational expenditure has been provided for. It needs to be noted that although this can be considered prudent, the desired cash levels should be 60 days to ensure continued liquidity of the municipality. Any underperformance in relation to collections could place upward pressure on the ability of the Municipality to meet its creditor obligations.*

*The 2020/21 MTREF has been informed by ensuring the financial plan meets the minimum requirements of the MFMA. Nevertheless, from a pure cash flow perspective (cash out flow versus cash inflow) the budget is not funded as expenditure is more than the anticipated revenue. The challenge for the Municipality will be to ensure that the underlying planning and cash flow assumptions are meticulously managed, especially the performance against the collection rate.*

## **Funding compliance measurement**

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National Treasury requires that the municipality assess its financial sustainability against fourteen different measures that look at various aspects of the financial health of the municipality. These measures are contained in the following table. All the information comes directly from the annual budgeted statements of financial performance, financial position and cash flows. The funding compliance measurement table essentially measures the degree to which the proposed budget complies with the funding requirements of the MFMA. Each of the measures is discussed below.

### **Cash/cash equivalent position**

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The Municipality's forecast cash position was discussed as part of the budgeted cash flow statement. A "positive" cash position, for each year of the MTREF would generally be a minimum requirement, subject to the planned application of these funds such as cash-backing of reserves and working capital requirements.

If the municipality's forecast cash position is negative, for any year of the medium-term budget, the budget is very unlikely to meet MFMA requirements or be sustainable and could indicate a risk of non-compliance with Section 45 of the MFMA which deals with the repayment of short-term debt at the end of the financial year. The forecasted cash and cash equivalents for the 2020/21 MTREF shows a surplus of R16,1 million increasing to R67,6 million in 2021/22 and R52,6 million in 2022/23.

### **Cash plus investments less application of funds**

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The purpose of this measure is to understand how the municipality has applied the available cash and investments as identified in the budgeted cash flow statement. The reconciliation is intended to be a relatively simple methodology for understanding the budgeted amount of cash and investments available with any planned or required applications to be made. This has been extensively discussed above.

### **Monthly average payments covered by cash or cash equivalents**

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The purpose of this measure is to understand the level of financial risk should the municipality be under stress from a collection and cash in-flow perspective. Regardless of the annual cash position an evaluation should be made of the ability of the Municipality to meet monthly payments as and when they fall due. It is especially important to consider the position should the municipality be faced with an unexpected disaster that threatens revenue collection such as rate boycotts. As indicated above the Municipality aims to achieve at least one month's cash coverage in the medium term, and then gradually move towards two months coverage. This measure will have to be carefully monitored going forward.

### **Surplus/deficit excluding depreciation offsets**

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The main purpose of this measure is to understand if the revenue levels are sufficient to conclude that the community is making a sufficient contribution for the municipal resources consumed each year. An

*'adjusted' surplus/deficit is achieved by offsetting the amount of depreciation related to externally funded assets. Municipalities need to assess the result of this calculation taking into consideration its own circumstances and levels of backlogs. If the outcome is a deficit, it may indicate that rates and service charges are insufficient to ensure that the community is making a sufficient contribution toward the economic benefits they are consuming over the medium term.*

*It needs to be noted that a surplus does not necessarily mean that the budget is funded from a cash flow perspective and the first two measures in the table are therefore critical.*

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**Property Rates/service charge revenue as a percentage increase less macro inflation target**

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*The purpose of this measure is to understand whether the municipality is contributing appropriately to the achievement of national inflation targets. This measure is based on the increase in 'revenue', which will include both the change in the tariff as well as any assumption about real growth such as new property development, services consumption growth etc.*

*The factor is calculated by deducting the maximum macro-economic inflation target increase (which is currently 5%). The result is intended to be an approximation of the real increase in revenue. However, the outcome is lower than it might be due to the slowdown in the economy and a reduction in consumption patterns. This trend will have to be carefully monitored and managed with the implementation of the budget.*

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**Cash receipts as a percentage of ratepayer and other revenue**

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*This factor is a macro measure of the rate at which funds are "collected". This measure is intended to analyse the underlying assumed collection rate for the MTREF to determine the relevance and credibility of the budget assumptions contained in the budget. It can be seen that the outcome is at 100% for each of the respective financial years. Given that the assumed collection rate was based on a 85% performance target, the cash flow statement has been conservatively determined. This measure and performance objective will have to be meticulously managed. Should performance with the mid-year review and adjustments be positive in relation to actual collections of billed revenue, the adjustments budget will be amended accordingly.*

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**Debt impairment expense as a percentage of billable revenue**

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*This factor measures whether the provision for debt impairment is being adequately funded and is based on the underlying assumption that the provision for debt impairment (doubtful and bad debts) has to be increased to offset under-collection of billed revenues. The provision has been appropriated at 0% over the MTREF. Considering the debt incentive scheme and the municipality's revenue management strategy's objective to collect outstanding debtors of 90 days, the provision is well within the accepted leading practice.*



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**Capital payments percentage of capital expenditure**

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*The purpose of this measure is to determine whether the timing of payments has been taken into consideration when forecasting the cash position. The municipality aims to keep this as low as possible through strict compliance with the legislative requirement that debtors be paid within 30 days.*

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**Borrowing as a percentage of capital expenditure (excluding transfers, grants and contributions)**

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*The purpose of this measurement is to determine the proportion of a municipality's 'own-funded' capital expenditure budget that is being funded from borrowed funds to confirm MFMA compliance. Externally funded expenditure (by transfers/grants and contributions) has been excluded. It can be seen that borrowing equates to 0% of own funded capital. Further details relating to the borrowing strategy of the Municipality can be found on page 104.*

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**Transfers/grants revenue as a percentage of Government transfers/grants available**

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*The purpose of this measurement is mainly to ensure that all available transfers from national and provincial government have been budgeted for. A percentage less than 100 % could indicate that not all grants as contained in the Division of Revenue Act (DoRA) have been budgeted for. The Municipality has budgeted for all transfers.*

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**Consumer debtors change (Current and Non-current)**

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*The purpose of these measures is to ascertain whether budgeted reductions in outstanding debtors are realistic. There are 2 measures shown for this factor; the change in current debtors and the change in long term receivables, both from the Budgeted Financial Position. Both measures show a relatively stable trend in line with the Municipality's policy of settling debtors' accounts within 30 days.*

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**Repairs and maintenance expenditure level**

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*This measure must be considered important within the context of the funding measures criteria because a trend that indicates insufficient funds are being committed to asset repair could also indicate that the overall budget is not credible and/or sustainable in the medium to long term because the revenue budget is not being protected.*

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**Asset renewal/rehabilitation expenditure level**

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*This measure has a similar objective to aforementioned objective relating to repairs and maintenance. A requirement of the detailed capital budget (since MFMA Circular 28 which was issued in December 2005) is to categorise each capital project as a new asset or a renewal/rehabilitation project. The objective is to summarise and understand the proportion of budgets being provided for new assets and also asset sustainability. A declining or low level of renewal funding may indicate that a budget is not credible and/or sustainable and future revenue is not being protected, similar to the justification for 'repairs and maintenance' budgets.*

## Expenditure on grants and reconciliations of unspent funds

Table 45 KZN263 SA19 – Expenditure on Transfers and Grant Programmes

KZN263 Abaqulusi - Supporting Table SA19 Expenditure on transfers and grant programme

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand										
<b>EXPENDITURE:</b>	1									
- <u>Operating expenditure of Transfers and Grants</u>										
National Government:		129 913	135 462	150 041	172 970	172 970	172 970	176 191	190 168	200 206
Local Government Equitable Share		106 890	117 257	130 276	148 281	148 281	148 281	160 312	173 368	185 006
Finance Management		1 625	1 700	1 770	2 235	2 235	2 235	2 600	2 800	3 200
Municipal Systems Improvement		-	-	1 700	1 800	1 800	1 800	-	-	-
Integrated National Electrification Programme		20 000	15 000	15 000	19 000	19 000	19 000	11 448	14 000	12 000
EPWP Incentive		1 398	1 505	1 295	1 654	1 654	1 654	1 831	-	-
Other transfers/grants [insert description]										
Provincial Government:		4 068	4 052	4 111	5 503	5 503	5 503	-	-	-
Sport and Recreation				50						
Arts & Culture - Museum		175	183		202	202	202			
Arts & Culture - Library - Provincial		3 714	2 963	3 111	4 284	4 284	4 284			
Arts & Culture - Library - Community Centre		179	906	950	1 017	1 017	1 017			
District Municipality:		-	-	-	-	-	-	-	-	-
[insert description]										
Other grant providers:		-	-	-	-	-	-	-	-	-
[insert description]										
<b>Total operating expenditure of Transfers and Grants:</b>		133 981	139 514	154 152	178 473	178 473	178 473	176 191	190 168	200 206
<u>Capital expenditure of Transfers and Grants</u>										
National Government:		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082

Municipal Infrastructure Grant (MIG)		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
Other capital transfers/grants [insert desc]										
Provincial Government:		-	-	-	-	-	-	-	-	-
Other capital transfers/grants [insert description]										
District Municipality:		-	-	-	-	-	-	-	-	-
[insert description]										
Other grant providers:		-	-	-	-	-	-	-	-	-
[insert description]										
Total capital expenditure of Transfers and Grants		30 155	37 740	36 434	37 135	37 135	37 135	36 904	39 894	42 082
TOTAL EXPENDITURE OF TRANSFERS AND GRANTS		164 136	177 254	190 586	215 608	215 608	215 608	213 095	230 062	242 288

**Table 25 KZN263 SA 20 - Reconciliation between of transfers, grant receipts and unspent funds****KZN263 Abaqulusi - Supporting Table SA20 Reconciliation of transfers, grant receipts and unspent funds**

Description	Ref	2015/16	2016/17	2017/18	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2020/21	Budget Year +2 2021/22
R thousand										
<b><u>Operating transfers and grants:</u></b>	1,3									
National Government:										
Balance unspent at beginning of the year										
Current year receipts		129 193	129 913	135 598	135 056	157 541	157 541	172 970	183 021	195 969
Conditions met - transferred to revenue		129 193	129 913	135 598	135 056	157 541	157 541	172 970	183 021	195 969
Conditions still to be met - transferred to liabilities										
Provincial Government:										
Balance unspent at beginning of the year										
Current year receipts		5 522	4 068	4 052	4 253	4 303	4 111	4 986	4 732	5 010
Conditions met - transferred to revenue		5 522	4 068	4 052	4 253	4 303	4 111	4 986	4 732	5 010
Conditions still to be met - transferred to liabilities										
District Municipality:										
Balance unspent at beginning of the year										
Current year receipts										
Conditions met - transferred to revenue		-	-	-	-	-	-	-	-	-
Conditions still to be met - transferred to liabilities										
Other grant providers:										
Balance unspent at beginning of the year										
Current year receipts										
Conditions met - transferred to revenue		-	-	-	-	-	-	-	-	-
Conditions still to be met - transferred to liabilities										
<b>Total operating transfers and grants revenue</b>		134 715	133 981	139 650	139 309	161 844	161 652	177 956	187 753	200 979
<b>Total operating transfers and grants - CTBM</b>	2	-	-	-	-	-	-	-	-	-
<b><u>Capital transfers and grants:</u></b>	1,3									
National Government:										
Balance unspent at beginning of the year										
Current year receipts		39 566	30 155	37 740	36 434	36 434	36 434	37 135	39 075	41 865
Conditions met - transferred to revenue		39 566	30 155	37 740	36 434	36 434	36 434	37 135	39 075	41 865
Conditions still to be met - transferred to liabilities										
Provincial Government:										
Balance unspent at beginning of the year										
Current year receipts										

District Municipality: Balance unspent at beginning of the year Current year receipts Conditions met - transferred to revenue Conditions still to be met - transferred to liabilities Other grant providers: Balance unspent at beginning of the year Current year receipts Conditions met - transferred to revenue Conditions still to be met - transferred to liabilities		-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-
Total capital transfers and grants revenue		39 566	30 155	37 740	36 434	36 434	36 434	37 135	39 075	41 865
Total capital transfers and grants - CTBM	2	-	-	-	-	-	-	-	-	-
TOTAL TRANSFERS AND GRANTS REVENUE		174 281	164 136	177 390	175 743	198 278	198 086	215 091	226 828	242 844
TOTAL TRANSFERS AND GRANTS - CTBM		-	-	-	-	-	-	-	-	-

### **Contracts having future budgetary implications**

*In terms of the Municipality's Supply Chain Management Policy, no contracts are awarded beyond the medium-term revenue and expenditure framework (three years). In ensuring adherence to this contractual time frame limitation, all reports submitted to either the Bid Evaluation and Adjudication Committees must obtain formal financial comments from the Financial Management Division of the Treasury Department.*

### **Capital expenditure details**

*The following three tables present details of the Municipality's capital expenditure programme, firstly on new assets, then the renewal of assets and finally on the repair and maintenance of assets.*

## Legislation compliance status

Compliance with the MFMA implementation requirements have been substantially adhered to through the following activities:

### 1. In year reporting

Reporting to National Treasury in electronic format was fully complied with on a monthly basis. Section 71 reporting to the Mayor (within 10 working days) has progressively improved and includes monthly published financial performance on the Municipality's website.

### 2. Internship programme

The Municipality is participating in the Municipal Financial Management Internship programme and has employed four interns undergoing training in various divisions of the Financial Services Department. Since the introduction of the Internship programme the Municipality has successfully employed and trained interns through this programme and a majority of them were appointed either in the Municipality or other municipalities.

### 3. Budget and Treasury Office

The Budget and Treasury Office has been established in accordance with the MFMA.

### 4. Audit Committee

An Audit Committee has been established and is fully functional.

### 5. Service Delivery and Implementation Plan

The detail SDBIP document is at a draft stage and will be finalised after approval of the 2020/21 MTREF in June 2020 directly aligned and informed by the 2020/21 MTREF.

### 6. Annual Report

Annual report is compiled in terms of the MFMA and National Treasury requirements.

### 7. MFMA Training

The MFMA training module in electronic format is presented for the Municipality's internal employees and training is on-going.

#### Policies

An amendment of the Municipal Property Rates Regulations as published in Government Notice 363 of 27 March 2009 was announced in Government Gazette 33016 on 12 March 2010. The ratios as prescribed in the Regulations have been complied with.

**Table 26 KZN263 Table SA3 – Supporting detail to Statement of Financial Position****KZN263 Abaqulusi - Supporting Table SA3 Supporting detail to 'Budgeted Financial Position'**

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20				2020/21 Medium Term Revenue & Expenditure Framework		
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
R thousand											
<b>ASSETS</b>											
<u>Consumer debtors</u>											
Consumer debtors		154 844	183 002	118 642	320 636	421 365	–	111 582	53 665	56 182	58 878
Less: Provision for debt impairment		(13 704)	–	–	–	–	–	–	–	–	–
<b>Total Consumer debtors</b>	2	141 140	183 002	118 642	320 636	421 365	–	111 582	53 665	56 182	58 878
<u>Debt impairment provision</u>											
Balance at the beginning of the year											
Contributions to the provision		(13 704)	–	–	–	–	–	–	–	–	–
Bad debts written off											
<b>Balance at end of year</b>		(13 704)	–	–	–	–	–	–	–	–	–
<u>Property, plant and equipment (PPE)</u>											
PPE at cost/valuation (excl. finance leases)		3 196 472	4 486 281	2 244 088	35 279	2 212 131	–	2 199 100	45 371	48 779	48 626
Leases recognised as PPE	3	6 010	6 010	–	–	–	–	–	–	–	–
Less: Accumulated depreciation		1 727 867	922 649	765 591	67 990	834 392	–	782 952	43 120	46 024	51 804
<b>Total Property, plant and equipment (PPE)</b>	2	1 474 614	3 569 642	1 478 497	(32 712)	1 377 738	–	1 416 148	2 251	2 755	(3 179)
<b>LIABILITIES</b>											
<u>Current liabilities - Borrowing</u>											
Short term loans (other than bank overdraft)		–	(0)	–	–	–	–	–	–	–	–
Current portion of long-term liabilities		–	–	–	–	–	–	–	–	–	–
<b>Total Current liabilities - Borrowing</b>		–	(0)	–	–	–	–	–	–	–	–
<u>Trade and other payables</u>											
Trade Payables	5	245 555	205 988	356 077	(66 310)	212 295	–	337 999	88 254	91 110	97 618
Other creditors		–	–	557	–	–	–	–	–	–	–
Unspent conditional transfers		10 475	–	–	–	–	–	–	–	–	–
VAT		4 502	44 547	7 749	–	39 285	–	65 024	–	–	–
<b>Total Trade and other payables</b>	2	260 532	250 535	364 383	(66 310)	251 580	–	403 023	88 254	91 110	97 618



<b>Non current liabilities - Borrowing</b>											
Borrowing	4	-	(197)	(197)	-	(197)	-	(197)	-	-	-
Finance leases (including PPP asset element)		-	(14)	(14)	-	(14)	-	(14)	-	-	-
<b>Total Non current liabilities - Borrowing</b>		-	(212)	(212)	-	(212)	-	(212)	-	-	-
<b>Provisions - non-current</b>											
Retirement benefits		-	-	-	-	-	-	-	-	-	-
Refuse landfill site rehabilitation		-	27 142	-	-	-	-	-	-	-	-
Other		-	-	23 059	-	23 059	-	23 059	-	-	-
<b>Total Provisions - non-current</b>		-	27 142	23 059	-	23 059	-	23 059	-	-	-
<b>CHANGES IN NET ASSETS</b>											
<b>Accumulated Surplus/(Deficit)</b>											
Accumulated Surplus/(Deficit) - opening balance		-	-	-	-	-	-	-	-	-	-
GRAP adjustments		-	-	-	-	-	-	-	-	-	-
Restated balance		-	-	-	-	-	-	-	-	-	-
Surplus/(Deficit)		(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626
Transfers to/from Reserves		-	-	-	-	-	-	-	-	-	-
Depreciation offsets		-	-	-	-	-	-	-	-	-	-
Other adjustments		-	-	-	-	-	-	-	-	-	-
<b>Accumulated Surplus/(Deficit)</b>	1	(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626
<b>Reserves</b>	-										
Housing Development Fund		-	-	-	-	-	-	-	-	-	-
Capital replacement		-	-	-	-	-	-	-	-	-	-
Self-insurance		-	-	-	-	-	-	-	-	-	-
Other reserves		-	-	-	-	-	-	-	-	-	-
Revaluation		-	-	-	-	-	-	-	-	-	-
<b>Total Reserves</b>	2	-	-	-	-	-	-	-	-	-	-
<b>TOTAL COMMUNITY WEALTH/EQUITY</b>	2	(86 856)	(28 626)	(14 348)	2 299	8 686	-	84 319	45 371	48 779	48 626

**Table 27 KZN263 Table SA9 – Social, Economic and Demographic Statistics and Assumptions****KZN263 Abaqulusi - Supporting Table SA9 Social, economic and demographic statistics and assumptions**

Description of economic indicator	Ref.	Basis of calculation	2001 Census	2007 Survey	2011 Census	2015/16	2016/17	2017/18	Current Year 2019/20	2020/21 Medium Term Revenue & Expenditure Framework		
						Outcome	Outcome	Outcome	Original Budget	Outcome	Outcome	Outcome
<b>Demographics</b>												
Population												
Females aged 5 - 14												
Males aged 5 - 14												
Females aged 15 - 34												
Males aged 15 - 34												
Unemployment												
<b>Monthly household income (no. of households)</b>	1, 12											
No income												
R1 - R1 600												
R1 601 - R3 200												
R3 201 - R6 400												
R6 401 - R12 800												
R12 801 - R25 600												
R25 601 - R51 200												
R52 201 - R102 400												
R102 401 - R204 800												
R204 801 - R409 600												
R409 601 - R819 200												
> R819 200												
<b>Poverty profiles (no. of households)</b>												
< R2 060 per household per month	13											
Insert description	2											
<b>Household/demographics (000)</b>												
Number of people in municipal area												
Number of poor people in municipal area												

Number of households in municipal area												
Number of poor households in municipal area												
Definition of poor household (R per month)												
<b>Housing statistics</b>	3											
Formal												
Informal												
Total number of households			-	-	-	-	-	-	-	-	-	-
Dwellings provided by municipality	4											
Dwellings provided by province/s												
Dwellings provided by private sector	5											
Total new housing dwellings			-	-	-	-	-	-	-	-	-	-
<b>Economic</b>	6											
Inflation/inflation outlook (CPIX)												
Interest rate - borrowing												
Interest rate - investment												
Remuneration increases												
Consumption growth (electricity)												
Consumption growth (water)												
<b>Collection rates</b>	7											
Property tax/service charges												
Rental of facilities & equipment												
Interest - external investments												
Interest - debtors												
Revenue from agency services												

KZN263 Abaqulusi - Table A10 Basic service delivery measurement

Description	Ref	2016/17	2017/18	2018/19	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
		Outcome	Outcome	Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
<b>Household service targets</b>	1									
<u>Water:</u>										
Piped water inside dwelling		-	-	-	-	-	-	-	-	-
Piped water inside yard (but not in dwelling)		-	-	-	-	-	-	-	-	-
Using public tap (at least min. service level)	2	-	-	-	-	-	-	-	-	-
Other water supply (at least min. service level)	4	-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Using public tap (< min. service level)	3	-	-	-	-	-	-	-	-	-
Other water supply (< min. service level)	4	-	-	-	-	-	-	-	-	-
No water supply		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
<b>Total number of households</b>	5	-	-	-	-	-	-	-	-	-
<u>Sanitation/sewerage:</u>										
Flush toilet (connected to sewerage)		-	-	-	-	-	-	-	-	-
Flush toilet (with septic tank)		-	-	-	-	-	-	-	-	-
Chemical toilet		-	-	-	-	-	-	-	-	-
Pit toilet (ventilated)		-	-	-	-	-	-	-	-	-
Other toilet provisions (> min. service level)		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Bucket toilet		-	-	-	-	-	-	-	-	-
Other toilet provisions (< min. service level)		-	-	-	-	-	-	-	-	-
No toilet provisions		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
<b>Total number of households</b>	5	-	-	-	-	-	-	-	-	-
<u>Energy:</u>										
Electricity (at least min. service level)		-	-	-	-	-	-	-	-	-
Electricity - prepaid (min. service level)		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Electricity (< min. service level)		-	-	-	-	-	-	-	-	-
Electricity - prepaid (< min. service level)		-	-	-	-	-	-	-	-	-
Other energy sources		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
<b>Total number of households</b>	5	-	-	-	-	-	-	-	-	-
<u>Refuse:</u>										

Removed at least once a week		-	-	-	-	-	-	-	-	-
<i>Minimum Service Level and Above sub-total</i>		-	-	-	-	-	-	-	-	-
Removed less frequently than once a week		-	-	-	-	-	-	-	-	-
Using communal refuse dump		-	-	-	-	-	-	-	-	-
Using own refuse dump		-	-	-	-	-	-	-	-	-
Other rubbish disposal		-	-	-	-	-	-	-	-	-
No rubbish disposal		-	-	-	-	-	-	-	-	-
<i>Below Minimum Service Level sub-total</i>		-	-	-	-	-	-	-	-	-
Total number of households	5	-	-	-	-	-	-	-	-	-
<b>Households receiving Free Basic Service</b>	7									
Water (6 kilolitres per household per month)		-	-	-	-	-	-	-	-	-
Sanitation (free minimum level service)		-	-	-	-	-	-	-	-	-
Electricity/other energy (50kwh per household per month)		-	-	-	-	-	-	-	-	-
Refuse (removed at least once a week)		-	-	-	-	-	-	-	-	-
<b>Cost of Free Basic Services provided - Formal Settlements (R'000)</b>	8									
Water (6 kilolitres per indigent household per month)		-	-	-	-	-	-	-	-	-
Sanitation (free sanitation service to indigent households)		-	-	-	-	-	-	-	-	-
Electricity/other energy (50kwh per indigent household per month)		-	-	-	-	-	-	-	-	-
Refuse (removed once a week for indigent households)		-	-	-	-	-	-	-	-	-
<b>Cost of Free Basic Services provided - Informal Formal Settlements (R'000)</b>		-	-	-	-	-	-	-	-	-
<b>Total cost of FBS provided</b>		-	-	-	-	-	-	-	-	-
<b>Highest level of free service provided per household</b>										
Property rates (R value threshold)										
Water (kilolitres per household per month)										
Sanitation (kilolitres per household per month)										
Sanitation (Rand per household per month)										
Electricity (kwh per household per month)										
Refuse (average litres per week)										
<b>Revenue cost of subsidised services provided (R'000)</b>	9									
Property rates (tariff adjustment) (impermissible values per section 17 of MPRA)										
Property rates exemptions, reductions and rebates and impermissible values in excess of section 17 of MPRA		-	-	-	-	-	-	-	-	-
Water (in excess of 6 kilolitres per indigent household per month)		-	-	-	-	-	-	-	-	-
Sanitation (in excess of free sanitation service to indigent households)		-	-	-	-	-	-	-	-	-
Electricity/other energy (in excess of 50 kwh per indigent household per month)		-	-	-	-	-	-	-	-	-
Refuse (in excess of one removal a week for indigent households)		-	-	-	-	-	-	-	-	-
Municipal Housing - rental rebates										

Housing - top structure subsidies	6									
Other										
Total revenue cost of subsidised services provided		-	-	-	-	-	-	-	-	-

<u>Highest level of free service provided per household</u>										
Property rates (R value threshold)		15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000
Water (kilolitres per household per month)		6	6	6	6	6	6	6	6	6
Sanitation (kilolitres per household per month)										
Sanitation (Rand per household per month)										
Electricity (kwh per household per month)		50	50	50	50	50	50	50	50	50
Refuse (average litres per week)										
<u>Revenue cost of subsidised services provided (R'000)</u>	9									
Property rates (tariff adjustment) (impermissible values per section 17 of MPRA)		15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000
Property rates exemptions, reductions and rebates and impermissible values in excess of section 17 of MPRA)		-	-	-	-	-	-	-	-	-
Water (in excess of 6 kilolitres per indigent household per month)		-	-	-	-	-	-	-	-	-
Sanitation (in excess of free sanitation service to indigent households)		-	-	-	-	-	-	-	-	-
Electricity/other energy (in excess of 50 kwh per indigent household per month)		-	-	-	-	-	-	-	-	-
Refuse (in excess of one removal a week for indigent households)		-	-	-	-	-	-	-	-	-
Municipal Housing - rental rebates										
Housing - top structure subsidies	6									
Other										
Total revenue cost of subsidised services provided		15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000	15 000

**Table 28 KZN263 SA32 – List of External Mechanisms****KZN263 Abaqulusi - Supporting Table SA32 List of external mechanisms**

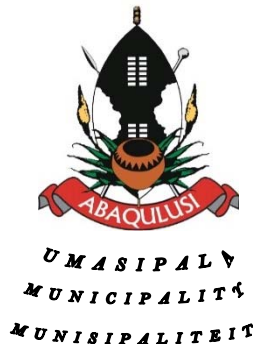
External mechanism	Yrs/ Mths	Period of agreement 1.	Service provided	Expiry date of service delivery agreement or contract	Monetary value of agreement 2.
Name of organisation		Number			R thousand
Magnacorp			Refuse Removal		6 198
Uhaqane M1			Refuse Removal		4 788
PWC			Preparation of AFS		1 200
Qomkufa Trading	Mths		Security		11 561
Ekaya Promotions	Mths		Protective Clothing		250
RIS Motors			Car Rental		2 485
Valuation Roll			Valuation Roll		1 500
Quantum Leap Investments			Grass cutting & cleaning		6 700
EOH			Caretakers at dam		89
ITEC			Office Machine Rental		540
Daisy Communications			Office Machine Rental		350
Nashua			Office Machine Rental		30
Protea Coin			Cash Collection		308
Munsoft			IT Rental		2 000
Payday			Payroll Support		100
Trafman			Traffic Summons System		100
Nashua			Office Machine Rental		63
Otis			Office Machine Rental		15
Link Up Security			After Hours Monitoring		600
Mazn Pty Ltd			Meter Reading		1 342
Siwella Funerals			Indigent Burials		600
Garlicke & Bousfield			Lawyers		1 000
Vehicle leases			Leasing of Graders		10 000
Vehicle leases			Leasing of vehicles		10 000
Steiner Hygiene			Hygiene suppliers		134
Brandfin			Speed Fine Machine Rental		145
Matsiya Construction Engineering			Testing, fault location		219
Inside Data South Pty Ltd			Printing, Posting accounts		136
Contour			Commission on vendor		1 200
Schindler Lifts SA			Servicing of lift		30

KEV			Connections/Disconnections	1 333
ADO Research			Vending machines	318
Bigen Africa			Debt Collection	3 600
Louwsburg Spar			Rental Agreement	20
Mweb			Internet	80
C Vermaak			Louwsburg Services	400
Windeed			Clearance Certificates	36
Muncomp			Records System	180
Telkom			Telephone	1 200
Auditor-General			Audit	2 500
Rheochem			Chemicals	5 000
Netstar			Tracker for own vehicles	150
Marsh			Insurance	2 000
SALGA			Membership	2 000



Our Ref.:  
Your Ref.

Enquiries:  
Dept.: Finance



✉ VRYHEID 3100

c/o, Mark & High Street

☎ (034) 982-2133

📠 Fax: (034) 982-1939

E-mail: [finance@abaqulusi.gov.za](mailto:finance@abaqulusi.gov.za)

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### QUALITY CERTIFICATE

I, **BE NTANZI**, Municipal Manager of **ABAQULUSI MUNICIPALITY**, hereby certify that: (mark as appropriate)

- ☐ The monthly budget statement
- ☐ Quarterly report on the implementation of the budget and financial state of affairs to the municipality
- ☐ Mid-year budget and performance assessment
- ☒ Draft Medium Term Budget

The Draft Medium Term Budget for 2020/21 has been prepared in accordance with the Municipal Finance Management Act and regulations made under the Act.

**BE NTANZI**  
**MUNICIPAL MANAGER**  
**ABAQULUSI MUNICIPALITY**  
**KZN263**

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

## ***Annexure A - Tariffs***

## ***Annexure B - Government Provincial Allocation***

## ***Annexure C - “A” Schedule***

***Annexure D - Signing Budget Locking Certificate***

***Certification that the adopted budget for 2020/21 is correctly captured and locked on the municipality's financial management system***

(as requested by National Treasury in terms of section 74 of the MFMA, with reference to paragraph 6.3 of MFMA Budget Circular 59 dated 16 March 2012)

*I, **BE NTANZI**, in my capacity as accounting officer of the municipality, hereby certify that:*

- *The adopted annual budget has been captured on the municipality's financial system;*
- *There is 100 per cent reconciliation between the budget on the system and the budget adopted by council;*
- *The adopted annual budget on the municipality's financial system is locked and will not be changed as it serves as the baseline against which to monitor and measure performance; and*
- *The relevant budget return forms have been submitted to the local government database.*

*I, further certify that the municipality has in place controls to ensure that any changes to the adopted budget will be captured separately and only in accordance with:*

- *a virement authorised by the municipal manager, or duly delegate official, in terms of a council approved virements policy; and*
- *an adjustments budget approved by council.*

*Print Name* \_\_\_\_\_

*Municipal manager of* \_\_\_\_\_  
*(name and demarcation code of municipality)*

*Signature* \_\_\_\_\_

*Date* \_\_\_\_\_

*This certificate must be submitted to National Treasury by close of business 1 April 2020 at the following email address: [lgdocuments@treasury.gov.za](mailto:lgdocuments@treasury.gov.za).*

*Also send copies to the Auditor General and the relevant provincial treasury*

## ***Annexure E - Service Level Standards***

Province: Municipality (KZN263) - Schedule of Service Delivery Standards Table	
Description Standard	Service Level
<b>Solid Waste Removal</b>	
Premise based removal (Residential Frequency)	Weekly
Premise based removal (Business Frequency)	Daily
Bulk Removal (Frequency)	Weekly
Removal Bags provided (Yes/No)	No
Garden refuse removal Included (Yes/No)	No
Street Cleaning Frequency in CBD	Daily
Street Cleaning Frequency in areas excluding CBD	No
How soon are public areas cleaned after events (24hours/48hours/longer)	48 hours
Clearing of illegal dumping (24hours/48hours/longer)	Longer
Recycling or environmentally friendly practices (Yes/No)	No
Licensed landfill site (Yes/No)	Yes
<b>Water Service</b>	
Water Quality rating (Blue/Green/Brown/N0 drop)	No drop
Is free water available to all? (All/only to the indigent consumers)	Only to indigent consumers and consumers in ZDM areas who are not metered
Frequency of meter reading? (per month, per year)	Monthly
Are estimated consumption calculated on actual consumption over (two month's/three months'/longer period)	Read on a monthly basis
On average for how long does the municipality use estimates before reverting back to actual readings? (months)	N/A
<b>Duration (hours) before availability of water is restored in cases of service interruption (complete the sub questions)</b>	
One service connection affected (number of hours)	4 hours
Up to 5 service connection affected (number of hours)	4 hours
Up to 20 service connection affected (number of hours)	16 hours
Feeder pipe larger than 800mm (number of hours)	24 hours
What is the average minimum water flow in your municipality?	240 mg lt/month
Do you practice any environmental or scarce resource protection activities as part of your operations? (Yes/No)	No
How long does it take to replace faulty water meters? (days)	1 hour
Do you have a cathodic protection system in place that is operational at this stage? (Yes/No)	No



Province: Municipality (KZN263) - Schedule of Service Delivery Standards Table	
Description Standard	Service Level
<b>Electricity Service</b>	
What is your electricity availability percentage on average per month?	100%
Do your municipality have a ripple control in place that is operational? (Yes/No)	Yes
How much do you estimate is the cost saving in utilizing the ripple control system?	Via load control
What is the frequency of meters being read? (per month, per year)	Monthly
Are estimated consumption calculated at consumption over (two month's/three months'/longer period)	Read on a monthly basis
On average for how long does the municipality use estimates before reverting back to actual readings? (months)	N/A
Duration before availability of electricity is restored in cases of breakages (immediately/one day/two days/longer)	Immediately where possible
Are accounts normally calculated on actual readings? (Yes/no)	Yes
Do you practice any environmental or scarce resource protection activities as part of your operations? (Yes/No)	No
How long does it take to replace faulty meters? (days)	Within 30 days
Do you have a plan to prevent illegal connections and prevention of electricity theft? (Yes/No)	Yes, tender has been drawn up
How effective is the action plan in curbing line losses? (Good/Bad)	Not in use at the moment
How soon does the municipality provide a quotation to a customer upon a written request? (days)	Within 7 days
How long does the municipality takes to provide electricity service where existing infrastructure can be used? (working days)	Within 10 days
How long does the municipality takes to provide electricity service for low voltage users where network extension is not required? (working days)	Within 10 days
How long does the municipality takes to provide electricity service for high voltage users where network extension is not required? (working days)	Within 30 days
<b>Sewerage Service</b>	
Are your purification system effective enough to put water back in to the system after purification?	Yes
To what extend do you subsidize your indigent consumers?	Indigent consumers get subsidized 100%
<b>How long does it take to restore sewerage breakages on average</b>	
Severe overflow? (hours)	24 hours
Sewer blocked pipes: Large pipes? (Hours)	4 hours
Sewer blocked pipes: Small pipes? (Hours)	1 hour
Spillage clean-up? (hours)	1 hour

Province: Municipality (KZN263) - Schedule of Service Delivery Standards Table	
Description Standard	Service Level
Replacement of manhole covers? (Hours)	1 hour
<b>Road Infrastructure Services</b>	
Time taken to repair a single pothole on a major road? (Hours)	2 hours
Time taken to repair a single pothole on a minor road? (Hours)	1 hour
Time taken to repair a road following an open trench service crossing? (Hours)	8 hours
Time taken to repair walkways? (Hours)	4 hours
<b>Property valuations</b>	
How long does it take on average from completion to the first account being issued? (one month/three months or longer)	One month
Do you have any special rating properties? (Yes/No)	No
<b>Financial Management</b>	
Is there any change in the situation of unauthorised and wasteful expenditure over time? (Decrease/Increase)	Yes, it is decreasing
Are the financial statement outsources? (Yes/No)	AFS are compiled in conjunction with PWC
Are there Council adopted business process structuring the flow and management of documentation feeding to Trial Balance?	Yes
How long does it take for a Tax/Invoice to be paid from the date it has been received?	30 days
Is there advance planning from SCM unit linking all departmental plans quarterly and annually including for the next two to three years procurement plans?	No
<b>Administration</b>	
Reaction time on enquiries and requests?	7 working days
Time to respond to a verbal customer enquiry or request? (working days)	7 working days
Time to respond to a written customer enquiry or request? (working days)	7 working days
Time to resolve a customer enquiry or request? (working days)	7 working days
What percentage of calls are not answered? (5%,10% or more)	5%
How long does it take to respond to voice mails? (hours)	N/A
Does the municipality have control over locked enquiries? (Yes/No)	No

Province: Municipality (KZN263) - Schedule of Service Delivery Standards Table	
Description Standard	Service Level
Is there a reduction in the number of complaints or not? (Yes/No)	Yes
How long does it take to open an account to a new customer? (1 day/ 2 days/ a week or longer)	1 day
How many times does SCM Unit, CFO's Unit and Technical unit sit to review and resolve SCM process delays other than normal monthly management meetings?	Not often
<b>Community safety and licensing services</b>	
How long does it take to register a vehicle? (minutes)	60 minutes
How long does it take to renew a vehicle license? (minutes)	60 minutes
How long does it take to issue a duplicate registration certificate vehicle? (minutes)	60 minutes
How long does it take to de-register a vehicle? (minutes)	60 minutes
How long does it take to renew a driver's license? (minutes)	60 minutes
What is the average reaction time of the fire service to an incident? (minutes)	60 minutes
What is the average reaction time of the ambulance service to an incident in the urban area? (minutes)	N/A
What is the average reaction time of the ambulance service to an incident in the rural area? (minutes)	N/A
<b>Economic development</b>	
	3
How many economic development projects does the municipality drive?	
How many economic development programmes are deemed to be catalytic in creating an enabling environment to unlock key economic growth projects?	5
What percentage of the projects have created sustainable job security?	5%

Province: Municipality (KZN263) - Schedule of Service Delivery Standards Table	
Description Standard	Service Level
Does the municipality have any incentive plans in place to create a conducive environment for economic development? (Yes/No)	No
<b>Other Service delivery and communication</b>	
Is an information package handed to the new customer? (Yes/No)	No
Does the municipality have training or information sessions to inform the community? (Yes/No)	No
Are customers treated in a professional and humanly manner? (Yes/No)	Yes

## ***Annexure G - Policies***